



Mission, Vision, Goals And Guiding Principles

Mission

DET delivers enterprise IT resources and services designed to optimize Wisconsin citizen interactions with state government.

Vision

DET works to be the service provider of choice, exceeding customers' expectations and allowing state agencies to focus on their core business.

Goals

- Align enterprise technology and business strategies through shared governance
- Improve security operations and identity management to secure critical state systems
- Gain efficiencies through creation of a Wisconsin Private Cloud and encourage adoption of public cloud platforms, when appropriate
- Increase e-government services for the public at no additional cost to the state
- Embrace mobility while protecting state information and assets
- Implement Enterprise Resource Planning (ERP) to enable Wisconsin to function as an enterprise
- Modernize legacy IT systems to meet new business strategies
- Improve transparency to state data and information

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- Use Lean techniques to transform IT service management practices
 - Recruit and retain highly skilled technology staff
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Guiding Principles

- Entrepreneurial
 - Customer-centric
 - Focused on eliminating duplications and lowering costs
 - Take calculated risks, rather than being risk adverse
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