

**In-Person Interpretation Services for American Sign Language (ASL)
and Foreign Language Services
Response to Webinar Questions
*** REVISED *****

Dated: May 17, 2018

Below are the responses to the questions received on the May 8, 2018 and May 10, 2018 Webinars for In-Person Interpretation Services for American Sign Language (ASL) and Foreign Language Services.

Questions and Answers

No.	Question/Answer
Question #1	Would it be possible for you to send me the PowerPoint?
Answer #1	The PowerPoint has been posted to the Department of Administration, State Bureau of Procurement website. You can access it by using the following link: https://doa.wi.gov/Pages/SolicitationInformationalWebinars.aspx
Question #2	Will VRI Interpreters be required to be State of Wisconsin licensed as well?
Answer #2	Yes, all ASL interpreters performing VRI interpretation services for the State of Wisconsin must be State of Wisconsin licensed.
Question #3	Is there a cost associated with the eSupplier Portal?
Answer #3	The State of Wisconsin eSupplier Portal is free to all businesses and organizations that want to sell to the State.
Question #4	I missed the first 8 minutes. Is this being offered at a different time.
Answer #4	A recording of the Webinar can be found on the Department of Administration, State Bureau of Procurement website. You can access it by using the following link: https://doa.wi.gov/Pages/SolicitationInformationalWebinars.aspx
Question #5	Do you have a link to a website that will describe the State of Wisconsin's licensure requirements/procedures for interpreters?
Answer #5	Information regarding State of Wisconsin licensure information can be found at https://dps.wi.gov/Pages/Professions/SignLanguageInterpreter/default.aspx
Question #6	Can I bid if I'm a sole proprietor or freelance?
Answer #6	Yes, if you meet all the mandatory requirements of the bid(s).
Question #7	I have no audio on the webinar, if there a link where I can view the webinar after the fact?
Answer #7	A recorded version of the webinar appears on the Department of Administration, State Bureau of Procurement website. You can access it by using the following link: https://doa.wi.gov/Pages/SolicitationInformationalWebinars.aspx
Question #8	How have you been handling these requests in the past?
Answer #8	Buying agencies work directly with the Contractor to schedule services.
Question #9	What as the 2017 volume of onsite requests? What were the volumes for each language?
Answer #9	Currently, the State does not track this information.
Question #10	What is the anticipated volume of 2018?
Answer #10	In FY 2017 approximately \$1.6 million was spent on all language services.
Question #11	What is the subject matter of these meetings?
Answer #11	The subject matter varies from agency to agency and the specific assignment.
Question #12	What would you have improved about the previous onsite interpretation process?

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Answer #12 Reduce travel costs by ensuring that interpreters who are located near assignments are sent to those assignments versus an interpreter having to travel a distance to the assignment.

Question #13 Who will be utilizing these services the majority of the time?

Answer #13 Department of Health Services, Department of Children and Families, Department of Workforce Development, Department of Public Instruction and Department of Corrections, however any agency at any location in the State may need services.

Question #14 Is it beneficial to the state of WI to have the same language service provider for all 5 services mentioned in the webinar if this will lead to cost savings?

Answer #14 The State is always interested in pursuing cost savings opportunities. The RFBs for the services mentioned in the webinar will be awarded separately. If the same language service provider bids and is awarded multiple contracts, cost savings opportunities may be part of the contract negotiations.
