DIVISION OF ENTERPRISE TECHNOLOGY

Wisconsin Department of Administration

Mission, Vision, Goals
And
Guiding Principles

Mission	DET delivers enterprise IT resources and services designed to optimize Wisconsin citizen interactions with state government.
Vision	DET works to be the service provider of choice, exceeding customers' expectations and allowing state agencies to focus on their core business.

Goals

- Align enterprise technology and business strategies through shared governance
- Improve security operations and identity management to secure critical state systems
- Gain efficiencies through creation of a Wisconsin Private Cloud and encourage adoption of public cloud platforms, when appropriate
- Increase e-government services for the public at no additional cost to the state
- Embrace mobility while protecting state information and assets
- Implement Enterprise Resource Planning (ERP) to enable Wisconsin to function as an enterprise

Goals

- Modernize legacy IT systems to meet new business strategies

For more information please contact the Wisconsin Enterprise Service Desk (ESD) at 608-264-9383 or ESDhelp@wisconsin.gov or see the FY14 Services Rates sheet.

- Improve transparency to state data and information

- Use Lean techniques to transform IT service management practices

- Recruit and retain highly skilled technology staff

Guiding Principles

- Entrepreneurial

- Customer-centric

- Focused on eliminating duplications and lowering costs

- Take calculated risks, rather than being risk adverse

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