

**Wisconsin
Department of Administration
Division of Enterprise Technology
IT Services
FY14 Rate Sheet**

FY14-03
Revised: July 01, 2013
itservices@wisconsin.gov

Wisconsin Enterprise Services Platform Rate Sheet

All DET and Publishing and Distribution rates have been consolidated into this single rate sheet. Rate changes are included for comparison purposes. As new services are added, rates are communicated and added to this list. Transitional or sunset technologies may increase the monthly rate. For more information please contact the Wisconsin Enterprise Service Desk (ESD) at 608-264-9383.

Infrastructure Services	FY14 Rate	Change	Billing System
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Server Management

See the Virtual First Policy, all physical server requests must go through a Technical Architecture Review.

[See Virtual First Policy](#)

Note: Add a 5% service charge if the dedicated server is remote.

Managed Application Services (AMAS)

Managed Application Services (AMAS)

Virtual Server – Base/Enhanced - per month

Each vCPU - Base/Enhanced - per month

\$112.17/\$134.60

-20%

EBS / GSB

Each 512MB of memory - Base/Enhanced - per month

\$16.76/\$20.11

-10%

EBS / GSB

Dedicated Virtual Host Services (DVHS)

Dedicated Virtual Host (Data Center) - Minimum of two hosts required for service - per Host per month

\$2,266

0%

EBS / GSB

Dedicated Virtual Host (Remote)

\$760

-5%

EBS / GSB

VM Guest to the Virtual Host - Base/Enhanced - per month (Multi-Guest to Host rate)

\$187/\$225

0%

EBS / GSB

VM Guest to the Virtual Host - Base/Enhanced - per month (Multi-Function Guest to Host rate) (Used in transition to Single-Function Guest model)- **Closed to new State Agency customers**

\$418.80/\$502.56

-10%

EBS / GSB

Plus Application Layer Support (Does Not Include Application Licensing)

Agency Managed Virtual Services (AMVS) - Closed to new State Agency customers

VM – Base level only / per month

Each vCPU per month

\$125.85

0%

EBS / GSB

Each 512MB of memory per month

\$15.95

0%

EBS / GSB

Agency Managed Physical Services (AMPS/ Co-location) - Closed to new State Agency customers

Storage Management

Mainframe Storage

Primary (non-archived) storage/GB per month

\$17.176

-5%

IT Billing

Recalls/GB

\$2.261

0%

IT Billing

Distributed Storage

Primary and Mirrored Storage/GB per month

\$0.58

0%

EBS / GSB

(Tiered storage at a single rate) (Mirrored Storage Upon Request)

Digital Content Management System (Document Imaging)

Data storage, MB/day

\$0.00008077

0%

IT Billing

Document storage/day

\$0.00000043

0%

IT Billing

User license fee

Pass through cost

0%

IT Billing

Backup Services

Mainframe Service

Archived storage/GB per month

\$4.231

-5%

IT Billing

Tape storage/GB per month

\$0.471

-5%

IT Billing

Distributed Service

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Backup Storage/GB per month per copy	\$0.23	See note 2	EBS / GSB
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Network Management

GigaMadMAN

GigaMadMAN only for State Agency Headquarter sites per month			
10 Mbps	\$1,200	0%	EBS / GSB
100 Mbps	\$2,250	0%	EBS / GSB
1000 Mbps	\$3,300	0%	EBS / GSB
10 GB point to point	request quote		EBS / GSB

Internet Service Providers (ISP)

BadgerNet Converged Network - Internet Service Provider (ISP) rate for authorized user per month <i>Note: Not for State Agencies</i>	See BadgerNet ISP	Vendor
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Managed Router Service

Managed Router Service only for State Agencies per month			
Small - up to 1Gbps aggregate throughput with up to 35Mbps of encrypted throughput	\$332	0%	EBS / GSB
Medium - up to 1Gbps aggregate throughput with up to 45Mbps of encrypted throughput	\$351	0%	EBS / GSB
Large - up to 1Gbps aggregate throughput with up to 100Mbps of encrypted throughput	\$535	0%	EBS / GSB

Uninterruptible Power Supply (UPS) Services
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Small to Medium UPS 1000-1500 Volt Ampere (VA) Output Capacity per month	\$45	0%	EBS / GSB
Large UPS 1501-3000 Volt Ampere (VA) Output Capacity per month	\$55	0%	EBS / GSB
One-time installation charges for ea. UPS. Hourly at current consulting rate.	One time	N/A	EBS / GSB

