

Date:

October 15, 2015

To:

Jeffrey Renk, Chief Clerk of the Senate Patrick Fuller, Chief Clerk of the Assembly

Tracy Williamson

From:

Debbie Petrasek, CFO

Wisconsin State Fair Park

Subject:

Biennial Budget Report 2013 - 2015

Please find attached State Fair Park's 2013 and 2014 Annual reports in satisfaction of the 2013 - 15 Biennial Budget report submittal requirement. This report is required under s. 15.04(1)(d), Wisconsin Statutes and is in response to the request of Secretary Scott A. Neitzel dated September 14, 2015.

Our annual reports detail events outside of our main fair event. Additional information related to State Fair Park is available on our website.



STATE FAIR PARK BOARD

AGENCY DESCRIPTION

The park organization is headed by a 13-member board composed of seven members appointed by the Governor with the advice and consent of the Senate, four state legislators, the secretary of the Department of Tourism, and the secretary of the Department of Agriculture, Trade and Consumer Protection. The board is directed to oversee the park, set park policy and appoint a chief executive officer to manage and supervise its use for fairs, exhibits or promotional events for agriculture, commercial, educational and recreational purposes.

MISSION

The mission of the board is to provide a year-round leading entertainment destination for agricultural, exhibition, entertainment, cultural and educational uses for purposes of enhancing economic and social benefits to the State of Wisconsin, its residents and visitors. This venue will be supported by the highest quality event and facility management professionals who seek to deliver value-added services to the park's visitors and customers and who are dedicated to continuous improvement in operating performance.

PROGRAMS, GOALS, OBJECTIVES AND ACTIVITIES

Note: Goals, objectives and activities have been modified to better reflect the agency's mission.

Program 1: State Fair Park

Goal: The board's priorities are to generate revenues that are sufficient to fund expenditures that are required to provide support for events and also fund grounds and building improvements and maintenance project costs. State Fair Park will continue to offer low-cost, high-quality facilities and grounds to produce the annual State Fair event and other activities and events including operations of the Youth Dormitory, RV Park, Exposition Center, Harvest Fair, Racing and events of other promoters held on the fairgrounds.

Objective/Activity: Implement strategies to maintain existing revenues and generate new revenues.

Objective/Activity: Implement strategies to manage expenditures.

Objective/Activity: Because unanticipated factors may lower or increase revenues and costs to a greater extent than could be anticipated, focus on managing operations to ensure expenditures do not exceed revenues.



PERFORMANCE MEASURES

FY12-13 AND FY13-14 GOALS AND ACTUALS

Prog. No.	Performance Measure	Goal FY12-13	Actual FY12-13	Goal FY13-14	Actual FY13-14
1.	Generate revenues	\$ 19,200,000	\$ 19,656,501	\$ 19,300,000	\$ 22,808,544
1.	Manage expenditures.	\$ 19,000,000	\$ 19,013,306	\$ 19,100,000	\$ 20,684,794
1.	Surplus/(Deficit)	\$ 200,000	\$ 643,195	\$ 200,000	\$ 2,123,750

Note: Data is based on fiscal year and includes Appropriation [1h/132] only. Goals reflect State Fair Park internal budgets. Actual results for FY13-14 include a special non-recurring event.

FY14-15, FY15-16 AND FY16-17 GOALS

Prog. No.	Performance Measure	Goal FY14-15	GOAL FY15-16	Goal FY16-17
1.	Generate revenues.	\$ 19,400,000	\$ 21,100,000	\$ 21,300,000
1.	Manage expenditures.	\$ 19,200,000	\$ 20,700,000	\$ 20,900,000
1.	Surplus/(Deficit)	\$ 200,000	\$ 400,000	\$ 400,000

Note: Data is based on fiscal year and includes appropriation [1h/132] only.



Flexible-Time Work Schedules

State Fair Park has had success working with staff and management when creating flexible-time and other alternative work patterns. SFP has recognized that a traditional full-time work schedule may not meet the needs of individuals whom, due to age, health or family circumstances, find such a schedule in conflict with responsibilities outside of work. While the flexible schedules are a benefit for those approved employees, the agency also benefits by increased productivity, extended service tenure, reduced absenteeism and improved employee morale.



2013 Year in Review

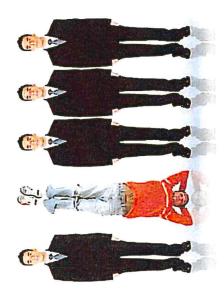
Event Services:

the year's facts & figures

Jocee Weaver Events Specialist



Event Services Department







OUR 2013 Review

OUR BUSINESS

Wisconsin State Fair Park is a place where visitors create memories that transcend generations. The nearly 200-acre Fair Park is a year-round entertainment venue hosting activities, events, meetings and more throughout the four seasons. Home to the Exposition Center, Tommy G. Thompson Youth Center, Milwaukee Mile Speedway, Agriculture Complex and many other facilities, hundreds of events are held at the Fair Park

OUR VISION

Our vision is to provide a leading regional event venue for year-round agricultural, exhibition, entertainment, cultural, and educational uses. We strive to enhance economic and social benefits to the state of Wisconsin, its residents, and visitors.

We will start by reviewing our event classification data, including events per month, per category and per type. In addition, we will share our sales figures. Next, we will spotlight the RV Park. For our owned & operated events we will highlight our successes with Harvest Fair. Finally, we will conclude with survey results and a look towards 2014.

Numbers At A Glance

Most Frequently Booked Type of Organization Producing the Event:

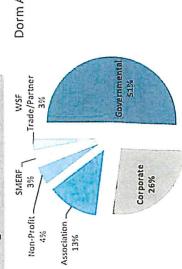
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- Governmental (195 events)
- Corporate (101 events)
- Most Frequently Booked Area Where Attendees Come From:
- Local (216 events)
- Most Frequently Booked Type of Event:
- ❖ Internal (114 events)
- Meeting (88 events)
- Consumer Show (52 events)

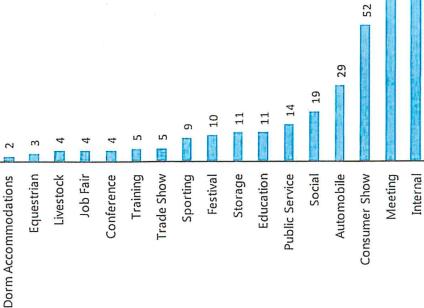


(Type of Organization Producing the Event) # of Events per CLASS

- - Corporate......101 Governmental......195
 - Association.....49
 - Non-Profit......17
- WSF Trade/Partner...11 SMERF*.....11
- " TOTAL.....384

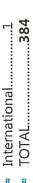


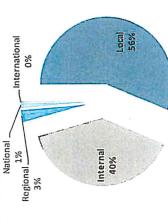
of Events per TYPE



(Area Where the Attendees Travel From) # of Events per CATEGORY

- " Local.....216
 - Internal.....152 Regional.....11
- National.....4





*SMERF = Social, military, educational, religious and fraternal groups





114

88





ap

Comparison: # of Events per CLASS (Type of Organization Producing the Event)

	8106	01110
The state of the s		
Governmental	195	253
Corporate	101	148
Association	49	49
Non-Profit	17	13
SMERF	11	23
WSF Trade/Partner	11	0
1(O)1/AIL	384	486
· · · · · · · · · · · · · · · · · · ·	The state of the s	

(Area Where the Attendees Travel From) # of Events per CATEGORY

	2013	2012
Local	216	263
Internal	152	189
Regional	11	18
National	4	12
International	Н	4
(O)174\L	384	486

Comparison: # of Events per TYPE

						er 2											17	129	140
						ZU13 = ZU1Z												114	120
					ć	013											88		100
						7						٠				89			80
																52			9
													34		2934				40
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20	0 7	1 24	m	134	0.4	131	C	12				0							0
Convention	Fundraiser	Dorm Accommodations	Equestrian	Livestock	Job Fair	Conference	Training	Trade Show	Sporting	Festival	Storage	Education	Public Service	Social	Automobile	Consumer Show	Meeting	Internal	
											13								













DEC

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OCT

SEPT

AUG

JULY

JUNE

MAY

APR

MAR

FEB

JAN

of Events per MONTH

JANUARY 21 events

FEBRUARY 30 events

25 events MARCH

40 events APRIL

35 events

MAY

46 events JUNE

50 events

JULY

19 events AUGUST

> NOVEMBER 16 events

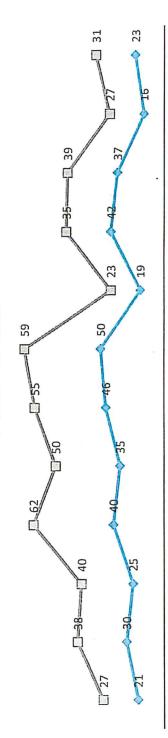
> OCTOBER 37 events

SEPTEMBER

42 events

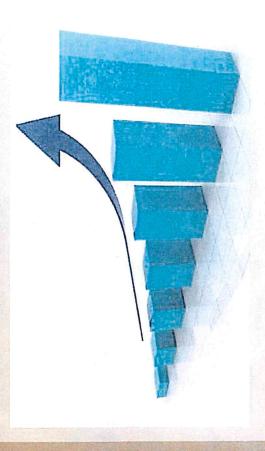
DECEMBER 23 events

→2013 **□**-2012



2018 8 107

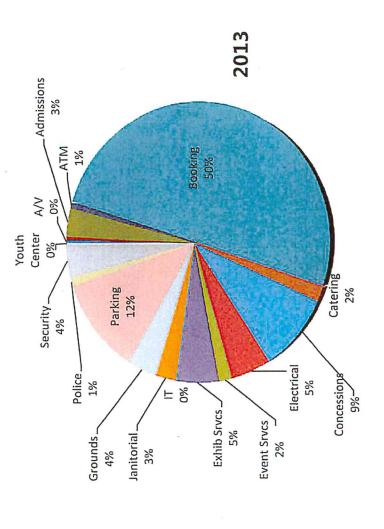
- Highest Grossing Departments:
 - Booking (50% of sales)
 - Parking (12% of sales)
- Concessions (9% of sales)
- ❖ February = \$754,084
- Parking Revenue = \$495,347
- Total Revenue* = \$4,297,988
 *excludes State Fair, Harvest Fair, & RV Park Revenue



