## **BOARD ON AGING AND LONG-TERM CARE**

## **GOVERNOR'S BUDGET RECOMMENDATIONS**

Source of Funds	FY07	FY08	% Change	FY09	% Change
	Adjusted Base	Recommended	Over FY07	Recommended	Over FY08
GPR	900,100	1,034,700	15.0	1,071,900	3.6
PR-S	1,109,700	1,342,400	21.0	1,363,200	1.5
TOTAL	2,009,800	2,377,100	18.3	2,435,100	2.4

### FULL-TIME EQUIVALENT POSITION SUMMARY

Source	FY07	FY08	FTE Change	FY09	FTE Change
of Funds	Adjusted Base	Recommended	From FY07	Recommended	From FY08
GPR	12.53	15.53	3.00	15.53	0.00
PR-S	15.47	18.47	3.00	17.47	-1.00
TOTAL	28.00	34.00	6.00	33.00	-1.00

### **AGENCY DESCRIPTION**

The board was created by Chapter 20, Laws of 1981. The board consists of seven members who are appointed by the Governor with the advice and consent of the Senate. The board reports biennially to the Governor and Legislature regarding the state's activities relating to long-term care for the aging and disabled. The board monitors federal, state and local laws and regulations that relate to long-term care facilities, and initiates legislation to correct inadequacies in these laws. Through its ombudsman program, the board investigates complaints of improper treatment of aged and disabled persons receiving long-term care, and serves as mediator or advocate to resolve problems. The board also promotes public education to improve long-term care for the aged and disabled, and provides information to consumers regarding insurance policies available to supplement federal Medicare insurance coverage, including long-term care insurance.

#### MISSION

The mission of the board is to advocate for the interests of the state's citizens in need of long-term care. In pursuit of this mission, the board promotes a coordinated and comprehensive long-term care system. The board serves the individual; monitors the development, implementation and outcome of long-term care policy; makes recommendations to the Governor, Legislature and Wisconsin congressional delegation; stimulates public interest; and provides education regarding universal issues affecting long-term care.

## PROGRAMS, GOALS, OBJECTIVES AND ACTIVITIES

### Program 1: Identification of the Needs of the Aged and Disabled

Goal: Improve the quality of life for nursing home residents.

Objective/Activity: Residents and their family members often report a fear of retaliation if they report problems or attempt to assert their rights. Development of "family councils" is a proven tool for energizing and providing a sense of well-being for residents and their families. Less than 25 percent of the state's nursing facilities have family councils, many of which function poorly. The board intends to expand its Volunteer Ombudsman Program and target specific facilities to develop effective family councils.

Goal: Improve public knowledge of consumer issues related to supplemental insurance.

Objective/Activity: While the board's Medigap Helpline has proven to be an extremely effective program to counsel individuals regarding their insurance needs and options, more needs to be done to reach a much larger audience of those who have similar needs but fail to call the program. The board will finalize its Web site to include up-to-date information on insurance for older people and develop appropriate links to the Web sites of the insurance commissioner and federal Centers for Medicare and Medicaid Services. Press releases of pertinent information will also be developed.

Greater outreach via the media will be used to advance this goal.

### PERFORMANCE MEASURES

### 2005 AND 2006 GOALS AND ACTUALS

Prog. No.	Performance Measure	Goal 2005	Actual 2005	Goal 2006	Actual 2006
1.	Percent of nursing facilities with family councils.	30%	26%	30%	28%
1.	Number of hits on the board's Web site.	15,000	13,278	15,000	15,824

Note: Based on fiscal year.

### 2007, 2008 AND 2009 GOALS

Prog. No.	Performance Measure	Goal 2007	Goal 2008	Goal 2009
1.	Percent of nursing facilities with family councils.	30%	32%	35%
1.	Number of hits on the board's Web site.	17,000	19,000	20,000

Note: Based on fiscal year.

