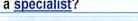


## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services POS \$3000 deductible Covera

ces Coverage Period: 07/01/2017 - 06/30/2018 Coverage for: Individual/Family | Plan Type: POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, at www.arisehealthplan.com or call 1-800-223-6029. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> /or call 1-800-223-6029 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For participating <u>providers</u> : \$3,000/ Covered Person or \$6,000/Family; For non-participating <u>providers</u> : \$6,000/ Covered Person or \$12,000/Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> services, and prescription drugs purchased from a pharmacy are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For participating <u>providers</u> : \$4,500/ Covered Person or \$9,000/Family (excludes <u>copays</u> ), up to a maximum <u>out-of-pocket</u> (includes <u>copays</u> ) of \$5,500 Person/\$11,000 Family. For non-participating <u>providers</u> : \$10,500/ Covered Person or \$21,000/Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="http://www.wecareforwisconsin.com/visitors/find_a_doctor">http://www.wecareforwisconsin.com/visitors/find_a_doctor</a> or call 1-800-223-6029 for a list of <a href="network providers">network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

	What You Will Pay		ou Will Pay	Limitations, Exceptions, & Other Important Information
Common Medical Event	Services You May Need   Volumill pay the Non-Par	Non-Participating Provider (You will pay the most)		
	Primary care visit to treat an injury or illness	\$10 copay/visit, deductible, then 10%	30% coinsurance	Subject to deductible & coinsurance after copay. Waived for children from birth to age six for therapies. \$10 co-pay for telehealth visits through Teladoc
If you visit a health care provider's office	Specialist visit	\$10 copay/visit, deductible, then 10%	30% coinsurance	Subject to deductible & coinsurance after copay. Waived for children from birth to age six for therapies.
or clinic	Preventive care/screening/ immunization	No charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for. You also have no charge for immunizations provided by a non-participating provider.
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	30% coinsurance	Certain genetic tests and high-technology imaging require prior authorization. Benefits may not be payable if you fail to obtain prior authorization.
If you have a test	Imaging (CT/PET scans, MRIs)	10% coinsurance	30% coinsurance	
If you need drugs to treat your illness or condition	Generic drugs	\$5 copay/prescription (retail) & \$15 copay/prescription (home delivery)	\$5 <u>copay</u> /prescription (retail) & \$15 <u>copay</u> /prescription (home delivery)	You pay nothing for value drugs  Covers up to a 30-day supply retail/90-day supply home delivery. If brand dispensed when generic available, you are responsible for dollar amount difference between brand and generic. Drugs provided by an entity other than a pharmacy require prior authorization.  Benefits may not be payable if you fail to obtain prior authorization.
More information about prescription drug coverage is available at http://www.wecarefor wisconsin.com/membe	Preferred brand drugs	\$20 copay/prescription (retail) & \$50 copay/prescription (home delivery)	\$20 <u>copay</u> /prescription (retail) & \$50 <u>copay</u> /prescription (home delivery)	
rs/formulary/view dru g formulary	Non-preferred brand drugs	\$40 copay/prescription (retail) & \$100	\$40 <u>copay</u> /prescription (retail) & \$100 <u>copay</u> /prescription (home delivery)	