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Department Financial Details**

15,085	19,346	145,732	27,732	2,155,411	260'69	383,729	210,770	66,146	. 220,496	4,676	109,482	155,509	495,347	41,866	176,308	1,255	4,297,988
₩	₩	4	₩	4	₩	₩.	₩	44	₩	₩	₩	₩.	↔	4	€4	₩.	en
AN	Accounting	Admissions	ATM	Booking	Catering	Concessions	Electrical	Event Srvcs	Exhib Srvcs	Ш	Janitorial	Grounds	Parking	Police	Security	Youth Center	TIONWIS



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2012

Booking 52%

By Department - Year Over Year Comparison*

Security_ Youth A/V	Police 4% Center 0%	1%	Janitorial Parking 12%		Exhib Srvcs	5% Event Styre	2% Electrical	5% Concessions Catering	9% 2%	Security Youth Center A/V	Grounds 4%	6% 1% Parking	10%	Vcs	5% Event Srvcs	2%	7.9	9% Catering
0.112%	0.32%	0.50%	3.27%	%00.0	1.61%	2.00%	8.91%	4.63%	2.36%	4.87%	0.14%	%00.0	6.32%	9.97%	1.14%	3.67%	0.28%	
WE110)	1,215 0.35% 0.32%	(2,118) 0.45% 0.50%	4,699 3.39% 3.27%	27,732 0.65% 0.00%	0.15%	1.61%	8.93%	11,226 4.90%	1.54%	10,488 5.13% 4.87%	(1,542) 0.11% 0.14%	2.55%	3.62%	65,40611.53%	(7,157) 0.97%	18,044 4.10%	0.03%	
difference 2013% 2012%	1,215	(2,118)	4,699	27,732	(69,270) 50.15% 51.61%	(17,238) 1.61% 2.00%	(443)	11,226	(35,389) 1.54%	10,488	(1,542)	109,482 2.55%	(117,091) 3.62%	65,4061	(7,157)	18,044	(10,698) 0.03%	(42,653)
#	₩.	₩.	44	₩.	₩.	₩.	64	4	4	64	₩	₩	44	₩	₩	₩	₩	w
2012\$	13,870	21,464	141,033		2,224,681	86,335	384,171	199,544	101,535	210,008	6,218	•	272,600	429,941	49,023	158,264	11,953	4,340,641
	44	₩	₩	₩	₩.	4	₩	₩.	₩	₩	₩	₩.	4	₩	₩	₩	₩.	en.
2013 \$	15,085	19,346	145,732	27,732	2,155,411	260'69	383,729	210,770	66,146	220,496	4,676	109,482	155,509	495,347	41,866	176,308	1,255	TIOTIALS \$ 4,297,988 \$ 4,3
	A/V \$	\$ g	\$ SL	ATM \$	\$ 61	\$ 6€	\$ SL	<u>a</u>	CS \$	CS \$	\$ H	al S	ds \$	\$ bc	ce \$	ty \$	er \$	्र ए
	A	Accounting \$	Admissions \$	ATI	Booking \$	Catering \$	Concessions \$	Electrical \$	Event Srvcs \$	Exhib Srvcs \$		Janitorial \$	Grounds \$	Parking \$	Police \$	Security \$	Youth Center \$	TIOTIALS \$

Admissions 3%

2013

Booking 50%

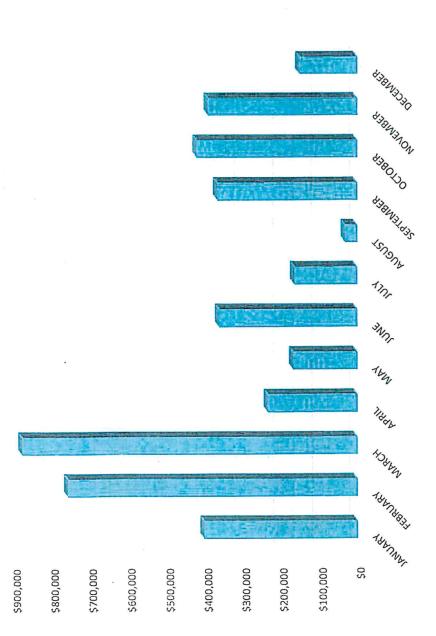
Admissions 3% ATM

1%

^{*}Excludes State Fair, Harvest Fair & RV Park revenues

**We did not put ATM revenue into Ungerboeck in 2012

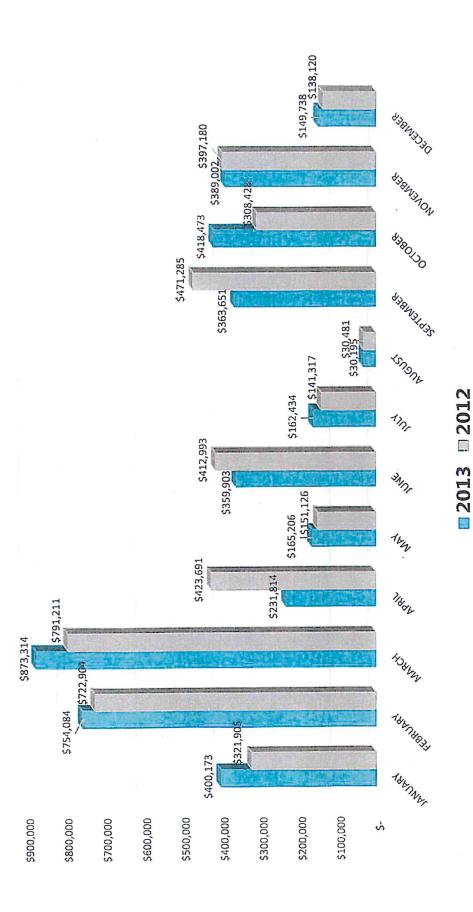
***Janitorial was a part of Grounds department in 2012, we separated it out into a new department in 2013 for business office purposes



\$400,173 \$165,206 \$754,084 \$873,314 \$231,814 \$359,903 \$30,195 \$389,002 \$149,738 \$418,473 \$162,434 \$363,651 \$4,297,988 2013 MAY JUNE JANUARY **FEBRUARY** MARCH APRIL JULY SEPTEMBER OCTOBER NOVEMBER DECEMBER TOTALS AUGUST

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By Month



*Excludes State Fair, Harvest Fair & RV Park revenues 11

By Month

2012 difference	5	\$722,904 \$31,180	\$791,211	\$423,691 (\$191,878)	\$151,126	\$412,993 (\$53,090)	\$141,317	\$ 30,481 (\$285)	\$471,285 (\$107,633)	\$308,428 \$110,045	\$397,180 (\$8,178)	\$138,120 \$11,618
2013	\$400,173	\$754,084	\$873,314	\$231,814	\$165,206	\$359,903	\$162,434	\$ 30,195	\$363,651	\$418,473	\$389,002	\$149,738
	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER

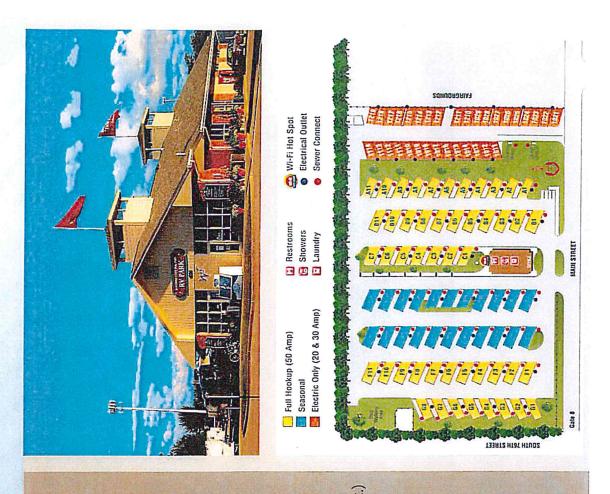
One significant annual event that did not take place in 2013 was KIDSFest

Discontinued by Journal Sentinel
 Considering bringing it back in the near future
 Economic impact of \$66,000

 Another event that did not take place in 2013 but was held in September 2012 was Growing Power's National-International Urban & Small Farm Conference Economic impact of \$140,867

RV Park Summary:

- Consistent increase in revenues for over 5 years
- Quarter with highest % of occupancy: Q3
- % of occupancy in 2013: 31.1%
- Largest Occupancy Events in 2013:
- Wisconsin State Fair
- Harley-Davidson's 110th Anniversary
- Some site titles were reclassified in 2013 to better illustrate their true titles (ex. a site was upgraded with water so now it's listed as electric & water 30 amp, etc.)



