## OFFICE OF STATE EMPLOYMENT RELATIONS

### GOVERNOR'S BUDGET RECOMMENDATIONS

| Source<br>of Funds | FY15<br>Adjusted Base | FY16<br>Recommended | % Change<br>Over FY15 | • |            |
|--------------------|-----------------------|---------------------|-----------------------|---|------------|
| PR-O<br>PR-S       | 610,800<br>5,497,000  | 0                   | -100.0<br>-100.0      | 0 | 0.0<br>0.0 |
| TOTAL              | 6,107,800             | 0                   | -100.0                | 0 | 0.0        |

### **FULL-TIME EQUIVALENT POSITION SUMMARY**

| Source   | FY15          | FY16        | FTE Change | FY17        | FTE Change |
|----------|---------------|-------------|------------|-------------|------------|
| of Funds | Adjusted Base | Recommended | Over FY15  | Recommended | Over FY16  |
| PR-O     | 3.00          | 0.00        | -3.00      | 0.00        | 0.00       |
| PR-S     | 46.95         | 0.00        | -46.95     | 0.00        | 0.00       |
| TOTAL    | 49.95         | 0.00        | -49.95     | 0.00        | 0.00       |

### AGENCY DESCRIPTION

Pursuant to Chapter 230, Wisconsin Statutes, the office oversees the state civil service system, which includes recruitment, examination and selection, classification, compensation, labor-management relations, collective bargaining, affirmative action, and other functions related to personnel management and employee relations. The office also provides fee-based human resources services to Wisconsin local governmental units through the Wisconsin Personnel Partners program. The office is headed by a director who is appointed by and serves at the pleasure of the Governor. The office includes three divisions: Affirmative Action, Merit Recruitment and Selection, and Compensation and Labor Relations.

### **MISSION**

The mission of the office is to provide innovative human resources leadership and strategic direction to Wisconsin state government in order to maximize the quality and diversity of the state's workforce.

## PROGRAMS, GOALS, OBJECTIVES AND ACTIVITIES

### **Program 1: State Employment Relations**

Goal: Use information technology and human resources effectively and efficiently to build a skilled and diverse workforce.

Objective/Activity: Fully utilize Wisc.Jobs to streamline the state hiring processes.

Objective/Activity: Increase Wisconsin Personnel Partners customer base.

Objective/Activity: Use turnover and relevant market data to focus compensation efforts on critical job categories that provide essential services to the public.

Objective/Activity: Increase the number of racial/ethnic minorities and women in chronically underutilized job groups.

Objective/Activity: Reduce the number of arbitration cases.

Objective/Activity: Increase the number of outreach activities to community groups and state agencies.

## PERFORMANCE MEASURES

### 2013 AND 2014 GOALS AND ACTUALS

| Prog.<br>No. | Performance Measure  | Goal<br>2013   | Actual<br>2013   | Goal<br>2014   | Actual<br>2014  |
|--------------|--|--|--|--|---|
| 1.           | Increase the percentage and/or number of applications submitted online.    | 80%  | 90%  | 85%  | 97%   |
| 1.           | Increase the percentage and/or number of on-line and secure exams offered. | 70%  | 79%  | 75%  | 83%   |
| 1.           | Decrease days to score state centered examinations.                        | 15 days  | 11 days  | 14 days  | 12 days   |
| 1.           | Increase Wisconsin Personnel Partners new customer base.                   | 1%   | 1.6%   | 1%   | 8.6%  |
| 1.           | Reduce caseload of arbitrations.   | Work with former union counterparts to schedule hearing dates to clean up backlog of arbitration cases | Staff continued to work with former union counterparts to review arbitration backlog and determine which cases should be dropped and which will be heard | Work with former union counterparts to schedule hearing dates to clean up backlog of arbitration cases | An expedited arbitration was held on August 19, 2014, in an effort to resolve 50+ past grievances with the State Engineering Association  Staff continue to work on backlog |
| 1.           | Increase the number of minorities in chronically underutilized job groups. | 1% or more in job groups identified in 2012  | 0.4%   | 1% or more<br>in job groups<br>identified in<br>2013   | 0.4%  |

| Prog.<br>No. | Performance Measure   | Goal<br>2013   | Actual<br>2013 | Goal<br>2014                                | Actual<br>2014 |
|--------------|---|--|----------------|---|----------------|
| 1.           | Increase the number of women in chronically underutilized job groups. | 1% or more in job groups identified in 2012                          | 3.1%           | 1% or more in job groups identified in 2013 | -1.1%          |
| 1.           | Increase the number of outreach activities to community groups.       | 30 outreach<br>meetings<br>with<br>community<br>groups               | 30             | 5%  | 8%             |
| 1.           | Increase the number of outreach activities to state agencies.         | Enhance<br>presence<br>with state<br>agencies by<br>one per<br>month | 9              | 5%  | 31%            |

Note: Based on fiscal year.