# **BOARD ON AGING AND LONG-TERM CARE**

## **GOVERNOR'S BUDGET RECOMMENDATIONS**

## **RECOMMENDATIONS**

- 1. Volunteer Ombudsman Program Expansion
- Ombudsman Program Family Care
  Ombudsman Program Residential Care Apartment Complexes
- Medigap Helpline Insurance Counselor
  Medigap Helpline Postage Costs
  Position Refractionation

- 7. Position Transfer8. Attorney Consolidation
- 9. Standard Budget Adjustments

Table 1 Department Budget Summary by Funding Source (in thousands of dollars)

	augot ourinna	ADJUSTED	oucumuc or uc	GOVERNOR'S		
	ACTUAL BASE		AGENCY REQUEST		RECOMMENDATION	
	FY06	FY07	FY08	FY09	FY08	FY09
GENERAL PURPOSE REVENUE	\$878.6	\$900.1	\$1,014.1	\$1,216.3	\$1,034.7	\$1,071.9
State Operations	878.6	900.1	1,014.1	1,216.3	1,034.7	1,071.9
PROGRAM REVENUE (2)	1,136.9	1,109.7	1,445.3	1,533.5	1,342.4	1,363.2
State Operations	1,136.9	1,109.7	1,445.3	1,533.5	1,342.4	1,363.2
TOTALS-ANNUAL	2,015.5	2,009.8	2,459.4	2,749.8	2,377.1	2,435.1
State Operations	2,015.5	2,009.8	2,459.4	2,749.8	2,377.1	2,435.1

<sup>(2)</sup> Includes Program Revenue-Service and Program Revenue-Other

Table 2 Department Position Summary by Funding Source (in FTE positions) (4)

	ADJUSTED BASE	AGENCY RE	EQUEST	GOVERNOR'S RECOMMENDATION	
	FY07	FY08	FY09	FY08	FY09
GENERAL PURPOSE REVENUE	12.53	15.03	18.23	15.53	15.53
PROGRAM REVENUE (2)	15.47	20.97	21.77	18.47	17.47
TOTALS-ANNUAL	28.00	36.00	40.00	34.00	33.00

<sup>(2)</sup> Includes Program Revenue-Service and Program Revenue-Other(4) All positions are State Operations unless otherwise specified

Table 3 Department Budget Summary by Program (in thousands of dollars)

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		ADJUSTED			GOVERN	IOR'S
	ACTUAL	ACTUAL BASE AGENCY REQUEST		RECOMMEN	IDATION	
	FY06	FY07	FY08	FY09	FY08	FY09
Identification of the needs of the aged and disabled	\$2,015.5	\$2,009.8	\$2,459.4	\$2,749.8	\$2,377.1	\$2,435.1
TOTALS	2,015.5	2,009.8	2,459.4	2,749.8	2,377.1	2,435.1

Table 4 Department Position Summary by Program (in FTE positions) (4)

	ADJUSTED BASE	AGENCY REQUEST		GOVERN RECOMMEN	-
	FY07	FY08	FY09	FY08	FY09
Identification of the needs of the aged disabled	and 28.00	36.00	40.00	34.00	33.00
TOTALS	28.00	36.00	40.00	34.00	33.00

<sup>(4)</sup> All positions are State Operations unless otherwise specified

# 1. Volunteer Ombudsman Program Expansion

		Agency F	Request	Governor's Recommendation				
Source	FY	08	FY	09	FY(	08	FY(	09
of Funds	Dollars	Positions	Dollars	Positions	Dollars	<b>Positions</b>	Dollars	<b>Positions</b>
GPR	137,800	3.20	340,000	6.40	137,800	3.20	170,000	3.20
PR-S	35,600	0.80	85,000	1.60	35,600	0.80	42,500	0.80
TOTAL	173,400	4.00	425,000	8.00	173,400	4.00	212,500	4.00

The Governor recommends increasing funding and position authority to further expand the program across the state.

## 2. Ombudsman Program - Family Care

		Agency F	•	Governor's Recommendation				
Source	FY	80	FY(	09	FY(	08	FY(	09
of Funds	Dollars	Positions	Dollars	Positions	Dollars	<b>Positions</b>	Dollars	<b>Positions</b>
GPR	0	0.00	0	0.00	20,600	0.50	25,600	0.50
PR-S	82,400	2.00	102,200	2.00	20,600	0.50	25,500	0.50
TOTAL	82,400	2.00	102,200	2.00	41,200	1.00	51,100	1.00

The Governor recommends increasing funding and position authority to create an ombudsman specialist position to act as an advocate for participants in Wisconsin's Family Care program.