% of Use - Year Over Year Comparison

	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	
Ifference	-0.9%	%0.0	34.8%	0.5%	42.3%	7.9%	13.5%	21.3	-50.8%	129.7%	-142.6%	%0.0	48.3%	24.4%	%0.0	
2012	39.0%	%0.0	%0.0	14.6%	%0.0	10.3%	4.4%	4.5%	77.5%	%0.0	194.5%	%0.0	%0.0	0.0%	2.2%	36,49%
											1	_				
2013	38.1%	%0.0	34.8%	15.1%	42.3%	18.2%	17.9%	25.8%	26.7%	129.7%	51.9%	%0.0	48.3%	24.4%	2.2%	31,11%
Site Titles	Full Service	Electric Only	Electric Only 20 Amp	Electric Only 30 Amp	Electric Only 50 Amp	Electric & Water 20 Amp	Electric & Water 30 Amp	Electric & Water 50 Amp	Truck Parking	Drycamp	RV Storage	Storage	Tents	Tents w/ electric 20 amp	Specialty	Avarage

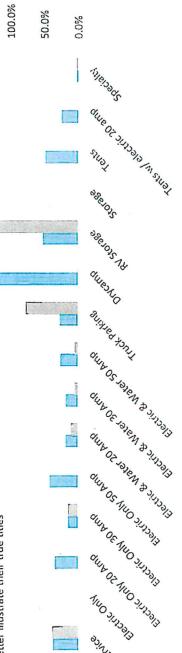
*In 2013 certain RV site titles were updated to better illustrate their true titles



250.0%

200.0%

150.0%



2013 112012

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2013 Monthly Sales*

	JAN 1		MAN	PROV -	MANU.	NO	IIII	AUG.	LdBS	lio0	NOW	D):[4]	TOWAY
Camper Storage	\$1,510.00	\$950.00	\$950.00 \$1,100.00	\$500.00	\$150.00	\$70.00	\$50.00	\$0.00	\$250.00	\$900.00	\$1,400.00	\$1,050.00	\$7,930.00
Truck Storage	\$1,300.00	\$400.00	\$550.00	\$50.00	\$0.00	\$400.00	\$50.00	\$0.00	\$300.00	\$100.00	\$50.00	\$0.00	\$3,200.00
Dump	\$32.00	\$8.00		\$96.00	\$288.00	\$288.00	\$440.00	\$432.00	\$360.00	\$432.00	\$160.00	\$32.00	\$2,584.00
Pump Out	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$279.99	\$0.00	\$0.00	\$0.00	\$0.00	\$279.99
Soap	\$0.00	\$6.00	\$7.50	\$3.75	\$68.25	\$150.00	\$130.50	\$0.00	\$85.50	\$0.00	\$34.50	\$0.00	\$486.00
Soda	\$0.00	\$10.00	\$46.00	\$16.00	\$155.00	\$684.00	\$310.00	\$218.00	\$236.00	\$296.00	\$0.00	\$0.00	\$1,971.00
Laundry	\$88.38	\$16.38	\$30.37	\$115.63	\$128.63	\$177.25	\$705.00	\$0.00	\$1,260.88	\$592.25	\$238.63	\$194.38	\$3,547.78
Cancel Fee	\$144.14	\$76.08	\$177.13	\$419.47	\$558.57	\$1,441.35	\$1,285.52	\$2,955.72	\$9,438.52	\$168.96	\$227.04	\$0.00	\$16,892.50
Camping	\$2,282.00	\$4,194.00	\$5,672.00	\$12,490,00	\$37,825.31	\$53,971.77	\$54,009.48	\$166,250.35	\$42,131.76	\$18,995.38	\$10,932.27	\$5,143.18	\$413,897.50
Parking	\$15.00	\$30.00	\$37.50	\$37.50	\$52.50	\$37.50	\$15.00	\$30.00	\$135.00	\$0.00	\$30.00	\$7.50	\$427.50
Truck Parking	\$84.85	\$535.83	\$44.60	\$30.00	\$217.50	\$15.00	\$37.50	\$0.00	\$97.50	\$60.00	\$60.00	\$75.00	\$1,257.78
Propane	\$560.00	5	01	\$1,465.20	\$1,328.05	\$1,990.80	\$1,531.20	\$1,146.26	\$1,551.52	\$1,386.54	\$1,592.40	\$501.72	\$15,070.19
Misc.	00 03	60.03	0000	43084	\$12.78	41136	\$7.36	\$71.78	\$0.00	A1 AC\$	\$0.00	\$0.00	\$108.26
Misc. RV	חסיים לי			10:00		00:17		0 000		17:174		0 0	
Supplies	\$119.30	\$0.00		\$0.00		\$0.00	\$4.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$123.30
Ice	\$0.00	\$0.00	\$0.00	\$4.24	\$40.24	\$364.64	\$428.24	\$1,284.46	\$110.13	\$0.00	\$0.00	\$0.00	\$2,231.95
llotel before tex	\$6,135.67	87,514,29	\$8,409,60	\$6,135,67 \$7,514,29 \$8,409,60 \$15,258.63	\$40,824,83	\$59,601.67	\$59,003.80	\$40,824;83 \$59,601.67 \$59,003.80 \$172,618.56	\$55,956.81	\$55,956.81 \$22,955.27 \$14,724.84 \$7,003.78 \$470,008	\$14,724.84	\$7,003.78	\$470,008

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	2013	2012	olifference	
Camper Monthly Storage	\$7,930.00	\$14,750.00	(\$6,820.00)	Can
Truck Monthly Storage	\$3,200.00	\$5,170.50	(\$1,970.50)	T
Dump	\$2,584.00	\$2,504.00	\$80.00	Dur
Pimp Out	\$279.99	\$0.00	\$279.99	Pun
Soan	\$486.00	\$422.25	\$63.75	Soa
Soda	\$1,971.00	\$2,430.00	(\$459.00)	Soc
Laundry	\$3,547.78	\$3,804.65	(\$256.87)	Lan
Cancel Fee	\$16,892.50	\$3,469.67	\$13,422.83	Car
Campina	\$413,897.50	\$254,974.15	\$158,923.35	Car
Camper Parking	\$427.50	\$412.50	\$15.00	Car
Truck Parking	\$1,257.78	\$1,788.88	(\$531.10)	Tra
Propane	\$15,070.19	\$10,444.07	\$4,626.12	Pro
Misc. Accessories	\$108.26	\$47.08	\$61.18	Mis
Misc. RV Supplies	\$123.30	\$67.89	\$55.41	Mis
Ice	\$2,231.95	\$1,242.32	\$989.63	Ice
Tietral bafore tax	97/6/1/2	\$301,527.96	\$4168,479,79	9

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	2013	2012	difference
Camper Monthly Storage	\$0.00	850.00	(\$850.00)
Truck Monthly Storage	\$0.00	\$0.00	
Dump	\$96.00	\$160.00	(\$64.00)
Pump Out	\$0.00	\$120.00	(\$120.00)
Soap	\$141.00	\$204.00	(\$63.00)
Soda	\$1,000.00	\$1,090.00	(\$30.00)
Laundry	\$0.00	\$0.00	2
Cancel Fee	\$1647.42	\$1,666.69	(\$19.27)
Camping	\$55,592.35	\$45,651.63	\$9,940.72
Camper Parking	\$90.00	\$75.00	\$15.00
Truck Parking	\$7.50	\$7.50	
Propane	\$2319.20	\$1,786.80	\$532.40
Misc. Accessories	\$29.86	\$21.30	\$8.56
Misc. RV Supplies	\$0.00	\$102.00	(\$102.00)
Ice	\$375.24	\$701.72	(\$326.48)
11日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日本の日		のです。 対象をあるなる はいました (本)	現場 は 一般を
Total before tax	\$61,298,57	\$61,298.57 \$52,436.64	\$8,861,93
	Land of A hand Land a		The second secon

\$8,862 INCREASE

in fair generated revenue

INCREASE in yearly revenue (excludes the fair)

108,480

Harvest Fair Summary:

- 20th Anniversary *
- Growth in most revenue activity categories *
- Improved layout by opening up Central Mall & extending foot traffic near Saz's & the Back 40 (West of Cream Puff Pavilion) •:•
- Better signage and communication *
- Developed three new activities *
- Tiny Tot Acres
 Harvest Fair Garden Chalk
 Giant Mural
- More free entertainment for affordable family fun *
 - Music & entertainment on three stages
- Great Lakes Timber Show (lumberjack show)
 - Zoozort Live Animal Show
 - Pumpkin Carver *

 - Giant Mural
- Bighorn Forge Blacksmith Demonstrations
 - Antique Tractors Display
- Harvest Garden Chalk Drawings















