# State Procurement Manual Reform Project

PANEL DISCUSSION



#### Panel

- Paul Brady, DNR
- Hartley Murray, UW-Madison
- Monette McGuire, DOJ
- Liz Garland, DHS
- Sara Redford, DOA



### Agenda

- Overview and Background
- Main Goals/Objectives of Project
- The Team, The Process
- What's Changing?
- Rollout Plan
- Future State



### Overview and Background

- SPM first published January 1982
- Current manual is 157 policies over 420 pages covering policy and procedure for all aspects of state purchasing
- Following STAR and other changes, SBOP initiated a project to overhaul the SPM

### Main Goals and Objectives

- 1) Consolidate content, retire expired or obsolete
- 2 Use a "say it once" principle for major concepts
- 3 Incorporate updated enterprise best practices
- 4 Focus on policy, official procedure not process



#### Team and Process

- Workgroup lead by SBOP and includes members from DHS, DWD, DCF, DOT, DNR, Justice, UW System Admin, UW-Madison and UW-Milwaukee
- Meeting weekly since January 2018
- Team approach to selecting topics to cover, drafting process used











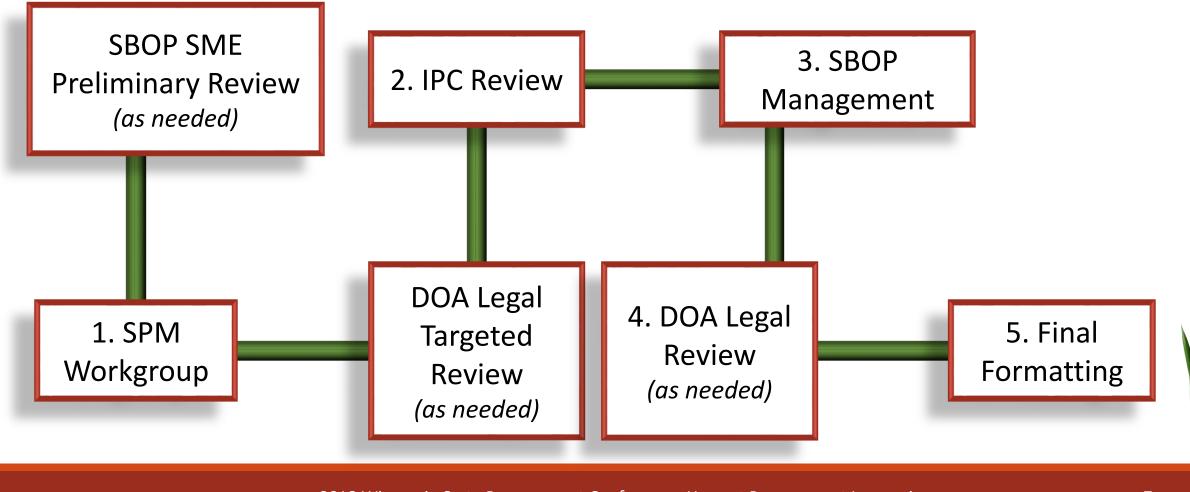








#### Team and Process



## What's Changing?

Style Format Content Presentation/ Organization Website



#### Current Organization

Current structure is by subject matter of a major process or type of good/service:

- PRO-A: Introduction
- PRO-B: Statewide Contracts and Standards
- PRO-C: Procurement Process
- PRO-D: General Policies
- PRO-E: Contracting, Ordering, Receiving and Payment

- PRO-F: Transportation, Materials
   Distribution and Disposal
- PRO-G: Records and Reports
- PRO-I: Contracting for Services
- PRO-J: Printing
- PRO-K: Work Center