BadgerNet Converged Network (BCN) Services

WAN or HPLL Service for State Agencies or WAN, HPLL or Internet Transport Service for Authorized Users per month

256 Kbps	\$326	0%	Vendor
384 Kbps and 512Kbps	\$376	0%	Vendor
768 Kbps	\$452	0%	Vendor
1.5 Mbps	\$502	0%	Vendor
3 Mbps	\$904	0%	Vendor
5 Mbps	\$1,206	0%	Vendor
10 Mbps	\$1,746	0%	Vendor
15 Mbps	\$1,998	0%	Vendor
20 Mbps	\$2,262	0%	Vendor
30 Mbps	\$2,328	0%	Vendor
40 Mbps	\$2,430	0%	Vendor
50 Mbps	\$2,532	0%	Vendor
60 Mbps	\$2,566	0%	Vendor
70 Mbps	\$2,601	0%	Vendor
80 Mbps	\$2,636	0%	Vendor
90 Mbps	\$2,671	0%	Vendor
100 Mbps	\$2,706	0%	Vendor
200 Mbps	\$3,732	0%	Vendor
300 Mbps	\$4,812	0%	Vendor
400 Mbps	\$5,772	0%	Vendor
500 Mbps	\$6,732	0%	Vendor
1000 Mbps	\$11,652	0%	Vendor
1000 Mbps (ONLY in Madison Area)	\$5,760	0%	Vendor

Multi-Tenant WAN or HPLL Service for State Agencies Only per month

256 Kbps	\$272	0%	Vendor
384 Kbps and 512Kbps	\$314	0%	Vendor
768 Kbps	\$377	0%	Vendor
1.5 Mbps	\$419	0%	Vendor
3 Mbps	\$754	0%	Vendor

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5 Mbps	\$1,005	0%	Vendor
10 Mbps	\$1,455	0%	Vendor
15 Mbps	\$1,665	0%	Vendor
20 Mbps	\$1,885	0%	Vendor
30 Mbps	\$1,940	0%	Vendor
40 Mbps	\$2,025	0%	Vendor
50 Mbps	\$2,110	0%	Vendor
60 Mbps	\$2,139	0%	Vendor
70 Mbps	\$2,168	0%	Vendor
80 Mbps	\$2,197	0%	Vendor
90 Mbps	\$2,226	0%	Vendor
100 Mbps	\$2,255	0%	Vendor
200 Mbps	\$3,110	0%	Vendor
300 Mbps	\$4,010	0%	Vendor
400 Mbps	\$4,810	0%	Vendor
500 Mbps	\$5,610	0%	Vendor
1000 Mbps	\$9,710	0%	Vendor
Agency Local Area Network (LAN) Services			
Per Active Port cost per month	\$8.50	-15%	EBS / GSB
Wireless Services			
Wireless Access Point cost per month	\$42	0%	EBS / GSB
Wireless Bridge End Point cost per month	\$56	0%	EBS / GSB
Virtual Private Network (VPN) Services			
Each Remote Appliance per month	\$24	0%	EBS / GSB
One-time installation charges for each remote appliance. Hourly at the current consulting rate.	One time		EBS / GSB
Each Client cost per fiscal year.	\$9	0%	EBS / GSB
Data Center Local Area Network (LAN) Services			
Per Active Port cost per month	\$8.74	0%	EBS / GSB
One time design and plan. Hourly at the current consulting rate.	One Time		EBS / GSB
Optional Firewall Service Module one-time cost	\$750	0%	EBS / GSB
Web Security Service			
Per user cost per month	\$1.30	New	EBS / GSB
Vendor Managed Video for State Agencies or Authorized Users per month			
Standard Definition Managed Video	\$786	0%	Vendor
High Definition Managed Video	\$786	0%	Vendor
HPLL VPN Video Bridging per month	\$30	0%	Vendor
Encryption per site per month	\$42	0%	EBS / GSB
QoS per site per month	\$42	0%	EBS / GSB
Two hour on site response per site per month (critical)	\$25	0%	Vendor
Fusion on telco equipment - two or more services on separate VLAN on a single trunked port per site per month	\$50	0%	Vendor
Additional port on telco equipment - per site per month	\$20	0%	Vendor
Special Construction Charges - one time if fiber installation cost > \$35,000	One time	N/A	Vendor
Directory\Security services			
Internal Directory			
Per user charge based on users in the Internal Directory - per month	Per user based on users in the Internal Directory		EBS / GSB
External Directory			
Internal Allocation (not billed directly to agencies)	Allocated overhead	0%	N/A
Security Service			