# 2015, 2016 AND 2017 GOALS

| Prog.<br>No. | Performance Measure  | Goal<br>2015 <sup>1</sup>  | Goal<br>2016   | Goal<br>2017  |  |
|--------------|--|--|--|---|--|
| 1.           | Increase the percentage and/or number of applications submitted online.        | 97% 97.5%  |  | 98%   |  |
| 1.           | Increase the percentage and/or number of on-line and secure exams offered.     | 84%  | 85%  | 86%   |  |
| 1.           | Decrease days to score state centered examinations.                            | 12 days 11.75 days   |  | 11.5 days   |  |
| 1.           | Reduce the number of staff needed to serve on exam rating panels. <sup>2</sup> | 30% reduction  | Maintain   | Maintain  |  |
| 1.           | Reduce caseload of arbitrations.   | Work with former union counterparts to schedule hearing dates to clean up backlog of arbitration cases | Work with former union counterparts to schedule hearing dates to clean up backlog of arbitration cases | Eliminate arbitration backlog so only current cases with the Wisconsin Law Enforcement Association remain on the database |  |

| Prog.<br>No. | Performance Measure  | Goal<br>2015 <sup>1</sup>   | Goal<br>2016  | Goal<br>2017  |
|--------------|--|---|---|---|
| 1.           | Implement new training programs to provide consistent guidance to state agency staff in the areas of employment relations and compensation. <sup>2</sup>   | Finalize and offer<br>new<br>compensation<br>training module to<br>agency payroll<br>and human<br>resources staff | Develop and offer<br>refresher<br>employment<br>relations training<br>to current human<br>resources staff | Develop and offer<br>additional training<br>programs on an<br>as needed basis |
| 1.           | Increase the number of state agencies outside of the Madison area that participate in the Summer Affirmative Action Internship Program in order to place more target-group students in the program and closer to where they live. <sup>2</sup> | 15 agencies   | 16 agencies   | 17 agencies   |
| 1.           | Increase the number of outreach activities to community groups in an effort to assist agencies to hire more women and minorities in chronically underutilized job groups.  | 24 outreach activities  | 26 outreach activities  | 28 outreach activities  |
| 1.           | Continue outreach activities to state agencies in an effort to assist agencies to hire more women and minorities in chronically underutilized job groups.  | 25 outreach activities  | 25 outreach activities  | 25 outreach activities  |

Note: Based on fiscal year.

<sup>&</sup>lt;sup>1</sup>Certain goals for 2015 have been modified.

<sup>&</sup>lt;sup>2</sup>Reflects a new performance measure for the 2015-17 biennium.

# OFFICE OF STATE EMPLOYMENT RELATIONS

## **GOVERNOR'S BUDGET RECOMMENDATIONS**

## **RECOMMENDATIONS**

- 1. Organizational Restructure
- 2. Staffing Reduction
- 3. Consolidation of Information Technology Functions
- 4. Standard Budget Adjustments

Table 1 **Department Budget Summary by Funding Source (in thousands of dollars)** 

|                     | ADJUSTED<br>ACTUAL BASE |           | AGENCY RE | QUEST     | GOVERNOR'S<br>RECOMMENDATION |       |
|---------------------|-------------------------|-----------|-----------|-----------|------------------------------|-------|
|                     | FY14                    | FY15      | FY16      | FY17      | FY16                         | FY17  |
| PROGRAM REVENUE (2) | \$4,715.5               | \$6,107.8 | \$6,496.2 | \$6,503.3 | \$0.0                        | \$0.0 |
| State Operations    | 4,715.5                 | 6,107.8   | 6,496.2   | 6,503.3   | 0.0                          | 0.0   |
| TOTALS - ANNUAL     | \$4,715.5               | \$6,107.8 | \$6,496.2 | \$6,503.3 | \$0.0                        | \$0.0 |
| State Operations    | 4,715.5                 | 6,107.8   | 6,496.2   | 6,503.3   | 0.0                          | 0.0   |

<sup>(2)</sup> Includes Program Revenue-Service and Program Revenue-Other

Table 2 Department Position Summary by Funding Source (in FTE positions) (4)

|                     | ADJUSTED<br>BASE | AGENCY RE | QUEST | GOVERNOR'S<br>RECOMMENDATION |      |
|---------------------|------------------|-----------|-------|------------------------------|------|
|                     | FY15             | FY16      | FY17  | FY16                         | FY17 |
| PROGRAM REVENUE (2) | 49.95            | 49.95     | 49.95 | 0.00                         | 0.00 |
| TOTALS - ANNUAL     | 49.95            | 49.95     | 49.95 | 0.00                         | 0.00 |

<sup>(2)</sup> Includes Program Revenue-Service and Program Revenue-Other(4) All positions are State Operations unless otherwise specified

Table 3
Department Budget Summary by Program (in thousands of dollars)

|    |                            | ACTUAL<br>FY14 | ADJUSTED<br>BASE<br>FY15 | AGENCY RE<br>FY16 | GOVERNOR'S EQUEST RECOMMENDATION FY17 FY16 FY17 |       |       |  |
|----|----------------------------|----------------|--------------------------|-------------------|---|-------|-------|--|
| 1. | State employment relations | \$4,715.5      | \$6,107.8                | \$6,496.2         | \$6,503.3                                       | \$0.0 | \$0.0 |  |
|    | TOTALS                     | \$4,715.5      | \$6,107.8                | \$6,496.2         | \$6,503.3                                       | \$0.0 | \$0.0 |  |