#### New Organization

- Procurement
  Fundamentals
- Planning & Procurement Strategy

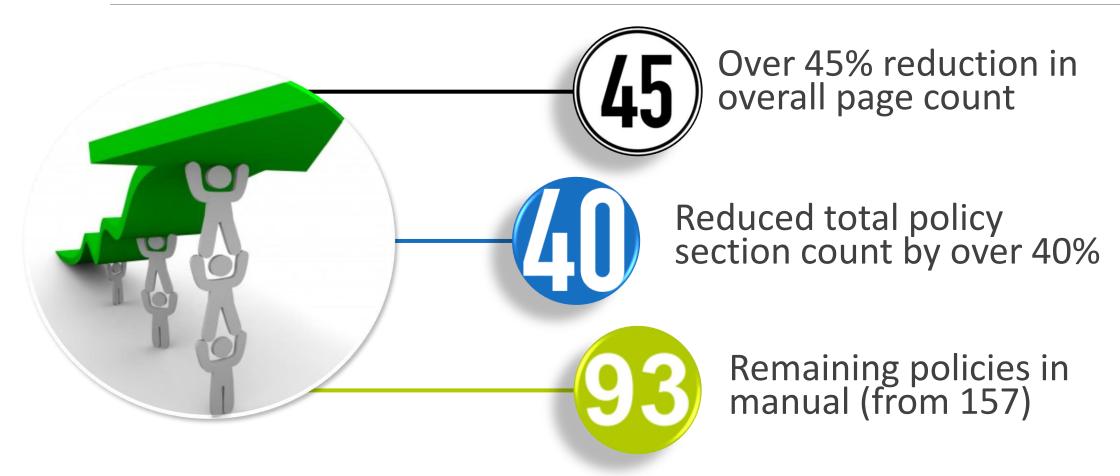
Solicitations

- Contract
  Administration
  & Transactions
- Exceptions,
  Waivers &
  Special
  Handling

Administrative Policy



## What's Changing? Content

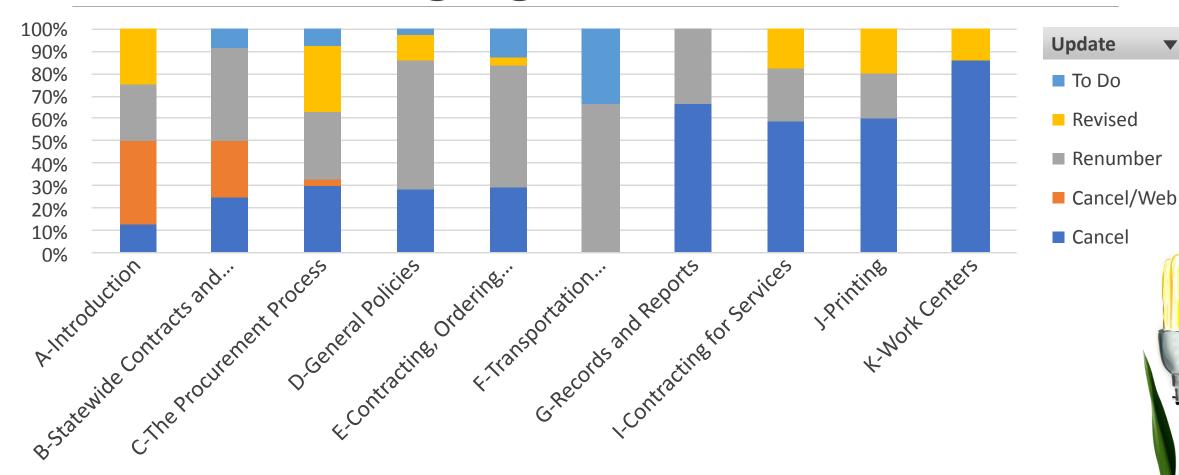


## What's Changing? Content

- New manual will be focused on what is required by law and tested, accepted best practice across the enterprise
- Some policies are retired in deference to web content:
  - Example: PRO-C-38 Guidelines for Use of Waivers, etc. will become an infographic used in training
- Some retired policies will become web content:
  - Example: PRO-A-8 SAPC



### What's Changing? Content by Section



#### What's Changing: Content (Waivers)

C-10, Waiver Justification Letter

C-11, General Waiver

C-13, Sole Source

New: Waivers



#### What's Changing: Content (Bid Awards)

C-24, Tied Bids C-16, Lowest Responsible Bidder

New:
Basis for Bid
Awards



#### What's Changing: Content (Eval Committees)

C-29: Eval Committees C-34: Eval Comm Problems

C-40: Eval
Comm Reports

New: Eval
Committee
Policy, Procedure

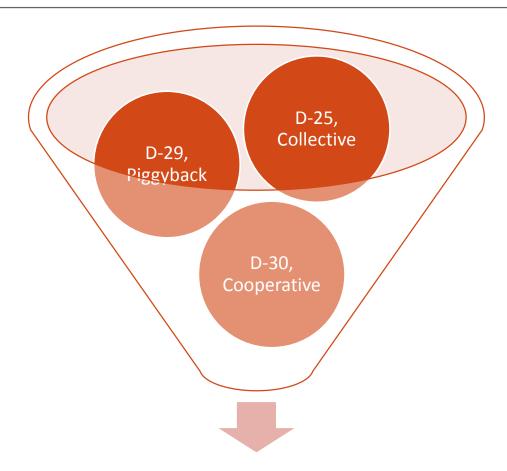
#### What's Changing: Content (RFP, RFP Award)