		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
		copay/prescription (home delivery)	ata iku jirang	Specialty drugs are always limited to a 30-day supply. Specialty drugs require prior	
	Specialty drugs	\$40 <u>copay</u> /prescription (retail) & \$100 <u>copay</u> /prescription (home delivery)	\$40 <u>copay</u> /prescription (retail) & \$100 <u>copay</u> /prescription (home delivery)	authorization. Benefits may not be payable if you fail to obtain prior authorization.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	None	
surgery	Physician/surgeon fees	10% coinsurance	30% coinsurance	None	
	Emergency room care	\$200 copay, deductible, then 10% for ER facility fee/10% ER miscellaneous charges	\$200 copay, deductible, then 10% for ER facility fee/10% ER miscellaneous charges	Subject to deductible & coinsurance after copay.	
If you need immediate medical attention	Emergency medical transportation	10% coinsurance	10% coinsurance		
	<u>Urgent care</u>	\$200 copay, deductible, then 10% for ER facility fee/10% ER miscellaneous charges	\$200 copay, deductible, then 10% for ER facility fee/10% ER miscellaneous charges		
If you have a hospital stay	Facility fee (e.g., hospital room)	10% coinsurance	30% coinsurance	All non-emergent inpatient hospital stays require prior authorization. Benefits may not be payable if you fail to obtain prior authorization.	
	Physician/surgeon fees	10% coinsurance	30% coinsurance	None	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$10 copay, deductible, then 10%-office visits and 10% coinsurance other outpatient services	30% coinsurance	Outpatient services are subject to deductible & coinsurance after copay. All non-emergent inpatient hospital stays require prior authorization. Benefits may not be payable if you fail to obtain prior authorization.	
	Inpatient services	10% coinsurance	30% coinsurance	you fail to obtain prior authorization.	
If you are pregnant	Office visits	\$10 copay, deductible, then 10%-office visits	30% coinsurance	None	

	What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
		and 10% coinsurance other outpatient services	MILES TO ME AND E	
	Childbirth/delivery professional services	10% coinsurance	30% coinsurance	
	Childbirth/delivery facility services	10% coinsurance	30% coinsurance	
	Home health care	10% coinsurance	30% coinsurance	Coverage is limited to 40 visits/year
	Rehabilitation services	10% coinsurance	30% coinsurance	None
	Habilitation services	10% coinsurance	30% coinsurance	None
If you need help recovering or have other special health needs	Skilled nursing care	10% coinsurance	30% coinsurance	Coverage is limited to 60 days per confinement in a skilled nursing facility. All non-emergent admissions require prior authorization. Benefits may not be payable if you fail to obtain prior authorization.
	Durable medical equipment	10% coinsurance	30% coinsurance	Prior authorization required for:  • All CPAP purchases and rentals  • Purchases over \$1,000  • All other rentals as stated on our website Benefits may not be payable if you fail to obtain prior authorization.
	Hospice services	10% coinsurance	30% coinsurance	Hospice services require prior authorization. Benefits may not be payable if you fail to obtain prior authorization.
	Children's eye exam	0% coinsurance	30% coinsurance	Coverage only for Participating Providers
If your child needs	Children's glasses	Not covered	Not covered	None
dental or eye care	Children's dental check-up	Not covered	Not covered	None

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery
- Dental Check-Up

- Eyeglasses
- Long Term Care
- Non-emergency care when traveling outside the U.S.
- Routine Foot Care (unless associated with a specific medical diagnosis)
- Weight Loss Programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic Care
- Dental Care (adult), limited to certain oral surgical procedures, treatment of an injury, and extraction of teeth and sealants on existing teeth related to treatment of neoplastic disease
- Hearing aids, limited to the cost of one hearing aid, per ear, for each member under age 18 every three years. For over 18 one hearing aid per ear per lifetime
- Infertility treatment, limited to repair or restore a malformed body part or process found to be the cause of infertility in order to enable natural conception
- Private Duty Nursing
- Routine eye care (adult), limited to eye exam

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: for the U.S. Department of Labor, Employee Benefits Security Administration 1-866-444-3272 or www.dol.gov/ebsa, or the Department of Health and Human Services at 1-877-267-2323 x 61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Arise Health Plan at 1-800-223-6029. You may also contact your state insurance department at 1-800-236-8517 or the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.

#### Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$3,000
■ Specialist copay	\$10
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost \$1	2,800
Total Example occi	

In this example, Peg would pay:

Cost Sharing	
Deductibles	\$3,000
Copayments	\$0
Coinsurance	\$700
What isn't covered	
Limits or exclusions	\$10
The total Peg would pay is	\$3,710

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$3,000
■ Specialist copay	\$10
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs
Durable medical equipment (glucose meter)

## Total Example Cost \$7,400

In this example, Joe would pay:

Cost Sharing	
Deductibles	\$100
Copayments	\$1,060
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Joe would pay is	\$1,160

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$3,000
■ Specialist copay	\$10
■ Hospital (facility) coinsurance	10%
Other <u>coinsurance</u>	10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

In this example, Mia would pay:

Cost Sharing	à sevalicae s
Deductibles	\$1,300
Copayments	\$260
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,560

## Non-Discrimination and Language Access Policy

Wisconsin Physicians Service Insurance Corporation/WPS Health Plan Inc. d/b/a Arise Health Plan/The EPIC Life Insurance Company (WPS/Arise/EPIC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. WPS/Arise/EPIC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### WPS/Arise/EPIC:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, call us at the phone number on the attached correspondence, your ID card, or the number listed on wpsic.com, arisehealthplan.com, or epiclife.com.

If you believe that WPS/Arise/EPIC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

WPS/Arise/EPIC Nondiscrimination Grievance Coordinator P.O. Box 7458 Madison, WI 53708 Email: WPSNondiscrimination@wpsic.com

You can file a grievance in person, by mail, or by email. If you need help filing a grievance, the Nondiscrimination Grievance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf; by mail at U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201; or by phone at 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at hhs.gov/ocr/office/file/index.html.

29792-054-1608







Albanian VINI RE: Nëse flisni shqip, ju ofrohen shërbime ndihme gjuhësore falas. Na telefononi në numrin e telefonit që gjendet në korrespondencën e bashkëngjitur, në pjesën e përparme të kartës suaj ID ose në numrin e renditur në adresën www.wpsic.com, www.arisehealthplan.com ose www.epiclife.com (TTY: 711).

Arabic تنبيه: إذا كنت تتحدت اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك مجانًا. اتصل بنا على رقم الهاتف الموجود بالرسالة المرفقة أو بالجهة الأمامية لبطاقة تعريف الهوية الخاصة بك أو www.arisehealthplan.com أو www.wpsic.com أو www.arisehealthplan.com أو www.epiclife.com

French À NOTER: Si vous parlez le français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez-nous au numéro de téléphone indiqué sur le courrier joint, au recto de votre carte d'identité ou au numéro indiqué sur le site Internet www.wpsic.com, www.arisehealthplan.com ou www.epiclife.com (ATS: 711).

German HINWEIS: Wenn Sie Deutsch sprechen, stehen für Sie kostenlos Sprachassistenzdienste zur Verfügung. Rufen Sie uns an. Sie finden die Telefonnummer auf dem beigefügten Schreiben, auf der Vorderseite Ihrer ID-Karte oder unter <a href="https://www.wpsic.com">www.arisehealthplan.com</a> oder <a href="https://www.epiclife.com">www.epiclife.com</a> (TTY: 711).

Hindi ध्यान दें: अगर आप हिन्दी बोलते हैं तो आपके लिए भाषा सहायता सेवाएँ निःशुल्क उपलब्ध हैं। हमें संलग्न पत्राचार पता, आपके पहचान पत्र (आईडी कार्ड) के सामने के पृष्ठ पर दिए गए फ़ोन नंबर या <u>www.wpsic.com</u>, <u>www.arisehealthplan.com</u> या www.epiclife.com पर दिए गए नंबर पर कॉल करें (TTY: 711)।

Hmong TSHWJ XEEB: Yog hais tias koj hais lus Hmoob, peb muaj cov kev pab cuam hais ua koj hom lus pub rau koj yam tsis xam tus nqi hlo li. Hu rau peb tus nab npawb xov tooj nyob rau ntawm daim ntawv, sab hauv ntej ntawm koj daim id lossis nab npawb xov tooj nyob rau hauv <a href="https://www.arisehealthplan.com">www.arisehealthplan.com</a> lossis www.epiclife.com (TTY: 711).