Table 4
Department Position Summary by Program (in FTE positions) (4)

|    |                            | ADJUSTED BASE AGENO FY15 FY16 |       | QUEST<br>FY17 | GOVERNOR'S<br>RECOMMENDATION<br>FY16 FY17 |      |
|----|----------------------------|-------------------------------|-------|---------------|---|------|
| 1. | State employment relations | 49.95                         | 49.95 | 49.95         | 0.00                                      | 0.00 |
|    | TOTALS                     | 49.95                         | 49.95 | 49.95         | 0.00                                      | 0.00 |

<sup>(4)</sup> All positions are State Operations unless otherwise specified

### 1. Organizational Restructure

|          | Agency Request |           |         |        |      | Governor's Recommendations |                  |            |                  |
|----------|----------------|-----------|---------|--------|------|----------------------------|------------------|------------|------------------|
| Source   | FY             | 16        | F.      | Y17    |      | FY1                        | 16               | FY.        | 17               |
| of Funds | Dollars        | Positions | Dollars | Positi | ions | Dollars                    | <b>Positions</b> | Dollars    | <b>Positions</b> |
|          |                |           |         |        |      |                            |                  |            |                  |
| PR-O     |                | 0.00      |         | 0      | 0.00 | -573,300                   | -3.00            | -573,600   | -3.00            |
| PR-S     |                | 0.00      |         | 0      | 0.00 | -5,098,600                 | -39.00           | -5,105,400 | -39.00           |
|          |                |           |         |        |      |                            |                  |            |                  |
| TOTAL    |                | 0.00      |         | 0 (    | 0.00 | -5,671,900                 | -42.00           | -5,679,000 | -42.00           |
|          |                |           |         |        |      |                            |                  |            |                  |

The Governor recommends converting the office to a division in the Department of Administration to create efficiencies and improve service to other state agencies, consistent with the shared services model. See Department of Administration, Item #4.

## 2. Staffing Reduction

|          | Agency Request |          |      |         |    |         | Governor's Recommendations |           |         |           |
|----------|----------------|----------|------|---------|----|---------|----------------------------|-----------|---------|-----------|
| Source   | FY             | ´16      |      | FY17    |    |         | FY                         | 16        | FY      | 17        |
| of Funds | Dollars        | Position | ons  | Dollars | Po | sitions | Dollars                    | Positions | Dollars | Positions |
| PR-S     |                | 0 0      | 0.00 |         | 0  | 0.00    | -824,30                    | 0 -6.95   | -824,30 | 0 -6.95   |
| TOTAL    |                | 0 0      | 0.00 |         | 0  | 0.00    | -824,30                    | 0 -6.95   | -824,30 | 0 -6.95   |

The Governor recommends reducing funding and position authority to reflect decreased program revenue availability.

## 3. Consolidation of Information Technology Functions

| Agency Request |         |           |         |          |   | Governor's Recommendations |   |          |         |   |           |
|----------------|---------|-----------|---------|----------|---|----------------------------|---|----------|---------|---|-----------|
| Source         | FY16    |           | F       | FY17     |   | FY16                       |   | FY17     |         |   |           |
| of Funds       | Dollars | Positions | Dollars | Position | S | Dollars                    | Р | ositions | Dollars | F | Positions |
| PR-S           |         | 0.00      |         | 0 0.0    | 0 |                            | 0 | -1.00    |         | 0 | -1.00     |
| TOTAL          |         | 0.00      |         | 0.0      | 0 |                            | 0 | -1.00    |         | 0 | -1.00     |

The Governor recommends reducing position authority related to the consolidation of information technology functions within the shared agency services pilot program. See Department of Administration, Item #9.

# 4. Standard Budget Adjustments

| Agency Request |         |           |         |           | Governor's Recommendations |           |         |                  |  |  |
|----------------|---------|-----------|---------|-----------|----------------------------|-----------|---------|------------------|--|--|
| Source         | FY16    |           | FY17    |           | FY                         | 16        | FY17    |                  |  |  |
| of Funds       | Dollars | Positions | Dollars | Positions | Dollars                    | Positions | Dollars | <b>Positions</b> |  |  |
|                |         |           |         |           |                            |           |         |                  |  |  |
| PR-O           | -37,500 | 0.00      | -37,200 | 0.00      | -37,50                     | 0.00      | -37,200 | 0.00             |  |  |
| PR-S           | 425,900 | 0.00      | 432,700 | 0.00      | 425,900                    | 0.00      | 432,700 | 0.00             |  |  |
|                |         |           |         |           |                            |           |         |                  |  |  |
| TOTAL          | 388,400 | 0.00      | 395,500 | 0.00      | 388,400                    | 0.00      | 395,500 | 0.00             |  |  |
|                |         |           |         |           |                            |           |         |                  |  |  |

The Governor recommends adjusting the office's base budget for: (a) full funding of continuing position salaries and fringe benefits (\$379,800 in each year); and (b) full funding of lease and directed moves costs (\$8,600 in FY16 and \$15,700 in FY17).