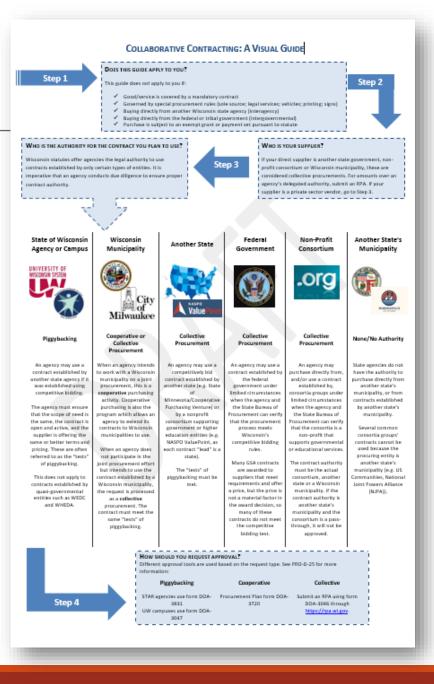
## What's Changing: Content (Supplier Diversity)

Existing (17 pages)	New (6 pages)
D-1: MBE Policy	
D-9: Small Business Policy	
D-10: Council on Small and MBE, Veteran Owned Business	New: Supplier Diversity
D-12: Veteran-owned Business Policy	Procurement Policy and
D-35: DVB Policy	Reporting
G-2: MBE Reporting	
G-3: DVB Reporting	

#### Collaborative Contracts



**New: Collaborative Contracting** 



# What's Changing: Content (Grants, Non-Procurement Transactions)

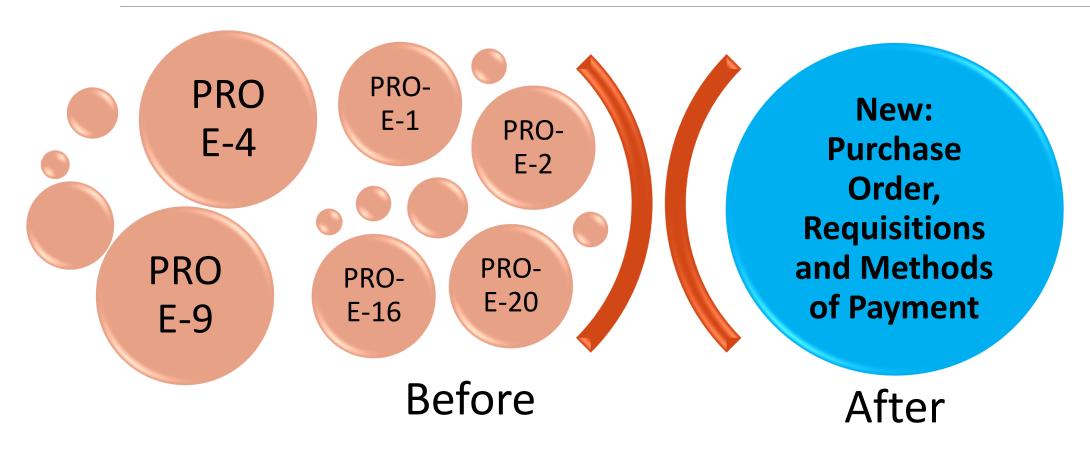
Existing (8 pages)	New (3 pages)
C-14: Utilities	
C-25: Intergovernmental	New: Grants and Non-
C-32: Grants and Other Non- Procurement Transactions	Procurement Transactions

# What's Changing: Content (Contractual Services)

Existing	New	
I-1: Introduction	New: Contractual Services	
I-13 Appeals Process	Procurement	

Existing	New	
I-15: CBA	New: CBA and Justification for	
I-16: Continued Appropriateness	Contracting	
I-4: Justification of Need	Revised DOA-3821a: CBA Narrative	

# What's Changing? Content (Various Transactions)





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# What's Changing? Format

- New format/template:
  - Legal citations moving to footer vs. first section of the policy piece
  - Nearly all mentions of monetary thresholds and official definitions will move to a central definitions piece



#### State Procurement Manual

Number PRO-C-15

Department of Administration, State Bureau of Procurement DOA-3449 (RXX/16)

Section THE PROCUREMENT PROCESS	Agencies Affected ALL	Effective 7-1-94	Replaces 11-1-91
Title	'	'	Page
BASIS FOR BID AWARDS			1 of 4

SCOPE:

The scope of this policy is to establish the authority, basis and procedures for determining official sealed and simplified bid awards under various circumstances.

