

DET FACT SHEET: INFRASTRUCTURE CONSOLIDATION TO THE PRIVATE CLOUD



WHAT IS THE INFRASTRUCTURE CONSOLIDATION TO THE PRIVATE CLOUD?

1. Moving state agency computer assets from Agency to DET ownership and management.
2. Transferring staff to support the moved infrastructure assets from the Agency to DET.
3. Setting the stage for sharing infrastructure technical resources (rather than duplicating) throughout the state to improve efficiencies.
4. Preparing the environment for cost savings realized through the rationalization and aggregation of infrastructure equipment.

Agencies see an opportunity to position Wisconsin for the future and have expressed a need for this consolidation project. The project will prepare the state for future operations that are faster, more agile, forward-thinking and ready for the cloud.

At-a-Glance

- July 2013 kickoff
- 5 agencies (DCF, DOC, DOR, DOT, DWD)
- First phase completed in 2013
- Second phase to be completed in 2014

PROJECT GOVERNANCE

On April 26, 2013 the Governor signed Executive Order #99 creating the Information Technology Executive Steering Committee (ITESC). The ITESC is composed of senior executive business leaders from 9 state agencies and the State CIO. As they seek to fulfill their many enterprise-wide strategic goals for the state, the ITESC and the State CIO have initiated the Infrastructure Consolidation Project, placing the Transition Steering Committee (TSC) and the Transition Project Management Office (TPMO) in roles to manage the execution of this effort.

...we established a strong partnership with DET during this time period (transition) and really challenged them to step-up and provide the level of service that we expected. I often say that we 'broke in the DET services for everyone else', however I strongly believe that the transition was well-managed... – DHS customer feedback

COMMON QUESTIONS

Where can I get information on the project as it progresses? The project team created a Common Questions website which is updated throughout the project, located on the Enterprise IT website.

What is "IT Infrastructure"? The term refers to the hardware and software on which an agency's computing power runs. This includes: servers, network routers, switches, and firewalls, but does not include your desktop, laptop, phone or business software.

How will I know if I'm one of the people being transferred? For each of the 5 Agencies, the project team is taking a thoughtful approach to reviewing information and creating project plans identifying impacted assets and staff. For further questions, contact your Agency IT Director.

If I'm one of the people being transferred, what happens to me? At the end of this project, you will work within DET. At the biennium, your position will officially transfer to DOA/DET.

Who do I call when my computer isn't working the way I need it to?

End-user equipment support (i.e. desktops, laptops) is not changing with this project. You will use the same help procedures that you use today.

Will this project disrupt my work? No. The main focus of this project is to transfer assets and appropriate staff into the DET organization.

WHAT WILL IT LOOK LIKE WHEN THE PROJECT IS COMPLETE?

Assets

Equipment and related system software have been transferred to DET and are operated and managed by DET.

People

Appropriate staff who support the Agency Infrastructure assets have been transitioned to the DET organization and continue to conduct infrastructure related work.

Contracts

Appropriate and related contracts, service agreements, and warranties have been transferred to DET.

Support Processes

Agency support processes stay in place. DET support processes, including incident, change, and asset management will be added as assets are brought into the DET portfolio.