

---

# INTRODUCTION

## Message from the CIO

---



The State of Wisconsin Strategic Information Technology (IT) Plan outlines our systematic approach to optimize IT support and services for customers and Wisconsin citizens. With the Strategic IT Plan, we focus on many important objectives, including stronger partnerships and alignment with state agencies, strengthening the security of information, continually improving operations, and enhancing the overall focus of the enterprise.

Governor Walker's goals are clear: grow our economy, develop our workforce, transform education, reform government, and build infrastructure. All of those goals depend on IT service delivery being innovative, efficient, and resourceful, and this is a responsibility the state agency IT community fully understands and appreciates.

We need to find ways to achieve more with less; consolidate while modernizing; and simplify while upgrading services for the entire enterprise. We must remain focused on the direction of the state's priorities and ensure we are enhancing agency business functions. We recognize that every member of the state IT community has an important role in establishing customer-focused service delivery.

We are committed to making sure the enterprise has a structured strategic direction for IT and the necessary collaborative mechanisms for success. We look forward to working together to implement this strategic plan and delivering the high-quality, cost-effective government services Wisconsinites deserve.

**David Cagigal**

State of Wisconsin Chief Information Officer