Korean 주목해 주세요: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. <mark>청부된</mark> 서신, ID <mark>카드 앞면</mark> 또는 <u>www.wpsic.com</u>, <u>www.arisehealthplan.com</u>이나 <u>www.epiclife.com</u>에 나와 있는 전화번호로 연락해 주십시오(TTY: 711).

Polish UWAGA: jeśli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer podany w załączonej korespondencji, z przodu karty identyfikacyjnej lub numer podany na stronie www.wpsic.com, www.arisehealthplan.com lub www.epiclife.com (TTY: 711).

Russian BHИМАНИЕ! Если Вы говорите по-русски, Вы можете бесплатно воспользоваться услугами переводчика. Позвоните по любому номеру, указанному: в прикрепленном письме, на лицевой стороне Вашей идентификационной карты или на сайтах www.wpsic.com, www.arisehealthplan.com и www.epiclife.com (телетайп: 711).

Spanish ATENCIÓN: Si habla español, los servicios de asistencia de idioma están disponibles para usted, sin ningún costo para usted. Llámenos al número de teléfono que se encuentra en la correspondencia adjunta, en la parte de adelante de su tarjeta de identificación o en el número indicado en <a href="https://www.apsic.com">www.apsic.com</a>, <a href="https://

Tagalog BIGYANG-PANSIN: Kung Tagalog ang ginagamit mong wika, may mga serbisyong tulong sa wika na makukuha mo nang walang babayaran. Tawagan kami sa numero ng telepono na nasa nakalakip na sulat, nasa harapang bahagi ng iyong id card o nakalistang numero sa www.wpsic.com, www.arisehealthplan.com o www.epiclife.com (TTY: 711).

Traditional Chinese 注意:如果您使用繁體中文,您可以免费獲得語言援助服務。請撥打隨附之通訊上、ID卡正面或以下網址:<u>www.wpsic.com</u>, <u>www.arisehealthplan.com</u> 或 <u>www.epiclife.com</u> 列出的電話號碼與我們聯絡

Vietnamese CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi cho chúng tôi theo số điện thoại có trên thư từ đính kèm, mặt trước thẻ id của quý vị hoặc số điện thoại được niêm yết trên www.wpsic.com, www.arisehealthplan.com hoặc www.epiclife.com (TTY: 711).

Pennsylvania Dutch GEB ACHT: Wann du Deitsch schwetzscht, du kannscht Schprooch Services griege, mitaus Koschd. Ruf uns mit der Nummer uff die attached correspondence, die vonne Seide vun dei ID Kaarde odder die Nummer uff <a href="https://www.wpsic.com">www.wpsic.com</a>, <a href="https://www.wpsic.com">www.arisehealthplan.com</a> or <a href="https://www.wpsic.com">www.arisehealthplan.com</a> or <a href="https://www.wpsic.com">www.arisehealthplan.com</a> or <a href="https://www.wpsic.com">www.arisehealthplan.com</a> or <a href="https://www.wpsic.com">www.wpsic.com</a>, <a href="https://www.wpsic.com">www.wpsic.com</a>)

Lao ສຳລັບທ່ານທີ່ສິນໃຈ: ຖ້າທ່ານເວົ້າພາສາລາວ, ມີບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໂດຍບໍ່ຄິດຄ່າໃຊ້ຈ່າຍ ສຳລັບທ່ານ. ທ່ານສາມາດໂທຫາພວກເຮົາ ໄດ້ທີ່ໝາຍເລກຢູ່ເທິງຈິດໝາຍຕິດຕໍ່ທີ່ຕິດຄັດມາ, <mark>ດ້ານໜ້າບັດປະຈຳຕິວຂອງທ່ານ</mark> ຫຼື ໝາຍເລກທີ່ລະບຸໄວ້ໃນ <u>www.wpsic.com</u>, www.arisehealthplan.com or www.epiclife.com (TTY: 711).