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olifferende	\$ 13,768.00	\$ 6,109.00	\$ 795.00	\$ 480.00	\$ 966.00	\$ 2,555.00	(\$ 2,041.00)	\$ 2,007.00	(\$ 2,755.00)	\$ 14.00	(\$ 31.00)	\$ 52.00	(\$ 115.00)	\$ 954.00	\$ 249.00	\$ 100.00	\$ 336.00	\$ 1,435.00	(\$ 2,155.00)	\$ 3,256.00	(\$ 3,328.00)	\$ 22,651.00	(\$ 1,364.00)	\$ 21,287,00
1 2011/2: The	\$ 61,657.00	\$ 9,156.00	\$ 5,455.00	\$ 5,305.00	\$ 2,982.00	\$ 11,640.00	\$ 9,156.00	\$ 2,367.00	\$ 14,220.00	\$ 206.00	\$ 2,803.00	\$ 7,124.00	\$ 3,638.00	\$ 1,341.00	n/a	1 5	! ₩	n/a	\$ 2,155.00	\$ 11,199.00	\$ 5,877.00	\$ 156,281.00	\$ 2,024.00	\$ 1158,305,00
- 201E3	\$ 75,425.00	\$ 15,265.00	\$ 6,250.00	\$ 5,785.00	\$ 3,948.00	\$ 14,195.00	\$ 7,115.00	\$ 4,374.00	\$ 11,465.00	\$ 220.00	\$ 2,772.00	\$ 7,176.00	\$ 3,523.00	\$ 2,295.00	\$ 249.00	\$ 100.00	\$ 336.00	\$ 1,435.00	n/a	\$ 14,455.00	\$ 2,549.00	NET COLLECTED:\$ 178,932.00	COUPONS:\$ 660.00	111(C (4FT S/K LES:45) 10/9, 50/2, (0.0)
	Midway	Inflatable Rides	Pony Rides	Camel Rides	Hayrides	Cookie Decorating	Caramel Apple Making	Pumpkin Decorating	Scarecrow Building	Scarecrow Babysitting	Fishing	Pumpkin Bowling	de	Kiddie Tractor Maze	Tiny Tot Acres	Pumpkin Derby	Chunkin Punkin	Speleo Cave	Kiddie Go Kart		Breads/Others	NET COLLECTE	COUPON	HARS TENDIT





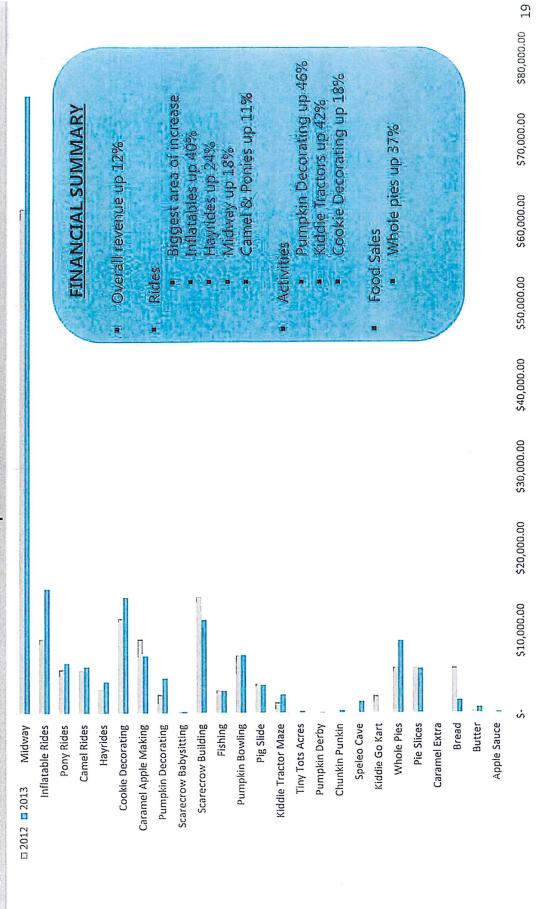






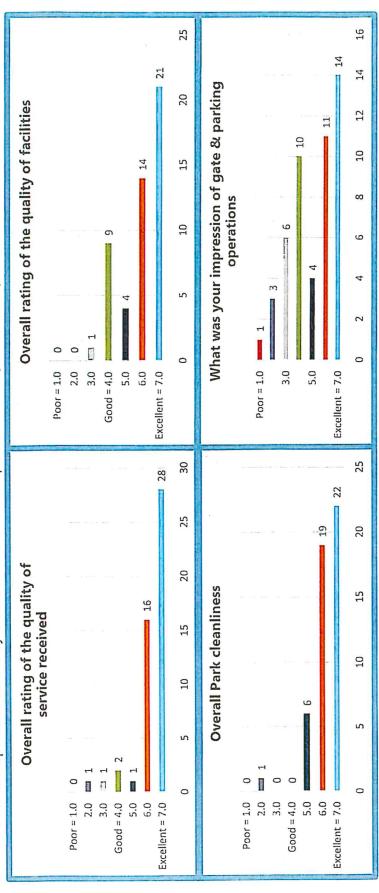


2013 vs. 2012 Harvest Fair Revenue Comparison



Survey Results on Overall Questions

- 50 client surveys completed
- 94% of responders chose WSFP because they were repeat customers
- Average score on the overall rating of the quality of service received was a 6.8 out of 7.0
- 94% of responders said the park met their expectations for the value (44 said yes out of the 47 that answered question)
 - 98% of responders said our staff made their group feel welcome (48 out of 49)
- 100% of responders said they felt safe at the park
- 94% of responders said they would use the park in the future as a result of their experience (45 out of 48)
 - 96% of responders said they would recommend the park to others (47 out of 49)



Survey Results on WSFP Staff

Box Office (sellers / rakers, reporting & settlement)	6.5 / 7.0	7.0=	15	28%	5.0 =	4	15%	2.0	8	12%	4,0 =	æ	12%	3.0 ≈	щ	4%	2.0=	0	%0	1.0=	0	%0		25
Seputity Services	6.7 / 7.0	-9.6-	27	%65	= 0.0 =	15	33%	5.0=	н	7%	4,05=	က	7%	3.0=	0	%0	2.0=	0	%0	1.0 =	0	%0		46
Parking, Sarvices	5.7 / 7.0	7.0 =	15	34%	= 0.0 =	13	30%	2.0 =	4	%6	4.0 =	9	14%	3.0=	4	%6	2.9 =	0	%0	1.0=	7	2%		44
Exhibitor Services (electric, prone, plumbing, utilities)	6.5 / 7.0	7.65	26	65%	= 8.8 =	6	23%	5.0°c	0	%0	≠0.5	m	8%	3.0≈	1	3%	2.0 =	0	%0	3.0=	н	3%	D. Alemania	40
Event Services (room:set-up, space cleaning, lanitorial)	6.6/7.0	200	22	51%	£.0 =	15	35%	200€	7	2%	='0'A	m	7%	3.0 =	H	2%	2.0=	0	%0	3.0 =	0	%0	The second of	13
Onsite Event Mgr./ Asst Svent Mgr	0.7/0.7	17.0=	30	%89	5.0=	10	23%	¥0'S	m	7%	4,0=-	0	%0	3,0=	Ţ	2%	2.0=	0	%0	=01	0	%0		5 4/4 5
Svencivijan i	7.0/7.0	7.01=	33	72%	±0.0 ≈	თ	20%	-0'S	2	4%	4.0=	0	%0	3.0 =	2	4%	2.0 =	0	%0	3.0=	0	%0	s to question	415
Sales Reb.	Average = 6.8 / 7.0	# or scores:	24	26%	10 60 E	12	28%	5.04	н	2%	4.0=	2	2%	3.0=	4	%6	2.0=	0	%0	1.0=	0	%0	Total responses to question	43

Survey Results on F&B

- 33% of responders used concession services (16 out of 48)
 - Prompt & courteous service average score = 5.8 / 7.0

 Variety of menu selections
 - average score = 5.4 / 7.0Quality of F&B average score = 4.9 / 7.0
- 39% of responders used catering services (17 out of 44)
- Prompt & courteous serviceaverage score = 6.0 / 7.0
 - Variety of menu selections average score = 6.0 / 7.0
 - Quality of F&B
 average score = 6.3 / 7.0

State Fair Park staff is the bestl

16

...always a smooth process with all of the friendly park staff being involved

Our club has always received excellent service from the great staff at the Wis. State Fair Park.

Wonderful staff, great location, always enjoyable.

was too small. Everyone seemed happy

and willing to help.

Wisconsin State Fair Park was willing to work with me to create a great experience for our guests. No request

People like to come to the State Fair grounds.....it's easy to get to, to park, to get around and the central location draws from all over the midwest.

This facility is great for a horse show in the summer.

The team at the Wisconsin State Fair Park was excellent in customer service. They were quick to respond to all our needs.

Mhat's to Come in.



