

Strategic Sourcing - System Enhancements

Issue	Description	Current Status
Bidder responses intermingled	When using "Download Event Documents", all the responses were listed alphabetically, but without any way to identify which bidder had submitted them.	Attachments are now grouped by each bidder.
Bidder notification to sourcing manager	Until an event closed, sourcing managers didn't know if any bidders had submitted a response to their events unless they specifically went looking for information.	An email is sent to the sourcing manager with basic information every time a bidder submits a response. Includes: basic event information (name, ID) and the Bidder name.
Additional Library search functionality	When searching, library items were listed numerically.	Libraries are now also searchable by date created and by the user that created them.
Ability to delete people in "My Contacts"	Couldn't delete people from the list.	Can delete people from the list.
Bidder review of attachments	Once an event closed, bidders could no longer see their attachments. Could only see the file name.	Bidders can access/download their responses and attachments for every event they submit. They are accessible through the "My Responses" link on their eSupplier Bidder homepage.
Bidder Communications defaults	The email subject line was blank. This caused confusion to bidders when they received an email without any event specific information	The email subject line now defaults in the Solicitation and Event numbers. The body of the email also contains a link to the event on eSupplier.
Event status in eSupplier	Solicitations did not have an obvious status for bidders. They needed to look at the event dates to see if it was still open for submissions.	The solicitation main page now includes a Status immediately below the event number.
Download and print event Q&A	Q&A was only available through the "Event Q&A" link.	All event Q&A was added to the "Download Event Documents" page.
Bidder withdrawal notification	If a bidder withdrew from an event, the sourcing manager did not receive any notification.	When a bidder withdraws their response, the sourcing manager (and the bidder) receives a notification email. Note: If the bidder is simply re-opening their response to edit prior to the event due date, no notification of withdrawal is sent.
Download individual bidder responses	The Download Event Documents page only allowed you to download a consolidated set of responses from all bidders.	We added another button to the page that allows you to select a single bidder and download only their responses for the event.
Define display order of Supporting Documents	When adding supporting documents to an event, they were displayed in the order that they were added. To re-order, they needed to be deleted and then re-added in the desired order.	We added an optional box to assign an order to the documents. A document with a "1" assigned would be displayed before a document with a "2". However, if multiple items have the same assigned number, they will still display in the order they were added.
RFP event scoring must be complete and valid before event can be approved and posted	Initially, RFP's could be approved and posted without any scoring being assigned. However, if the scoring wasn't assigned before the event closed for responses then the event status needed to be approved by SBOP and changed by STAR so the sourcing manager could correct it.	Now, the event scoring must be fully defined prior to submitting for approval. If there are any errors, the system will notify the sourcing manager and prompt them to correct the scoring prior to saving.
Manually add email addresses in Bidder Communications	Sourcing managers had two options for communicating with bidders. The first was to contact all bidders that matched an NIGP code for the event. The second was to contact only bidders that had submitted a response.	In addition to the original two options, sourcing managers now have the option to add a specific email address for bidder communications. If the email address is attached to an existing bidder (not necessarily for the same event) the Bidder name will be displayed.
Evaluator scoring criteria	If the sourcing manager included scoring criteria for sections being reviewed by evaluators there was a collapsed area that included the criteria, but evaluators didn't always know that it was expandable.	Any scoring criteria is now expanded and displayed above the bidder response. So evaluators will see the criteria they should use for their scoring prior to reviewing that specific section.