



▪ **Application Services**

DET offers enterprise application services that allow state agencies to focus on core business objectives and service delivery to citizens.

Service	Description
E-mail	E-mail provides a centrally managed, enterprise-wide messaging system. In addition to e-mail and calendar functions, the enterprise e-mail system provides anti-spam and anti-virus protection.
E-Fax	E-Fax offers an enterprise software solution for electronic faxing. The service allows agencies to combine fax, e-mail, and document recognition technologies to and from the Enterprise E-mail system as well as integration with file systems and third party document management solutions.
E-Mail Encryption	E-mail Encryption provides a security appliance platform to encrypt outgoing E-mail. Agencies can utilize the E-mail Encryption services to protect data that contains personal health information or privacy information which is sent via E-Mail outside of the Enterprise email system.
List Manager	List Manager (ListServ) provides an opt-in mailing list management and automation feature for sending notifications to anyone with an email address.

Service	Description
SharePoint	SharePoint provides a web based business productivity platform that allows for collaborative content to be centrally created and managed, with appropriate contextual metadata, customized to fit the business needs of the users. Agencies can utilize SharePoint to automate business processes and provide collaboration capabilities both internally and with external business partners, citizens, and employers. Key functional components of SharePoint include content versioning, basic workflows, calendaring, collaboration, indexing and search capabilities and role-based central administration and distributed site administration.
File Transfer Protocol (FTP)	FTP is a secure, centralized technology used to send and receive files between state agencies, county and local government, other business partners, and the public.
Mediasite	Mediasite allows users to capture meetings, conferences, presentations, training sessions and speeches for viewing (webcast) over the Internet. Viewing a webcast can be in real time, on demand, or both.
Enterprise Distributed Batch Services (EDBS)	The Enterprise Distributed Batch Scheduling (EDBS) service offering allows customers to schedule, execute, monitor, and manage distributed environments batch jobs and associated workflow activities. EDBS provides the State Enterprise with access to a leading edge distributed batch product (BMC's Control M / Enterprise Manager) that functions with cross-scheduling platform communications.