POLICY:

Awarding contracts and rejecting bids are public actions and the procuring agencies performing these functions are guided by the course of action that best promotes the public interest.

It is the duty and authority of the procuring agency to exercise good judgment, due diligence, and to honestly and fairly determine the lowest responsible bidder(s).

The lowest responsible bidder is the person or firm submitting the competitive bid with the lowest price that meets the specifications of the solicitation. The award of a contract will be made on this basis except as stipulated herein.

Wherever such action is appropriate, the procuring agency will award contracts for materials, supplies or equipment on the basis of life cycle cost estimates. See PRO-E-19: Life Cycle Cost Estimates.

Any and all bids may be rejected for just cause. When the award is made to other than the lowest bidder, and/or when any bid is rejected, a complete written record of the full reason(s) for such actions will be created and retained in the bid file.

Tied bids exist when the total costs of two or more responses to a bid are identical. Procuring agencies will follow the procedures outlined herein to break a bid tie. If an indication of price fixing exists in any tied bid situation, agencies will follow the policy and procedures set forth in PRO-C-4: Non-Collusion Statement, before proceeding with anaward.

#### PROCEDURE:

- I. Determination of Lowest Responsible Bidder
  - A. All of the following factors may be considered:
    - The financial ability to provide the services required or to complete
      the contract.
    - The skill, judgment, experience and resources to complete the contract:
    - The necessary facilities, staff, personnel, and equipment to complete the contract;
    - The demonstrated ability to satisfactorily perform the work or provide the materials in a prompt, conscientious manner;
    - 5) The demonstrated ability to comply in situations where the award



egal Authority is State 16.72(4)(a): 16.75(1)(a): 1

Wis. Stats. 16.72(4)(a); 16.75(1)(a); 16.75(1m); 16.75(2)(a)(b); 16.75(3m); 16.754(2)

Authorized: Rick S. Hughes, Director State Bureau of Procurement

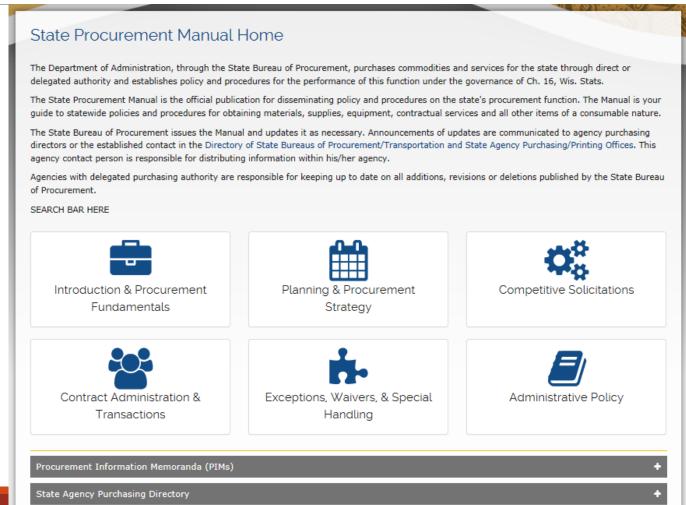
## What's Changing? Style

- Scope statements move from phrase/list to plain language description
- New distinct sections for Policy, Procedure, Reference
- Replaces Policy or "Content"/Procedure
  - Process content removed if not required by law or best practice, which will be in official Procedure



# What's Changing? Presentation/Website

- Prominent search function
- Tile for major sections
- Accordion for other resources



#### Rollout Plan

- New links will be shared with delegated agencies
- Target to publish new website and content by end of January 2019
  - Master cross reference from old to new will be provided as supplement
- SBOP will initiate communication plan using all applicable distributions
  - IPC, SAPC, other meetings as applicable
  - Monthly Newsletter



#### Future State

- Webinars will be scheduled to provide an overview of changes by section
- Of policies that are still active and renumbered (only) team will redraft content based on urgency of need for change
- Future updates will be published on new website for SPM
- Applicable policy references will be updated in SBOP trainings, publications



## Wrap Up, Questions



