Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services HUMANA WISCONSIN HEALTH ORGANIZATION INSURANCE CORPORATION/HUMANA INSURANCE COMPANY: WI NCR NPOS HDHP 16 DED/COINS OV,IP,OP 51-100

Coverage for: Individual + Family | Plan Type: NPOS-HDHP

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.groupcertificate.humana.com</u> or by calling 866-4ASSIST (427-7478). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 866-4ASSIST (427-7478) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<u>Network</u> : \$2,000 individual / \$4,000 family; Non-Network: \$6,000 individual / \$12,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	<u>Network Providers</u> : Yes. <u>Preventive Care</u> Non-Network <u>Providers</u> : No.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> : \$2,000 individual / \$4,000 family For non-network <u>providers</u> : \$8,500 individual / \$17,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, health care this plan doesn't cover, penalties for failure to obtain preauthorization for services, non-network transplant, non-network prescription drugs, non-network specialty drugs, non-network immune effector cell therapy	Even though you pay these expenses, they don't count toward the <u>out–of–pocket limit</u> .

Will you pay less if you use a <u>network provider</u> ?	Yes. See www.humana.com/directories call 866-4ASSIST (427-7478 list of network providers.	s or 8) for a	You will pay the most <u>provider</u> for the differe <u>billing</u>). Be aware, you	if you use an <u>out-of-network pro</u> ence between the <u>provider's</u> cha	f you use a <u>provider</u> in the <u>plan's network</u> . <u>ovider</u> , and you might receive a bill from a arge and what your <u>plan</u> pays <u>(balance</u> n <u>out-of-network provider</u> for some <u>r</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.		You can see the specialist you choose without a referral.		rral.
All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.					
			What You Will Pay		
Common Medical Event	Services You May Need		twork Provider will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care		Telehea	Ith or telemedicine	Telehealth or telemedicine	

Common Medical Event	Services You May Need	(You will pay the least)	(You will pay the most)	Important Information
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	Telehealth or telemedicine services: No charge after <u>deductible</u> Primary care visit: No charge after <u>deductible</u>	Telehealth or telemedicine services: 30% <u>coinsurance</u> Primary care visit: 30% <u>coinsurance</u>	None
	<u>Specialist</u> visit	No charge after <u>deductible</u>	30% coinsurance	None
	Preventive care/screening/ immunization	No charge; <u>deductible</u> does not apply	30% coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge after <u>deductible</u>	30% coinsurance	Imaging: For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	Imaging (CT/PET scans, MRIs)	No charge after <u>deductible</u>	30% coinsurance	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.humana.com/2023 -Rx4-HDHP	Generic and brand-name drugs	(Retail) No charge after <u>deductible</u> (Mail Order) No charge after <u>deductible</u>	(Retail) 30% <u>coinsurance</u> (Mail Order) 30% <u>coinsurance</u>	(Retail) 30 day supply. <u>Preauthorization</u> may be required - if not obtained, member is responsible for 100% of the cost of the drug. (Mail Order) 90 day supply. <u>Preauthorization</u> may be required - if not obtained, member is responsible for 100% of the cost of the drug.

