

#### Who is this guy?!

#### **Andrew Shuck**

- Enterprise Sourcing Section Chief at the State Bureau of Procurement,
   Division of Enterprise Operations, Department of Administration
- My Background:
  - Operations
  - Business Management
  - Sales & Business Development
- My Passion:
  - Helping individuals and organizations go beyond success by finding their passion and telling their story!

#### Who are you? Today's Audience

- Procurement Specialists from State Bureau of Procurement
- Agency & Campus
  - Financial Specialists
  - Purchasing Agents
  - Contract Specialists
- Others?

## What are we going to talk about?

- Know your product define "procurement" efficiently and effectively
  - Contrast Public vs. Private sector procurement
  - Identify key differences; purchasing vs. procurement
  - Simplify procurement authority
- Identify our core values
  - Competition, ethics, impartiality, accountability, & transparency
- Learn foundations of a good sales pitch and value statement

# Defining Procurement What is it?

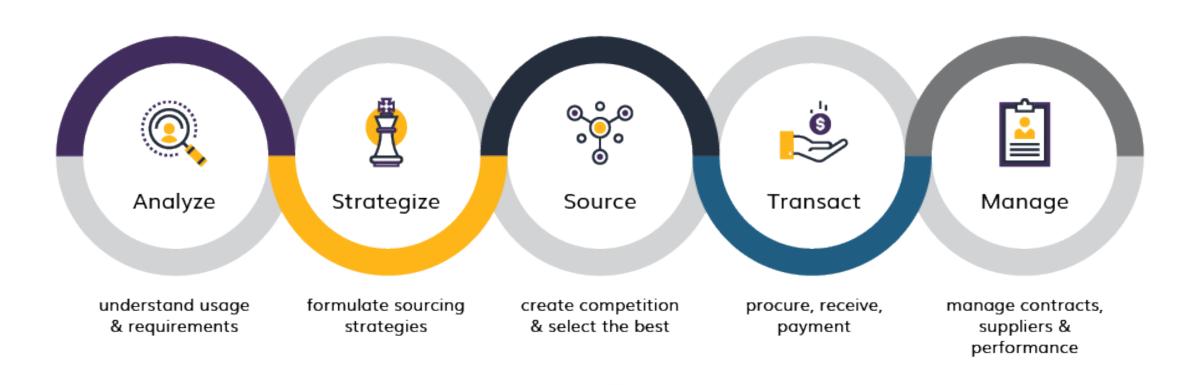


#### What is procurement?

- "The designated legal authority to advise, plan, obtain, deliver, and evaluate a government's expenditures on goods and services that are used to fulfill stated objectives, obligations, and activities in pursuit of desired policy outcomes." (NASPO, 2018)
- Boring
- Full of red tape
- Purchasing



#### Procurement is a process

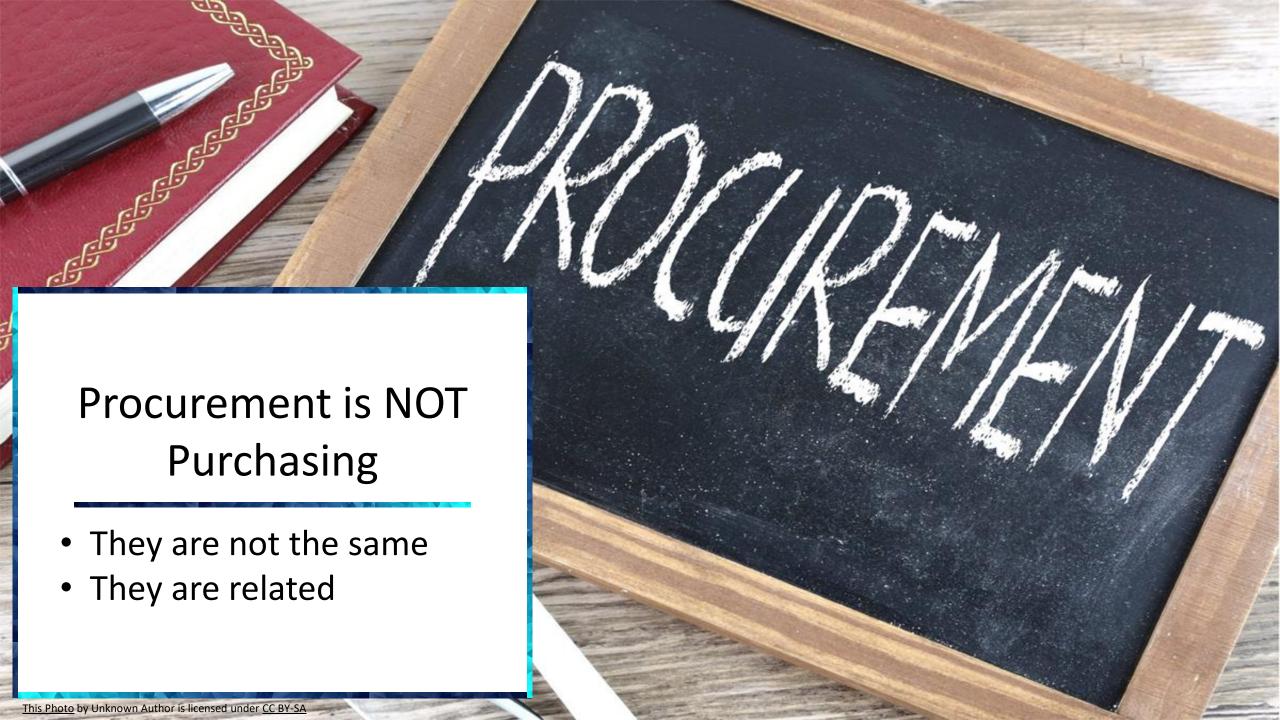


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#### Procurement is...