Sales Goals

- Target high end fundraising events and more events in May and/or June
 - Book new consumer and/or trade shows through direct sales
 - Utilize Ungerboeck's contract module to expedite contracts
 - Launch online exhibitor ePay system
- Increase social media presence
- Provide incentives to survey responders each month to increase submissions
 - Ag events: analyze competition and our approach to rent, equipment, staffing and amenities

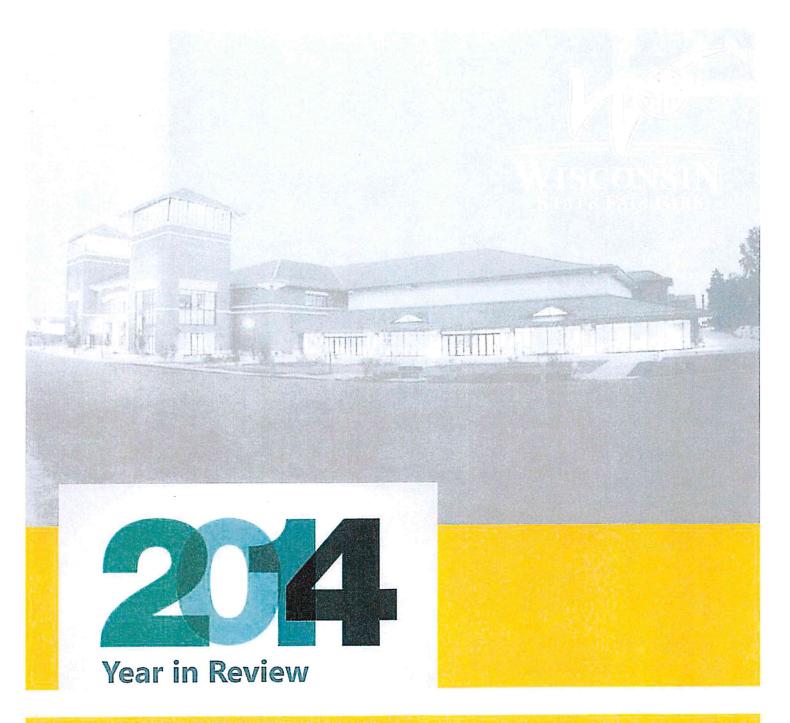
Operations Goals

- Continue improvements in parking & gate operations
- Express lanes at Gates 1 and 5 to be finished in early 2014
 - Ability to take credit cards at all gates
- Offer free Wi-Fi access in the Expo Center and Youth Center
- Continue communication on construction updates to clients

New Events in 2014

- 100 days until the fair event April
- ABCD Date with Plate Fundraiser May
- ARCA Race June
- Great Lakes Sport Car Club June
- Ice Fishing Show December





Event Services Department: The year's facts & figures

Jocee Weaver Events Specialist



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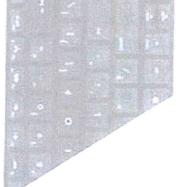


Our Company, Our Vision

Wisconsin State Fair Park is a place where visitors create memories that transcend generations. The nearly 200acre Fair Park is a year-round entertainment venue hosting activities, events, meetings, and more throughout the four seasons. Home to the Exposition Center, Tommy G. Thompson Youth Center, Milwaukee Mile Speedway, Agriculture Complex and many other facilities, hundreds of events are held at the Fair Park each year.



Our vision is to provide a leading regional event venue for year-round agricultural, exhibition, entertainment, cultural, and educational uses. We strive to enhance economic and social benefits to the state of Wisconsin, its residents, and visitors.



Our 2014 Review

- We will start by reviewing our event classification data, including events per category, per type, and per month.
- In addition, we will share our sales figures.
- Next, we will spotlight the RV Park.
- For our owned & operated events we will highlight our successes with Harvest Fair.
- Finally, we will conclude with survey results and a look at our goals.

"2014 was another successful year and we are working towards an even better 2015"

Adam Heffron Event Services Director

Our 2014 Revenue Snapshot

- \$ 4,170,500 = Non-Fair Events
- \$ 379,000 = RV Park Revenues
- \$ 195,500 = Harvest Fair Revenues (not including parking or F&B net sales)

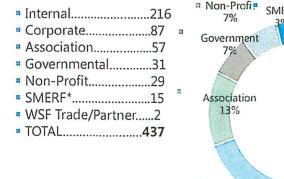
\$ 4.75 Million

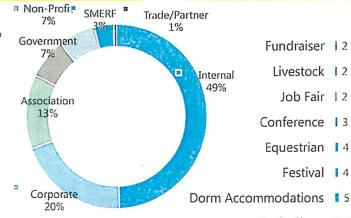
2014 Event Data Details

Number of Events per CLASS

(Type of Organization Producing the Event)

Number of Events per TYPE





Trade Show 6

Sporting 17

Education **I** 10

Public Service 🔲 11

Storage 🔲 12

Training = 19

Social 24

Automobile 29

Consumer Show 42

Meeting 56

......

Internal 199

Number of Events per CATEGORY

*SMERF = Social, military, educational, religious and fraternal groups

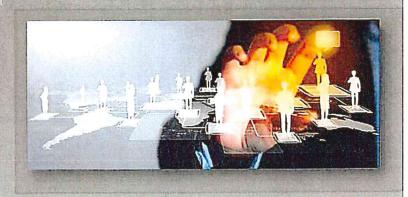
(Area Where the Attendees Travel From)

Local	176
Internal	216
Regional	35
" National	8
" International	2
* TOTAL	437

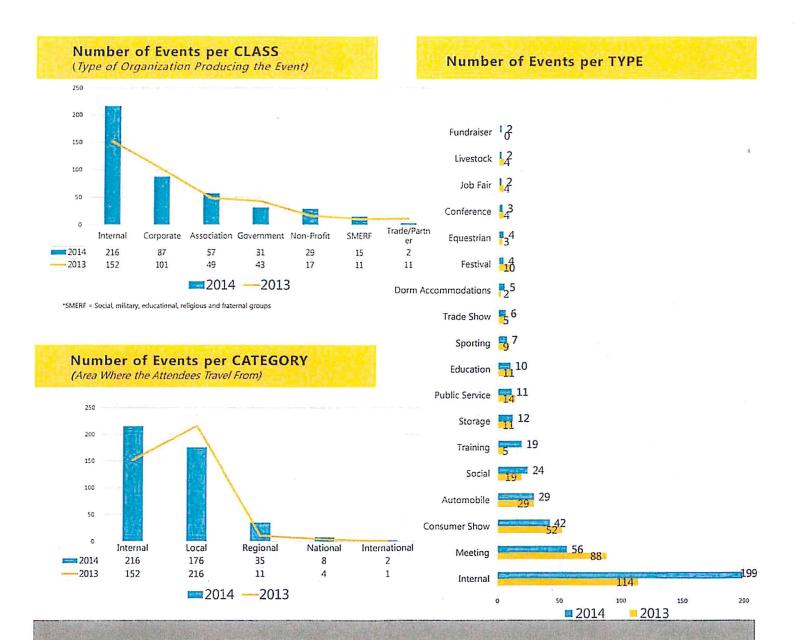


Numbers At A Clance

- Most Frequently Booked Type of Organization Producing the Event:
 - * Corporate (87 events)
- Most Frequently Booked Area Where Attendees Come From:
 - * Local (176 events)
- Most Frequently Booked Type of Event:
 - & Microthing (56 revents)
 - * Consumer Show (42 events)



Year Over Year Comparison 2014



Numbers At A Glance

- Internal and corporate events continued to trend high in 2014, with 216 internal events and 87 corporate events held at the Fair Park this past year.
- There were more internal, regional, national, and international events in 2014 compared to 2015
- Meetings, consumer shows, and automobile events were the most common type of event booked on the fairgrounds in 2014.



2014 Events Per Month

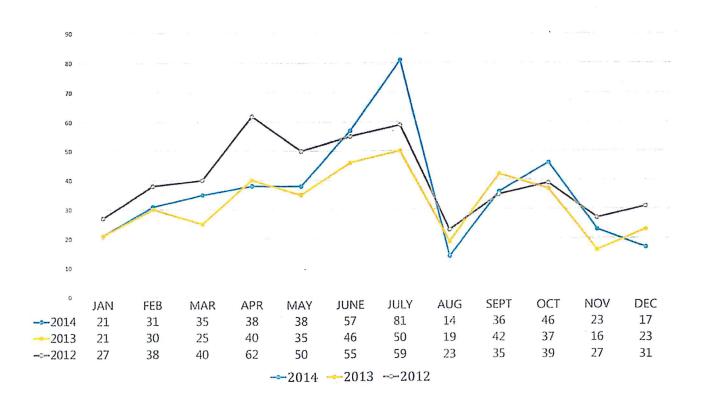
JANUARY 21 events FEBRUARY 31 events MARCH 35 events APRIL 38 events

MAY 38 events JUNE 57 events JULY 81 events AUGUST 14 events

SEPTEMBER 36 events OCTOBER 46 events NOVEMBER 23 events DECEMBER 17 events

Year Over Year Comparison:

2012-2014



2014 Sales by Month

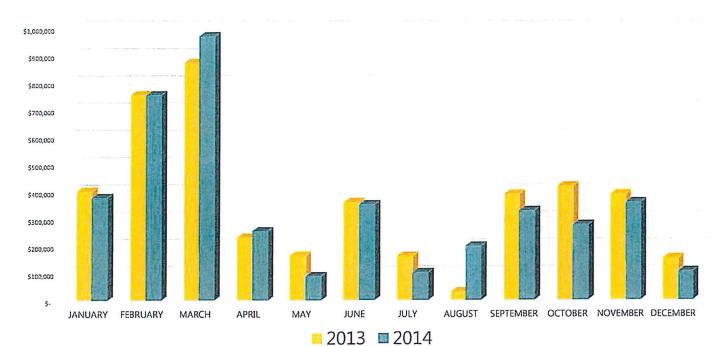
·Excludes State Fair, Harvest Fair & RV Park revenues

\$1,200,000 \$1,000,000	JANUARY FEBRUARY MARCH	\$377,558 \$753,383 \$969,578	JULY AUGUST SEPTEMBER	\$101,997 \$199,268 \$329,127
	APRIL	\$255,188	OCTOBER	\$278,305
	MAY	\$88,804	NOVEMBER	\$359,430
\$800,000	JUNE	\$351,740	DECEMBER	\$106,183
\$600,000			TOTALS	\$4,170,561
\$400,000				
\$200,000				
INTUREY FEBRUARY MARCH	prest was i	ne put purusi	terber october kolting	er OECHMER .