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Per user charge based on payroll numbers for all users on the state network - per month	Per User based on Payroll or reported Payroll	EBS / GSB
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Platform Services	FY14 Rate	Change	Billing System
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Distributed Database Management			
Distributed Database Hosting Service			
Oracle Instance – Base/Enhanced per month	\$1,234/\$1,481	0%	EBS / GSB
Oracle Physical Server – Base/Enhanced per month	\$2,923/\$3,508	0%	EBS / GSB
SQL VM Server – Base/Enhanced per month			
Each vCPU - Base/Enhanced - per month	\$162.38/\$194.85	0%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$25.59/\$30.71	0%	EBS / GSB
SQL Support - Base/Enhanced - per vCPU per month	\$170.13/\$204.16	0%	EBS / GSB
SQL Licensing - per vCPU per month	\$45	0%	EBS / GSB

IIS, JAVA Management			
Internet Information Server (IIS)			
Managed Application Services (AMAS) with IIS Support			
Virtual Server – Base/Enhanced - per month (Minimum 1vCPU, 2GB vRAM)			
Each vCPU - Base/Enhanced - per month	\$112.17/\$134.60	-20%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$16.76/\$20.11	-10%	EBS / GSB
IIS Support - Base/Enhanced - per vCPU per month	\$144.10/\$172.92	0%	EBS / GSB
IIS Shared Servers– Base/Enhanced per month (Closed to new subscriptions)	equally between agencies sharing the	0%	EBS / GSB
Websphere			
Managed Application Services (AMAS) with Websphere Support			
Virtual Server – Base/Enhanced - per month			
Each vCPU - Base/Enhanced - per month	\$112.17/\$134.60	-20%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$16.76/\$20.11	-10%	EBS / GSB
Websphere License - per vCPU per month	\$53	0%	EBS / GSB
zLinux Server – Base/Enhanced - per month			
Each vCPU - Base/Enhanced - per month	\$264.35/\$317.05	-15%	IT Billing
Each 256MB of memory - Base/Enhanced - per month	\$20.83/\$21.89	-15%	IT Billing
Websphere License - per vCPU per month	\$28	0%	IT Billing
Websphere Support - Base/Enhanced - per vCPU per month	\$288.08/\$345.70	0%	IT Billing
Web Site Hosting Service			
Web Site Hosting Service - varies based on size	\$65	0%	EBS / GSB
Web-based Hosting or Client Server Shared Server – Base/Enhanced - per month (Closed to new subscriptions)	Costs are divided equally between agencies sharing the server		EBS / GSB

File and Print Services			
Remote Print Appliances Services			
Remote Print Appliances - per month	\$130	0%	EBS / GSB
File/Print			
Managed Application Services (AMAS) with File/Print Support			
Virtual Server – Base/Enhanced - per month			
Each vCPU - Base/Enhanced - per month	\$112.17/\$134.60	-20%	EBS / GSB
Each 512MB of memory - Base/Enhanced - per month	\$16.76/\$20.11	-10%	EBS / GSB
File and Print Support - per server per month	\$80	Note 3	EBS / GSB
File Transfer Protocol (Distributed) Services			
FTP per user cost per month	\$14.55	0%	EBS / GSB

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Sharepoint Management			
Enterprise SharePoint Services			
Service charge back to customers is in three parts. The first part is a charge per SharePoint site. The second part is a usage charge and is based on page hit. The third component is for storage (see "Storage Management" and "Backup Services" sections for rates).			
Charge per SharePoint Site per month (rate reviewed quarterly)	\$19.20	New	EBS / GSB
Monthly charge per page hit maximum. (This rate is calculated monthly depending upon the amount of overall Enterprise SharePoint traffic but will not exceed \$0.046 per page hit.)	\$0.046	New	EBS / GSB