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge after <u>deductible</u>	30% <u>coinsurance</u>	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	Physician/surgeon fees	No charge after <u>deductible</u>	30% <u>coinsurance</u>	None
If you need immediate medical attention	Emergency room care	No charge after <u>deductible</u>	No charge after <u>network</u> <u>deductible</u>	None
	Emergency medical transportation	No charge after <u>deductible</u>	No charge after <u>network</u> <u>deductible</u>	
	Urgent care	No charge after <u>deductible</u>	30% coinsurance	
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge after <u>deductible</u>	30% <u>coinsurance</u>	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	Physician/surgeon fees	No charge after <u>deductible</u>	30% coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	No charge after <u>deductible</u>	30% coinsurance	For non-network, 5 visits for outpatient covered as <u>network</u> for dependent students only.
	Inpatient services	No charge after <u>deductible</u>	30% <u>coinsurance</u>	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
If you are pregnant	Office visits	No charge; <u>deductible</u> does not apply	30% coinsurance	Cost sharing does not apply for preventive services.
	Childbirth/delivery professional services	No charge after <u>deductible</u>	30% coinsurance	Depending on the type of services, a <u>coinsurance</u> or <u>deductible</u> may apply.
	Childbirth/delivery facility services.	No charge after <u>deductible</u>	30% <u>coinsurance</u>	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Home health care	No charge after <u>deductible</u>	30% coinsurance	100 visits per year. For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	Rehabilitation services	Physical, occupational, speech, cognitive and audiology therapy: No charge after <u>deductible</u>	Physical, occupational, speech, cognitive and audiology therapy: 30% <u>coinsurance</u>	Physical, occupational, speech, cognitive and audiology therapy: 60 visits per year combined. Therapies: For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	Habilitation services	Physical, occupational, speech and audiology therapy: No charge after <u>deductible</u>	Physical, occupational, speech and audiology therapy: 30% <u>coinsurance</u>	
	Skilled nursing care	No charge after <u>deductible</u>	30% coinsurance	60 Days per confinement. For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	<u>Durable medical</u> <u>equipment</u>	No charge after <u>deductible</u>	30% coinsurance	<u>Preauthorization</u> may be required - if not obtained, penalty will be 50%. Excludes vehicle and home modifications, exercise, and bathroom equipment.
	Hospice services	No charge after <u>deductible</u>	30% coinsurance	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	None
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Bariatric surgery	 Infertility treatment 	Routine eye care (Adult)	
Child dental check-up	Long-term care	Routine foot care	
Child eye exam	 Non-emergency care when traveling outside the U.S. 	Weight loss programs	
Child glasses	 Private-duty nursing 		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)			
• Acupuncture (if it is prescribed by a physician)	 Cosmetic surgery (if to correct a functional impairment) 	 Hearing aids (1 hearing aid per ear every 3 years under the age of 18) 	
 Chiropractic care - spinal manipulations are covered 	 Dental care (Adult) (if for dental injury of a sound natural tooth) 		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- www.humana.com or 866-4ASSIST (427-7478).
- Wisconsin Office of the Commissioner of Insurance: 800-236-8517 or https://oci.wi.gov.
- For group health coverage subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.
- For non-federal governmental group health <u>plans</u>, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.
- If your coverage is a church <u>plan</u>, church <u>plans</u> are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- www.humana.com or 866-4ASSIST (427-7478).
- Department of Labor Employee Benefits Security Administration: 866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- Wisconsin Office of the Commissioner of Insurance: 800-236-8517 or https://oci.wi.gov.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes. If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services: Spanish (Español): Para obtener asistencia en Español, llame al 866-4ASSIST (427-7478) (TTY: 711).

To see examples of how this plan might cover costs for a sample medical situation, see the next section.



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a hospital delivery)
and a noopital delivery

The <u>plan's</u> overall <u>deductible</u>	\$2,000
Specialist coinsurance	0%
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	

Cost Sharing	
<u>Deductibles</u>	\$2,000
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$2,060

Managing Joe's type 2 Diabetes	
(a year of routine in-network care of a well-controlled condition)	

The <u>plan's</u> overall <u>deductible</u>	\$2,000
Specialist coinsurance	0%
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
	1 - 7

In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$2,000
<u>Copayments</u>	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$2,020

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$2,000
Specialist coinsurance	0%
Hospital (facility) <u>coinsurance</u>	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
--------------------	---------

In this example, Mia would pay:

Cost Sharing		
Deductibles	\$2,000	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,000	

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

• You may file a complaint, also known as a grievance: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618

If you need help filing a grievance, call **866-427-7478** or if you use a **TTY**, call **711**.

• You can also file a civil rights complaint with the **U.S. Department** of **Health and Human Services**, Office for Civil Rights electronically through their Complaint Portal, available at

https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, **800-368-1019**, **800-537-7697 (TDD)**. Complaint forms are available at

https://www.hhs.gov/ocr/office/file/index.html.

• **California residents:** You may also call California Department of Insurance toll-free hotline number: **800-927-HELP (4357)**, to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

Language assistance services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오 .

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad. **Русский (Russian):** Позвоните по номеру, указанному выше, чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten. **日本語 (Japanese):** 無料の言語支援サービスをご要望の場合は、上記の番号までお 電話ください。

(Farsi) فارسی

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید. **Diné Bizaad (Navajo):** Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'dę́ę́ niká'adoowoł.

(Arabic) العر بية

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك

GCHJV5REN 0721