Numbers At A Glance

- Significant events that impacted the bottom line:
 - Wisconsin Manufacturing & Technology Expo is a bi-annually event held in October that did not take place in 2014 (will take place in 2015)= ~\$150K in revenues
- Quarterly Revenues
 - Jan-March revenues up by \$73K
 - April-June and July-Sept revenues down by combined \$(13K)
 - Oct-Dec revenues down by \$(218K)
- IndyFest moved from June in 2013 to August in 2014

Year Over Year Comparison 2014

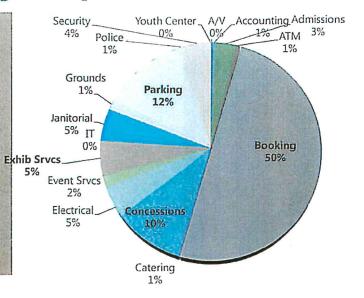


MONTH	2013	2014	difference
JANUARY	\$400,173	\$377,558	\$(22,614)
FEBRUARY	\$754,084	\$753,383	\$(701)
MARCH	\$873,314	\$969,578	\$96,264
APRIL	\$231,814	\$255,188	\$23,374
MAY	\$165,206	\$88,804	\$(76,402)
JUNE	\$359,903	\$351,740	\$(8,163)
JULY	\$162,434	\$101,997	\$(60,437)
AUGUST	\$30,195	\$199,268	\$169,073
SEPTEMBER	\$389,382	\$329,127	\$(60,255)
OCTOBER	\$418,473	\$278,305	\$(140,168)
NOVEMBER	\$389,002	\$359,430	\$(29,572)
DECEMBER	\$154,043	\$106,183	\$(47,860)
TOTALS	\$4,328,023	\$4,170,561	\$(157,462)

Sales by Department

Numbers At A Glance

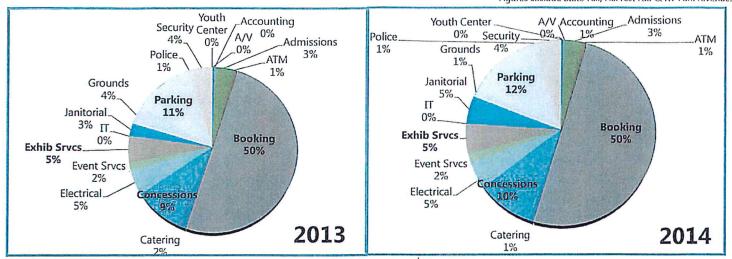
- **Highest Grossing Departments:**
 - Booking (50% of sales)
 - Parking (12% of sales)
 - Concessions (10% of sales)
- Parking Revenue = \$515,110
- Total Revenue* = \$4,170,561 *excludes State Fair, Harvest Fair, & RV Park Revenue



TOTALS	\$4,170,561	*Accounting is made up of taxe **Figures exclude State Fair, Harvest Fair & RV Park revenue
YOUTH CENTER	\$2,137	0.05%
SECURITY	\$171,502	4.11%
POLICE	\$42,006	1.01%
PARKING	\$515,110	12.35%
GROUNDS	\$61,768	1.48%
JANITORIAL	\$205,460	4.93%
. п	\$2,600	0.06%
EXHIBITOR SERVICES	\$209,359	5.02%
EVENT SERVICES	\$73,464	1.76%
ELECTRICAL	\$192,818	4.62%
CONCESSIONS	\$398,307	9.55%
CATERING	\$21,092	0.51%
ATM	\$22,845	0.55%
ADMISSIONS	\$126,539	3.03%
ACCOUNTING	\$20,943	0.50%
A/V	\$13,982	0.34%
BOOKING	\$2,090,629	50.13%

Year Over Year Comparison 2014

**Figures exclude State Fair, Harvest Fair & RV Park revenues

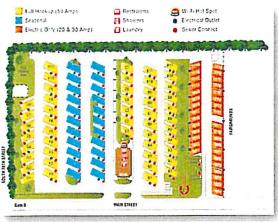


Department	2013	2014	difference	2013%	2014%
BOOKING	\$2,181,506	\$2,090,629	\$(90,877)	50.40%	50.13%
A/V	\$15,085	\$13,982	\$(1,103)	0.35%	0.34%
ACCOUNTING	\$23,286	\$20,943	\$(2,343)	0.54%	0.50%
ADMISSIONS	\$145,732	\$126,539	\$(19,193)	3.37%	3.03%
ATM	\$27,732	\$22,845	\$(4,887)	0.64%	0.55%
CATERING	\$69,097	\$21,092	\$(48,005)	1.61%	0.51%
CONCESSIONS	\$383,729	\$398,307	\$14,579	8.87%	9.55%
ELECTRICAL	\$210,770	\$192,818	\$(17,952)	4.87%	4.62%
EVENT SERVICES	\$66,146	\$73,464	\$7,318	1.53%	1.76%
EXHIBITOR SERVICES	\$220,496	\$209,359	\$(11,137)	5.09%	5.02%
IT .	\$4,676	\$2,600	\$(2,076)	0.11%	0.06%
JANITORIAL	\$109,482	\$205,460	\$95,978	2.53%	4.93%
GROUNDS	\$155,509	\$61,768	\$(93,741)	3.59%	1.48%
PARKING	\$495,347	\$515,110	\$19,763	11.45%	12.35%
POLICE	\$41,866	\$42,006	\$140	0.97%	1.01%
SECURITY	\$176,308	\$171,502	\$(4,806)	4.07%	4.11%
YOUTH CENTER	\$1,255	\$2,137	\$882	0.03%	0.05%
TOTALS	\$4,328,023	\$4,170,561	\$(157,462)	100%	100%

2014 RV Park Overview







- 70 full-service hook-ups (sewer, water, electric)
- 40 electric only sites
- Propane filling station
- Coin laundry
- · Men's and Women's showers
- · Sanitary station
- Leashed pets allowed
- Tent camping available only during Special Events on a limited basis

"The Wisconsin State Fair Park RV Park is such an exciting place to work. You get to meet people from around the world and help them with their camping needs. While doing this you get to learn about the interesting places customers have visited and why they are now choosing Milwaukee, WI as their next point on their trip."

Tim Wilsmann RV Park Manager Who goes camping in the middle of a busy metropolitan area? As it turns out, plenty of folks do. Travelers, tourists, motorcycle enthusiasts, show exhibitors, State Fair visitors, and construction crews from around the country (and world!) are among the many guests who find a convenient, comfortable place to stay in the RV Park at Wisconsin State Fair Park – the only RV park inside Metro Milwaukee.

Our 110+ RV sites are popular with guests year-round. During the State Fair in August, as well as during special events like Harley-Davidson Anniversary Celebrations, all of our regular sites are filled to capacity. Camping on the grounds is in such demand during peak times that temporary RV sites (as well as tent sites) are staged in various places on the grounds.

Back in 1937, when the RV Park was in its original location on the southeast corner of the property, one dollar rented a site. Years later, in 1984, the campground moved north of the railway trestle with sites available for 88 campers. The RV Park opened in its current location on the northeast section of the property in 2000. Still very affordable, with RV sites available for as little as \$35 per night, guests can choose to stay for just a night or two, or take advantage of convenient monthly rates. RV storage options are also available.

We currently have 70 full-service sites and 40 electric-only sites and are open 365 days a year. With easy access to Interstate 94, campers are just minutes away from numerous attractions including downtown Milwaukee's museums, summer festivals, casual and fine dining, BMO Harris Bradley Center, U.S. Cellular Arena, Potawatomi Bingo Casino, and Miller Park.

RV PARK AT A GLANCE:

- Quarter with highest % of occupancy: Q3
- % of occupancy in 2014: 27.86%
- \$379K in revenue
- Largest Occupancy Events in 2014:
 - Wisconsin State Fair
 - Jehovah Witness Convention

2014 RV Park Monthly Sales*

*Excludes RV Park revenues associated with the State Fair

JANUARY \$7,618

FEBRUARY \$4,732

MARCH \$9,486

APRIL \$16,793

MAY \$36,695

JUNE \$62,469

JULY \$55,524 **AUGUST** \$38,852

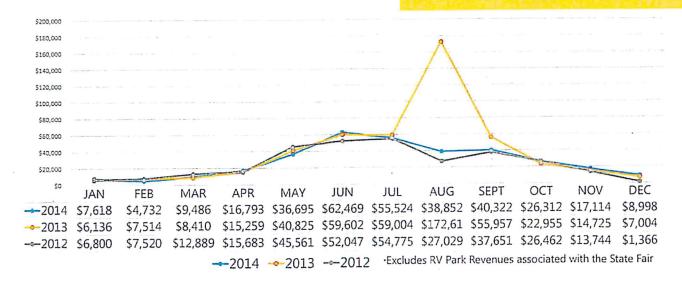
SEPTEMBER \$40,322

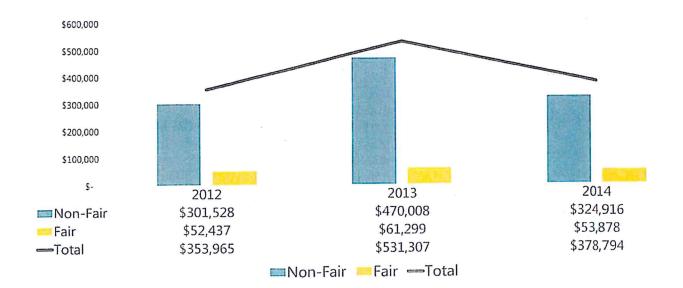
OCTOBER \$26,312

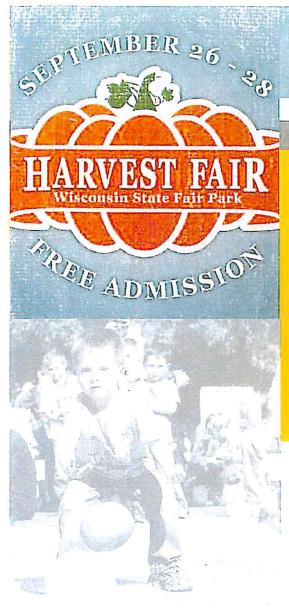
NOVEMBER \$17,114

DECEMBER \$8,998

Year Over Year Comparison: 2012-2014







ACTIVITIES, ATTRACTIONS REAMILY FUN

Thousands of family's got together for Harvest Fair this past year to enjoy fall-focused events, activities, live entertainment, competitions, scarecrow making and the much anticipated pumpkin bowling. In addition, there were amusement rides, a pumpkin patch, a fishing fountain, giant cookie decorating, make your own caramel apple, camel and pony rides, inflatables, and so much more!