Mainframe Database Management (DB2)			
Mainframe Database Hosting Service			
Online system/sec.	0.0445	-15%	IT Billing
DB2 Distributed Data Facility (Quasi-Batch) Prime Rate - per second (7:00 AM to 5:00 PM Monday through Friday)	0.0335	NEW	IT Billing
DB2 Distributed Data Facility (Quasi-Batch) Non-Prime Rate - per second (All other times)	0.0225	NEW	IT Billing
DB2 Distributed Data Facility (Quasi-Batch) Weekend - per second (Midnight Friday to midnight Sunday and Holiday Rate)	0.0179	NEW	IT Billing

Application Services	FY14 Rate	Change	Billing System
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Application Hosting			
Mainframe Service			
Online System Rate - per second (CICS, DB2, IMS, IDMS & File Handler)	0.0445	-15%	IT Billing
Batch Prime Rate - per second (7:00 AM to 5:00 PM Monday through Friday)	0.0335	-15%	IT Billing
Batch Non-Prime Rate - per second (All other times)	0.0225	-15%	IT Billing
Batch Weekend - per second (Midnight Friday to midnight Sunday and Holiday Rate)	0.0179	-15%	IT Billing
Premium Rate (on demand) Note: The current CPU factor is 40.34 for all LPARs (effective 12/14/2012)	0.0391	-15%	IT Billing
Citrix Hosting			
Citrix Service is available only to DOA, DOA-attached agencies, and SASI agencies.			
Citrix per user cost per month	\$24.30	-10%	EBS / GSB
Application installation – one-time setup fee	\$140	0%	EBS / GSB
Enterprise Distributed Batch Scheduling (EDBS)			
Batch jobs run on dedicated agency batch servers - per job per month	\$19.00	See Note 4	EBS / GSB
Consolidated agency - batch jobs run on DET Enterprise Batch Server - per job per month. Add on charge to the dedicated agency batch server job rate above.	\$2.69	See Note 4	EBS / GSB
Geographic Information Systems (GIS)			
GIS Shared Environment per share per month PROD/UAT/DEV	\$240/\$240/\$120	0%	EBS / GSB
GIS Geocoding - based on recorded transaction	\$0.0019	0%	EBS / GSB
Monitoring			
Service is in development		NEW	EBS / GSB
Secure Sockets Layer (SSL) Certificates			

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SSL Certificate - annual cost	Pass through cost	N/A	IT Billing
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E-Mail			
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Anti-Spam/Anti-Virus (IronPort for non-enterprise E-mail subscribers)			
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IronPort per SMTP email address cost billed annually (effective 09/01/2009)	\$0.51/month	0%	IT Billing
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Exchange 2007 E-Mail			
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Mailbox size			
0 to less than 5 MB (Class A)	\$1.55	0%	EBS / GSB
5 MB to 100 MB (Class C)	\$4.23	0%	EBS / GSB
101 MB to 200 MB (Class D)	\$8.25	0%	EBS / GSB
201 MB to 500 MB (Class E)	\$13.60	0%	EBS / GSB
501 MB to 1 GB (Class F)	\$20.31	0%	EBS / GSB
More than 1 GB to 2 GB (Class G)	\$28.34	0%	EBS / GSB
More than 2 GB - request (Class I)	request		EBS / GSB
Shared Mailbox			
1.2 GB (default size)	\$4.23	0%	EBS / GSB
5 GB	\$56.00	0%	EBS / GSB
10 GB	\$75.00	0%	EBS / GSB
20 GB	\$93.00	0%	EBS / GSB
<i>Note: DOT E-Mail is invoiced through IT Billing</i>			
E-Mail box restoration - minimum 2 hours of consulting time	Pass through cost		IT Billing
E-Mail Encryption - per user per year (billed annually)	\$7.00	0%	EBS / GSB

List Manager Hosting			
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Lyris per membership cost per month	\$0.0133	0%	EBS / GSB
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Multimedia Services			
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Digital Video Services (Limited to SASI, DOA and attached organizations)			
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Base Charges			
\$78.00 per hour per technician	\$78 per hour	0%	IT Billing

Mediasite Service			
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Mediasite service cost per month	\$550	0%	EBS / GSB
Mediasite storage cost per GB per month	\$3.50	0%	EBS / GSB

Publishing and Distribution Services	FY14 Rate	Change	Billing System
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Publishing			
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Mainframe printing/page			
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Impact, 1-13 pages	\$4.00/report	11%	Great Plains / GSB
Impact, 14+ pages	\$0.30/page	15%	Great Plains / GSB
Laser, 1-65 pages	\$2.08/report	0%	Great Plains / GSB
Laser, 66+ pages	\$0.032/page	0%	Great Plains / GSB

