

What's Your Solution? Performance Management and Corrective Action

11:15am-12:00pm

Welcome! Thanks for sharing your expertise with us today. We hope to cover a variety of challenges, solutions, and tools in five broad topics: Setting Expectations, Measuring performance, Common Performance Failures, New/small Business Challenges, Probation and Cancellation.

We hope that you will choose a topic which appeals to you and sit near the sign advertising that topic. Under each sign, you will find a short list of challenges, methods, and tools related to that topic to help kick off a conversation. You will have 25 minutes to discuss your chosen topic, and then the panelist will call on one representative of your group to present your top two or three suggestions for preventing, mitigating or resolving challenges associated with your topic.

Here's some space for you to take notes on the solutions that you find most helpful.

Additional Resources for Contract Administration

The Department of Administration teaches a one-day Contract Administration Course open to all State Agencies. For additional details, or to register for the class, see <http://doawi.wi.gov/courselist1.asp?famid=5&locid=2>

NASPO offers some best practices for Contract Administration on their website at <https://www.naspo.org/ContractAdministrationBestPractices>

NIGP Institute for Public Procurement offers a Contract Administration Course online and in-person. For additional details, or to register for the class, see <http://www.nigp.org/grow-professionally/education/catalog-courses/contract-administration-in-the-public-sector>

Slideshows and handouts will be available after the event on the Conference website at <https://doa.wi.gov/Pages/StateEmployees/PROConference.aspx>