- Analysis of needs
- Standards identification
- Strategic Sourcing
- Market Research
- Solicitations
- Contract Negotiations
- Contract Award
- Contract Management
- Contract Closure

- Focus on long-term goals
- Competitive advantages
- Aligns with organization strategy
  - Supplier Diversity
  - Green Initiatives
  - Small Business
  - Local Business



# Purchasing

#### **Transactional**

- Buying goods and services
- Obtaining quotes
- Process requisitions and Purchase Orders

#### Focus on the "Rights Choices"

- Right price
- Right Quantity
- Right Quality
- Right Delivery
- Right Place

## Key Term: Procurement Authority

- Ability to purchase goods and/or services as authorized by statue, Admin. Code, and State policy
- Defines the what, who, when, why, how of purchasing
- Governs purchasing conduct, pricing, quality, and other details

- It is not a purchase or a contract
- It is not assumed
- It is not guaranteed

# Is all procurement the same?

- Other states?
- Municipalities?
- Private Sector?



## Is all procurement the same?

#### Every organization is different

- Policies differ by Agency
- By campus
- By municipality

And... in the Private Sector

- By industry
- By company
- By location



#### Compare & Contrast

#### **Public**

- Accountable to 5.8 million stakeholders (WI residents)
- Public trust is paramount
- Strict legal framework with clear processes, policies, & procedures
- Transparency is key

#### **Private\***

- Reports to shareholders
- Profitability is key
- May offer more flexibility
- Regulations may be fewer
- \*Varies by company & industry

#### Recap

- Define Procurement
- Know the difference: Purchasing vs. Procurement
- Understand Procurement Authority
- Is all Procurement the same? Private vs. Public



#### Key Concepts, Guiding Principles, & Core Values



#### Competition



Best possible prices



Highest quality



**Encourage innovation** 

#### **Ethics**



- Encourages public trust
- "Do not Lie, Cheat, or Steal.
   Do not tolerate one who does."

Cadet Code at US Army West Point

# **Impartiality**



#### Accountability

- Part of a system
- Respect everyone's part, including your own



#### Transparency



- Every Wisconsin resident has a right to know what we do
- Every vendor deserves to know what our process is

#### Recap

- Defined Procurement & key concepts
- Compared public vs. private sector
- Identified differences between purchasing and procurement
- 5 foundational values of procurement:
  - Competition
  - Ethics
  - Impartiality
  - Accountability
  - Transparency



# Storytelling The fun part!



# Every good sales pitch has 5 key elements

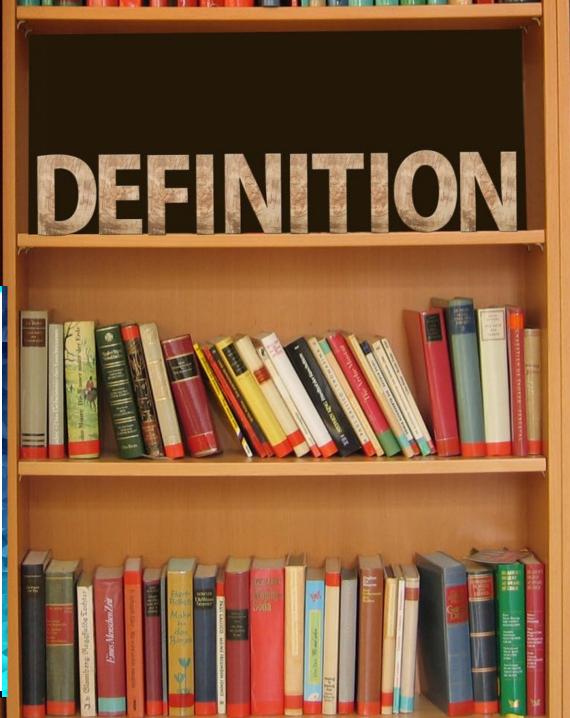
- Understand your product
- Love your product
- Understand alternatives to your product
- Understand your audience
- Know your story





#### Define it

- Simplify
- Avoid jargon
- Make it fun!







#### Love it

- Be authentic
- Be excited
- Why do you care?



#### Alternatives?

- Be prepared to defend Public Procurement
- Know the difference between purchasing and procurement



## Who are you talking to?



- What do they know?
- Why should they care about Procurement?

## Your story

- Bring it all together, with passion
- Make it personal!