Note: Beginning FY13 paper charges will be a separate billable item. Please reference the following link for current paper rates. [See Paper Rates](#) Great Plains / GSB

Network publishing			
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Impression simplex	\$0.0306/impression	0%	Great Plains / GSB
Impression side 2	\$0.0286/impression	0%	Great Plains / GSB
Impression, 11 x 17 simplex	\$0.0459/impression	0%	Great Plains / GSB
Impression, 11 x 17 side 2	\$0.0428/impression	0%	Great Plains / GSB

Note: Impression charge does not include paper, which is billed separately based on current market costs + 13% handling

Graphic Design			
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Graphic design and pre-press	\$85.00/hour	0%	Great Plains / GSB
Digital Color printing			
1–500 copies	\$0.5100/copy +	0%	Great Plains / GSB
501–1,000 copies	\$0.4590/copy +	0%	Great Plains / GSB
1,001–1,500	\$0.4080/copy +	0%	Great Plains / GSB
1,501 and up	\$0.3570/copy +	0%	Great Plains / GSB
Large Format Ink-Jet	\$7.0380/per sq. foot	0%	Great Plains / GSB
<i>Note: Rates recognize savings for longer print runs.</i>			
<i>Note: Material handling charge for purchase of paper goods: 13%</i>			
Monochrome on 700DCP	\$0.1020/impression	0%	Great Plains / GSB
Other Charges			
Laminate	\$2.00 per square	0%	Great Plains / GSB
Pocket Laminate	\$2.00 per 8.5"x11"	0%	Great Plains / GSB
Mounting	\$2.00 per square	0%	Great Plains / GSB
Tab inserts	DET cost + 13%	0%	Great Plains / GSB
Manually Scan photos and line copy	\$3.0600 each	0%	Great Plains / GSB
Scan pages to file	\$1.0200 per hundred	0%	Great Plains / GSB
Add variable data (e.g., names and addresses)	\$35.00 each	0%	Great Plains / GSB
Write to CD: CDs are published on demand from electronic files.	\$3.50/CD	0%	Great Plains / GSB
Write to DVD			
Single-layer DVD (approximately 4GB capacity)	\$5.25/DVD	0%	Great Plains / GSB
Dual-layer DVD (approximately 8GB capacity)	\$9.25/DVD	0%	Great Plains / GSB
Bindery			
Time charge (including nonstandard setups)	\$63.0000/hour	0%	Great Plains / GSB
Bindery setup	\$6.7500 each	0%	Great Plains / GSB
Burst	\$0.82/100 forms + setup	0%	Great Plains / GSB
Decollate	\$1.63/100 forms + setup	0%	Great Plains / GSB
Stitching in-line	\$0.007/per stitch + setup	0%	Great Plains / GSB
Stitching off-line	\$0.7800/per 100 + setup	0%	Great Plains / GSB
Saddle-stitch booklets	\$0.1100/book + setup	0%	Great Plains / GSB
Fold (for each pass)	\$0.6700/100 sheets + setup	0%	Great Plains / GSB
Cut	\$0.4200/100 sheets + setup	0%	Great Plains / GSB
Drill	\$0.4200/100 sheets + setup	0%	Great Plains / GSB
Perforate/score	\$0.8160/100 sheets + setup	0%	Great Plains / GSB
Padding	\$0.5700 each	0%	Great Plains / GSB
Tape bind, 15–125 sheets	\$0.6700/book + setup	0%	Great Plains / GSB
Tape bind, 126–325 sheets	\$0.8200/book + setup	0%	Great Plains / GSB
Perfect bind & three-side trim	\$1.3000/book + setup	0%	Great Plains / GSB
Shrink wrap	\$1.0500 each	0%	Great Plains / GSB
Distribution Services			
Online Report Distribution			
Report creation fee/1,000 lines of report content	\$0.08	0%	IT Billing

