



AIR SUPPORT CALL-OUT PROCEDURES

Airplanes, Helicopters, or Drones

CALL THE 24-HOUR RESPONSE LINE:

1-800-943-0003

Please be ready to provide the following information:

- 1. Name, city/town of the requesting agency**
- 2. Your name and position with requesting agency**
- 3. Your direct call-back number**
- 4. Name of incident commander or supervisor, and their direct phone number**
- 5. Nature of request (i.e.: person search, felony in progress, structure fire, natural disaster assessment, etc.)**
- 6. General location of incident**
- 7. Times relative to incident (i.e.: time since occurred, etc.)**
- 8. Communication channel assigned to the incident**

All emergency call-outs are subject to approval. If the mission falls within the capabilities of available staff and equipment, and weather is conducive for safe flight, the Duty Officer will request appropriate resources to be sent to your location. Supporting agencies cannot guarantee availability for all requests, and all emergency call-outs are evaluated individually from a safety and capability standpoint. **The safety of the crew and personnel on the ground is our #1 priority.**

In Partnership with Local, State, and Federal Agencies