BACKYARD CIRCUS

Children were invited to join the circus, bringing back memories of the days before TV when kids made up fun & games in their own backyards

GRANDPA CRATCHET

Grandpa Cratchet is a puppet who travels the country telling stories and meeting kids. He teaches great lessons like the Golden Rule and Safety First.

HARVEST STATE & STEW

Guests visited the Harvest State and Garden and learned about how vegetables grow and nourish. Mr. Pickles used songs and funny antics to teach valuable lessons. Vegetables were on display and Harvest Stew in commemorative bowls were for sale.

"Going into its 22nd year, we're seeing a second generation visitor to Harvest Fair. Parents fondly remember Harvest Fair and are thrilled to be able to give their kids the same memories and appreciate the new things that keep Harvest Fair fresh and exciting."

Cheri Gravitter

Event Services Event Manager

Harvest Fair 2014

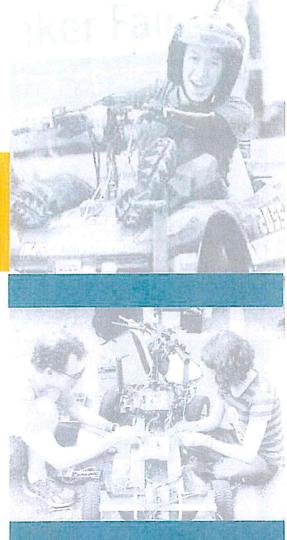
Maker Faire Milwaukee

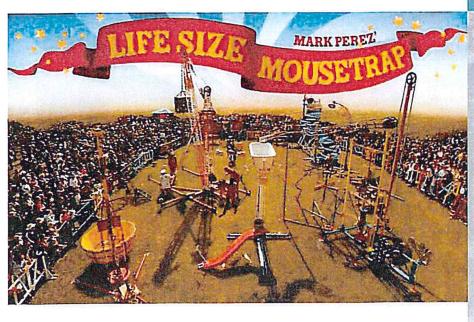
New this year, State Fair Park partnered with Maker Faire to bring a fun, family-friendly showand-tell festival celebrating innovation, invention, and creativity.

Maker Faire Milwaukee featured makers showing off technology, art and craft making, electronics, pyrotechnics, engineering, gardening, and other projects created by the makers themselves.

In addition to displays and exhibits, Maker Faire featured a Power Racing Series event, FIRST ROBOTICS teams and special performances, speakers, demonstrations and workshops featuring 3D printing, laser cutting, microcontrollers, science experiments... and much more.

One of the most talked about exhibits was the Life Size Mousetrap, a hand-built machine of epic proportions that brought science and fun to Harvest Fair guests.







Harvest Fair 2014

22%

increase in estimated Harvest Fair attendance

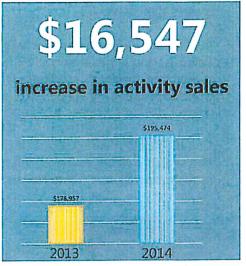
F&B
SALES

IN 2014

\$497K Gross F&B Total

23% increase in gross F&B over 2013

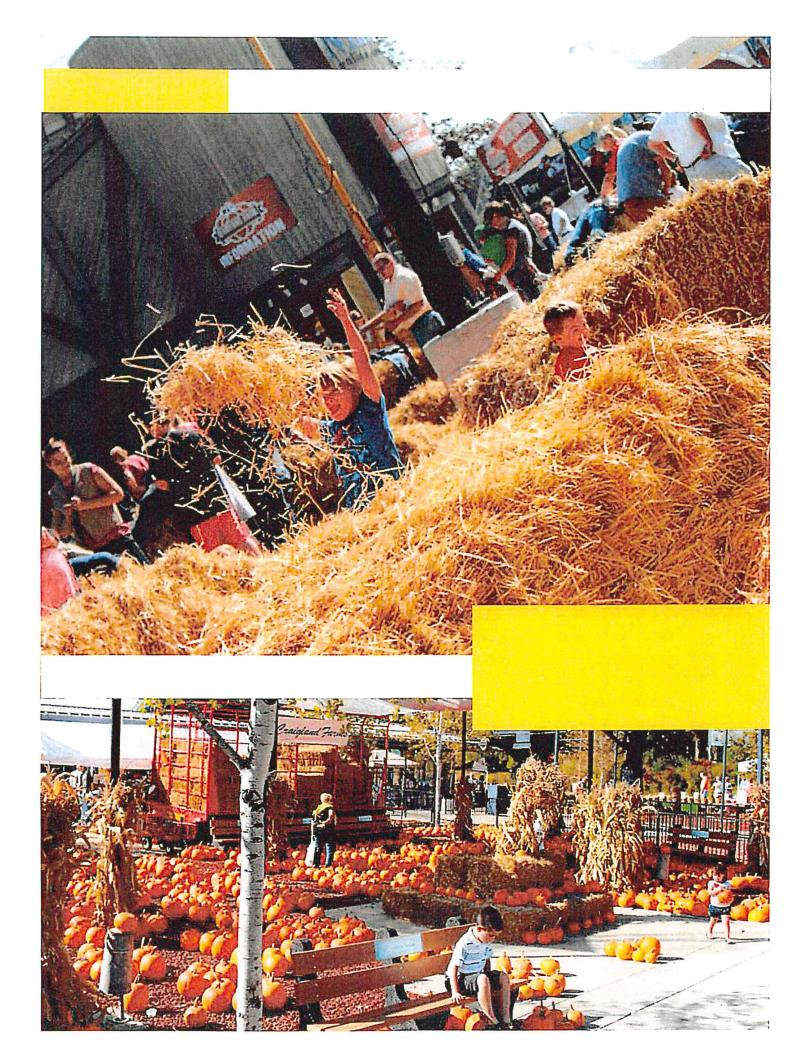




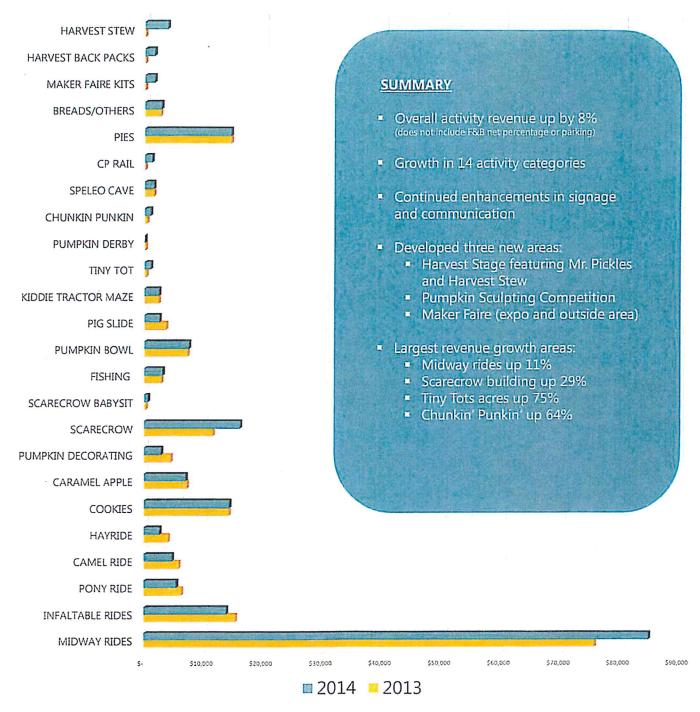
Parking Attendance Number Estimate Increase Year 46,992 2012 7,832 55,578 8,586 2013 9.263 11,826 15,378 2014 70,956