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Distribution Services			
Metering	15.50%	0%	Great Plains / GSB
Presorting			
First class letter mail	\$0.044/piece	0%	Great Plains / GSB
Standard class letter mail (includes vendor fee)	\$0.044/piece	0%	Great Plains / GSB
Hand-sorted flats rate	\$0.067/piece	0%	Great Plains / GSB
Auto-sorted flats rate	\$0.264/piece	4%	Great Plains / GSB
<i>Note: Rates are adjusted based on increases to vendor contract which may be adjusted because of USPS postage increases.</i>			
Inserting			
Basic setup for cut sheet or continuous feed. Includes setup of one envelope station.	\$30.00/job	0%	Great Plains / GSB
Additional insert station setup. Preparing first and additional insert stations. Rate is for each additional station setup.	\$20.00 flat rate	0%	Great Plains / GSB
Standard service (e.g., folding & inserting single or multiple page plain cut sheet or read-marked docs up to 8 1/2" x 14" into std envelope). Includes coupon insertion, additional inserts, and continuous forms + 1- and 2-oz. metering as needed.	\$31.00/1,000 envelopes (minimum 1,000)	No Addl. Inserts	Great Plains / GSB
Additional inserts	\$1.00/1000 ea.	0%	Great Plains / GSB
Enterprise standard envelopes with inserting services – • ZY101 double window #10 • ZY107 double window #10 – (Return Service Requested endorsement) • ZY115 double window #10 – (Important – Open Right Away) • ZY102 double window 4" x 9" check envelope • ZY105 double window 4" x 9" check envelope (Return Service Requested endorsement) • ZY116 double window 6" x 9 1/2" • Other miscellaneous Enterprise envelopes	DET cost + 5% per 1,000 envelopes	No Min. Order 0%	Great Plains / GSB
Bulk purchasing of Enterprise standard envelopes – • ZY101 double window #10 • ZY107 double window #10 – (Return Service Requested endorsement) • ZY115 double window #10 – (Important – Open Right Away) • ZY102 double window 4" x 9" check envelope • ZY105 double window 4" x 9" check envelope (Return Service Requested endorsement) • ZY116 double window 6" x 9 1/2" • Other miscellaneous Enterprise envelopes	DET cost + 13% per 1,000 envelopes	Case sizes may vary 0%	Great Plains / GSB
Notes: • Envelopes for inserting at DET are pass-through rates + 5% • Material handling charge for bulk purchase of paper goods: 13% • Custom processing of inserting output is charged at handwork rates.			
Ink jet labeling—file processing			
File processed against National Address Database to identify all deliverable addresses & assign bar codes. Sorts address file for presort arrangement according to USPS reqs, obtaining best postage discounts possible per piece. Create & export custom data file.	\$10.00/1,000 records (minimum of 5,000)	0%	Great Plains / GSB
File processed against NCOALink® to meet USPS move update requirements and provide updated address information to mail list owner.	Included in File Processing	0%	Great Plains / GSB
Basic setup	\$15.00/job (\$15.00 min.)	0%	Great Plains / GSB
Ink jet labels onto #10 envelopes	\$20.85/1,000 labels (minimum 1,000)	0%	Great Plains / GSB
Ink jet labels onto letter size pieces, flat size publications or envelopes, preparing for post office, if required. <i>Note: Custom mail preparation billed at handwork rates.</i>	\$25.75/1,000 labels (minimum 1,000)	0%	Great Plains / GSB

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Tabbing			
Basic setup (tabbing setup charge only when no labeling svcs for tabbing)	\$11.00/group	0%	Great Plains / GSB
White and opaque tabs, either one or two per mail piece	\$8.00/1,000 tabs (minimum 1,000)	0%	Great Plains / GSB
Handwork			
Sorting, inserting, wrapping, etc. Includes messenger service and overtime. Worked with normal priority.	\$6.00/0.1 hour (minimum \$6.00)	0%	Great Plains / GSB

Telecommunications Services	FY14 Rate	Change	Billing System
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Local Telephone Service			
Centrex line/month, AT&T	\$10.61	0%	Vendor
Centrex line/month, CenturyLink (Up to \$26 in various cities)	\$10.55	0%	Vendor
Voice mail/box/month, AT&T	\$5.48	0%	Vendor
Voice mail/box/month, CenturyLink	\$5.20	0%	Vendor
<i>Note: Other variable fees may be added for special applications. Setup fees are additional.</i>			

Long Distance Telephone Service			
Long Distance Telephone Service, CenturyLink	Dedicated ~\$.025 per minute; Switched ~ \$.03 per minute	N/A	Vendor