## 3. Ombudsman Program – Residential Care Apartment Complexes

Agency Request					G	overnor's Red	commendation	on
Source	FY	08	FY(	09	FY	08	FY	'09
of Funds	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
PR-S	41,100	1.00	51,100	1.00	0	0.00	0	0.00
TOTAL	41,100	1.00	51,100	1.00	0	0.00	O	0.00

The Governor recommends granting statutory authority to the board to expand the board's ombudsman function to residential care apartment complexes.

4.	Medigap	Helpline -	Insurance	Counselor
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	Agency Request				Governor's Recommendation				
Source	FY08		FY09		FY08		FY09		
of Funds	Dollars	Positions	Dollars	Positions	Dollars	<b>Positions</b>	Dollars	Positions	
								_	
PR-S	38,500	1.00	47,500	1.00	38,500	1.00	47,500	1.00	
TOTAL	38,500	1.00	47,500	1.00	38,500	1.00	47,500	1.00	

The Governor recommends increasing funding and position authority to create a Medigap Helpline insurance counselor position. The Office of the Commissioner of Insurance will provide funding to the board to support this position. See Office of the Commissioner of Insurance, Item #9.

## 5. Medigap Helpline - Postage Costs

	Agency Request				Governor's Recommendation				
Source	FY08		FY09		FY08		FY09		
of Funds	Dollars	<b>Positions</b>	Dollars	Positions	Dollars	Positions	Dollars	Positions	
PR-S	1,200	0.00	1,200	0.00	1,200	0.00	1,200	0.00	
TOTAL	1,200	0.00	1,200	0.00	1,200	0.00	1,200	0.00	

The Governor recommends increasing funding for postage costs. The Office of the Commissioner of Insurance provides funding to the board for the operation of the Medigap Helpline. See Office of the Commissioner of Insurance, Item #9.

### 6. Position Refractionation

	Agency Request				Governor's Recommendation			
Source	FY08		FY09		FY08		FY09	
of Funds	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
GPR	-67,800	-0.70	-67,800	-0.70	-67,800	-0.70	-67,800	-0.70
PR-S	67,800	0.70	67,800	0.70	67,800	0.70	67,800	0.70
TOTAL	0	0.00	0	0.00	0	0.00	0	0.00
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The Governor recommends adjusting GPR and PR-S expenditure and position authority to reflect changes in funding.

### 7. Position Transfer

The Governor recommends transferring 1.0 FTE PR-S position from one board appropriation to another to correct how the board funds the position.

		Agency F	Request	Governor's Recommendation				
Source	FY08		FY09		FY08		FY09	
of Funds	Dollars	Positions	Dollars	Positions	Dollars	Positions	Dollars	Positions
PR-S	0	0.00	0	0.00	0	0.00	C	-1.00
TOTAL	0	0.00	0	0.00	0	0.00	C	-1.00

The Governor recommends improving the provision of state legal services by consolidating attorneys and legal support staff under the secretary of the Department of Administration on July 1, 2008. The Department of Administration secretary will determine the assignment of attorneys to individual agencies. To achieve this, the Governor recommends transferring 1.0 FTE position to the Department of Administration. The Governor further recommends retaining the funding associated with this position in the agency to purchase legal services from the Department of Administration. See Department of Administration, Item #1.

# 9. Standard Budget Adjustments

	Agency Request				Governor's Recommendation			
Source	rce FY08		FY09		FY08		FY09	
of Funds	Dollars	Positions	Dollars	Positions	Dollars	<b>Positions</b>	Dollars	<b>Positions</b>
GPR	44,000	0.00	44,000	0.00	44,000	0.00	44,000	0.00
PR-S	69,000	0.00	69,000	0.00	69,000	0.00	69,000	0.00
TOTAL	113,000	0.00	113,000	0.00	113,000	0.00	113,000	0.00

The Governor recommends adjusting the board's base budget for: (a) full funding of continuing position salaries and fringe benefits (\$113,000 in each year).