Harvest Fair Activities 2014

ACTIVITY	2013	2014	DIFFERENCE
Midway Rides	\$75,425	\$84,638	\$ 9,213
Inflatable Rides	\$15,265	\$13,776	\$(1,489)
Pony Rides	\$ 6,250	\$ 5,400	\$ (850)
Camel Rides	\$ 5,785	\$ 4,695	\$(1,090)
Hay Rides	\$ 3,948	\$ 2,576	\$(1,372)
Cookies	\$14,195	\$14,267	\$ 72
Caramel Apple	\$ 7,145	\$ 6,958	\$ (187)
Pumpkin Decorating	\$ 4,374	\$ 2,799	\$(1,575)
Scarecrow	\$11,460	\$16,050	\$ 4,590
Scarecrow Babysit	\$ 220	\$ 558	\$ 338
Fishing	\$ 2,772	\$ 3,005	\$ 233
Pumpkin Bowl	\$ 7,176	\$ 7,460	\$ 284
Pig Slide	\$ 3,523	\$ 2,441	\$(1,082)
Kiddie Tractor Maze	\$ 2,295	\$ 2,363	\$ 68
Tiny Tot	\$ 249	\$ 988	\$ 739
Pumpkin Derby	\$ 100	\$ 20	\$ (80)
Chunkin Punkin'	\$ 336	\$ 930	\$ 594
Speleo Cave	\$ 1,435	\$ 1,430	\$ (5)
CP Rail	\$ -	\$ 1,142**	\$ 1,142**
Pies	\$14,425	\$14,440	\$ (15)
Breads/Others	\$ 2,549	\$ 2,707	\$ 158
Maker Faire Kits	\$ -	\$ 1,554	\$ 1,554
Harvest Back Packs	\$ -	\$ 1,555	\$ 1,555
Harvest Stew	\$ -	\$ 3,722	\$ 3,722
TOTALS:	\$178,927 es do not include F&B (\$195,474	\$16,547 Arg **CP Rail revenue goes towards Foundation



Harvest Fair Comparison 2014

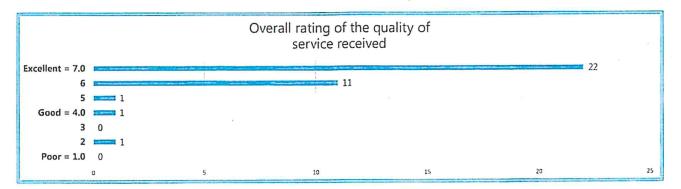


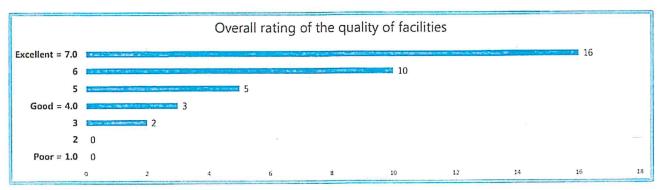


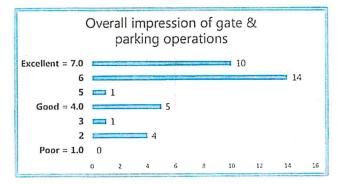
2014 Client Survey Results

Survey Results on Overall Questions

- 36 client surveys completed (165 sent out)
- 92% of responders chose WSFP because they were repeat customers
- Average score on the overall rating of the quality of service received was a 6.4 out of 7.0
- 92% of responders said the park met their expectations
 (33 said yes out of the 36 that answered the question)
- 94% of responders said our staff made their group feel welcome (34 out of 36)
- 100% of responders said they felt safe at the park
- 97% of responders said they would use the park in the future as a result of their experience (35 out of 36)
- 97% of responders said they would recommend the park to others (35 out of 36)









Client Survey Results 2014

Catering Services					
Prompt & courteous service	Variety of menu selections	Quality of F&B			
Average:	Average:	Average:			
6.2 out of 7.0	5.8 out of 7.0	5.9 out of 7.0			

Concessions Experience					
Prompt & courteous service	Variety of menu selections	Quality of F&B			
Average:	Average:	Average:			
4.9 out of 7.0	4.8 out of 7.0	4.6 out of 7.0			

Overnight Accommodations - Tommy G. Thompson Youth Center Dor					
Reservations	Check In/Out	Condition of Room	Condition of Beds	Condition of Linen Package	
Average:	Average:	Average:	Average:	Average:	
4.8 out of 7.0	5.8 out of 7.0	5.5 out of 7.0	5.3 out of 7.0	5.5 out of 7.0	

	Wisconsin State Fair Park Staff						
Sales Rep	Event Mgr	Onsite Event Mgr / Asst Event Mgr	Event Services (room set-up, space cleaning, janitorial)	Exhibitor Services	Parking Services	Security Services	Box Office
Average:	Average:	Average:	Average:	Average:	Average:	Average:	Average:
6.2 out of 7.0	6.7 out of 7.0	6.6 out of 7.0	6.3 out of 7.0	6.4 out of 7.0	5.5 out of 7.0	6. <u>1</u> out of 7.0	5.8 out of 7.0



2014 Survey Results: Facility & Service



Superior service and venue. We'll be back! - Milwaukee Career Expo

We are excited to have the event at your location again. Without question, last year's event was the smoothest our event ever ran due to your staff's execution and attention to detail.

-WingFest Promoters

The Wisconsin
Exposition Center is the perfect venue for our event and the entire event staff is second to none in meeting our needs.

- Milwaukee RV Show

This facility fits most any events needs.

-Dierks Waukesha

Vendors all appreciated the free WiFi.

- Milwaukee RV Show

The Wisconsin State Fair Park is one of the most recognizable locations in the State. We don't have to provide a map or address; people know where it is, that it is convenient to reach, and it has a reputation of being a quality good place to be.

- Milwaukee Boat Show

Both the scheduling and contract arrangements were done efficiently and everyone we worked with has been cordial and welcoming. We were warmly welcomed as we arrived at our meeting and when we left at the end.

-Democratic Party Meeting

Survey Results: Our Staff 2012

IAN Heilmann is the BEST and totally understands our needs. He is available to me 24/7 and I appreciate it. He does everything in his power to make sure we are satisfied and safe.

> -ASAW Summerfun Horse Shows

Along with the many positive physical attributes of this facility, the most outstanding staff that anyone could hope for! -Dierks Meetings

MIKE Wanta has been consistent with providing his excellent customer service. And transferring his skills and knowledge to exhibitors who are exhibiting for the very first time. He is very hands on, and engaged. His staff models his spirit and excellent customer service. He has excellent follow up skills, and returns our calls and emails immediately. He is truly the reason for our company returning to the State Fair.

-MyCity MyBiz Event

TOM Eide is always willing to go above and beyond. -Rummage-A-Rama

DENNIS Peach very helpful - quick to respond. ANDY Schmidt very helpful answered all questions -Millers at Milwaukee Vintage Indy Car Event

BRIAN was a pleasure to work with! -Swim, Spa, Hot Tub, Sauna Show

BRIAN Wettlaufer once again was an outstanding event manager. Security (Wally, Jeanie) was excellent. CALEB was fantastic with last minute requests. Chef JEANNIE outdid herself (along with her staff) with a delicious lunch. -Milwaukee Career Expo

We like the new PARKING people...very helpful for those who were new...very polite and respectful.

-Annual Plant Sale

Please recognize the following staff that were especially helpful: CHERI Gravitter & SFP police -Household Hazardous Waste Collection IAN Heilmann, MIKE Wanta, CARLA Midthun. Kudos to these three for always making every effort to serve our needs each year. They are a big part of the reason we come back! -WI Livestock Show Camp

> JEFF in ticketing always provides us with ongoing attendance figures and comparisons - Milwaukee RV Show

2014 Department Goals Achieved

New Events Held in 2014

- 100 days until the fair event April
- ABCD Date with Plate Fundraiser May
- WingFest May
- Great Lakes Sport Car Club June
- MakerFaire September
- Ice Fishing & Winter Sports Expo December

GOAL Target high end fundraising events and more events in May/June

ABCD Date with a Plate Fundraiser was a successful event in May at the Fair Park.

We also hosted a Great Lakes Sport Car Club event in June and WingFest in May.

GOAL Launch online exhibitor ePay system

Exhibitor ePay System was launched in December, allowing our exhibitors to order their utility services online via our website.

GOAL Analyze Agricultural Events

We analyzed competition and our approach to rent, equipment, staffing and amenities. A recommendation is forthcoming in 2015.

GOAL Book new consumer and/or trade shows through direct sales

In December we hosted the Ice Fishing & Winter Sports Show at the Exposition Center. In addition, Woman Up! was held here in February.

All contracts are currently

contracts

GOAL Utilize Ungerboeck's

contract module to expedite

All contracts are currently created thru Ungerboeck.

GOAL Increase social media presence

Since creating a plan for the WSFP Facebook account in 2014, our page "likes" have since doubled. We now offer clients additional promotion through posts with pictures, links, and upcoming event details.

GOAL Continue improvements in parking & gate operations

Express lanes at Gates 1 & 5 were finished and we now have the ability to take credit cards at all gates.

We have continued communicating to our clients about the construction.

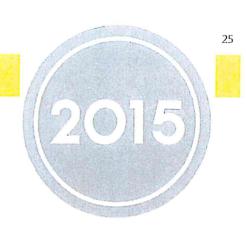
GOAL Provide incentives to survey responders each month to increase submissions

Every month we drew a name from that month's survey submissions for a State Fair package. The response rate didn't increase a significant amount and a new incentive will be launched in 2015.

GOAL Offer free Wi-Fi access in the Expo Center & Youth Center

Wi-Fi access is now free in the Expo Center & the Youth Center. We have received a number of positive responses regarding this change.

Department Goals:



New Events in 2015

- · Brewcity Bruisers February
- · SaintA Meetings February, June, October
- Dream. Explore. Build Trainings March, May
- Gaming Hoopla April
- · Car Craft Summer Nationals July
- Brick Fest Live LEGO Fan Festival October

GOAL

Land a large automotive hobby event

GOAL

Partner with new hotel across Greenfield to drive events to State Fair Park GOAL

Continue to actively pursue new Speedway events

GOAL

Pursue Ag complex events

GOAL

Develop client portals in Ungerboeck GOAL

Continue to seek out new events for slower time periods