Automatic Call Distribution (ACD)			
<i>Note: Agent Centrex and other telephone lines are additional.</i>			
Interaction license/month	\$100	0%	IT Billing
PRI channel, approx.	\$20	0%	IT Billing
ACD long distance charges per minute	\$0.03	0%	IT Billing

Mobile Device Management			
License cost plus Enterprise participation per device\mo	\$6.17	NEW	EBS / GSB
License cost only per device\mo (For agencies not on DOA Enterprise E-mail system)	\$3.58	NEW	EBS / GSB
<i>Note: Other variable fees may be added for special applications. Setup fees are additional.</i>			

Wireless Services and Devices			
<i>Note: Service is available from mandatory statewide contracts. Rates are subject to change. Charges are billed directly from the vendor. (Roaming charges and regulatory fees are not included). For more information, see http://www.doa.state.wi.us/docview.asp?docid=6642</i>			
Cellular Airtime			
AT&T Mobility	\$0.00/mo. + \$0.06/min.	0%	Vendor
Sprint	\$3.00/mo + Per minute charge	0%	Vendor
US Cellular	\$0.00/mo. + \$0.05/min.	0%	Vendor
Verizon Wireless	\$0.00/mo. + \$0.06/min.	0%	Vendor
Cellular Equipment (if purchased by the State as opposed to using vendor-provided equipment)			
AT&T Mobility	Per matrix in User Guide	0%	Vendor
Sprint	Per matrix in User Guide	0%	Vendor
US Cellular	Per matrix in User Guide	0%	Vendor

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Verizon Wireless	Per matrix in User Guide	0%	Vendor
Smartphone/Blackberry Limited Data Airtime			
AT&T Mobility	na	0%	Vendor
Sprint	5GB - \$39.99/mo.	0%	Vendor
US Cellular	5GB - \$24.95/mo. \$.10/MB over 5GB	0%	Vendor
Verizon Wireless	na	0%	Vendor
SmartPhone/Blackberry Unlimited Data Airtime			
AT&T Mobility	\$27.00/mo.	0%	Vendor
Sprint	\$44.99/mo.	0%	Vendor
US Cellular	na	0%	Vendor
Verizon Wireless	\$30.00/mo. w/voice plan	0%	Vendor
SmartPhone/Blackberry Data Equipment			
AT&T Mobility	Per matrix	0%	Vendor
Sprint	Per matrix	0%	Vendor
US Cellular	Per matrix	0%	Vendor
Verizon Wireless	Per matrix	0%	Vendor
Data Only Airtime (aircards for laptops, etc.)			
AT&T Mobility	5GB - 37.99/mo. \$10.00/GB over 5GB	0%	Vendor
Sprint	Unlimited: \$37.99/mo.	0%	Vendor
US Cellular	5GB - 39.96/mo. \$.10/MB over 5GB	0%	Vendor
Verizon Wireless	Unlimited: \$39.99/mo. 5GB: \$35.99/mo. and \$10.00/GB over 5GB	0%	Vendor
Data Only Airtime Equipment			
AT&T Mobility	Per matrix	0%	Vendor
Sprint	Per matrix in User Guide	0%	Vendor
US Cellular	Per matrix	0%	Vendor
Verizon Wireless	Per matrix	0%	Vendor
BlackBerry Email Service (for BlackBerrys on DET's BlackBerry Enterprise Server)			
E-mail charge	\$15/mo	0%	IT Billing

Support Services	FY14 Rate	Change	Billing System
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Support Services			
Consulting Services			
Agreed upon consulting per hour	\$78	0%	IT Billing
Annual FTE	\$156,000	0%	IT Billing
Desktop Support (Service limited to SASI only)			
Per Device per Month (to be charged monthly beginning FY13)	\$93.34	0%	EBS / GSB
DOA Mobile Device Support (Service limited to DOA/SASI only)			
Per Device - Monthly cost	\$7	0%	IT Billing
Initial Incident Triage			
Per incident - Monthly costs fluctuate based on number of incidents	\$8.00	0%	IT Billing
Resource Management System (RMS)			
Note: Prices based on annual agency usage according to modules used.			Manual

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Wisconsin Help Desk			
Per incident - Monthly costs fluctuate based on number of incidents	\$6.54	0%	IT Billing

Changes in this version -

1. Added Sprint to the Wireless Services and Devices section
2. Added Mailbox class notation
3. Updated SharePoint to include finalized charge back method
4. Added clarification to MDM licensing options