

## Workstation Configuration

Prior to accessing STARS Enterprise, workstation settings must be verified/configured. This document includes the following topics:

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## Workstation Configuration Software Requirements

	<i>Software</i>	<i>Version</i>
<b>Operating System</b>	Windows®	7 (64-bit), XP®
<b>Software</b>	Internet Explorer®	8.0 32-bit, 9.0 64-bit, 10.0 64-bit, 11.0 64-bit*
	Adobe Reader®	9.5, 10
	Silverlight 5 plug in for Internet Explorer	5.1.20125 (minimum)
	Microsoft® Office (Word® /Excel®)	2007, 2010 (tested on Windows 7 only), 2013
<b>Other Components</b>	Microsoft .Net Framework**	3.5 SP1, 4.0

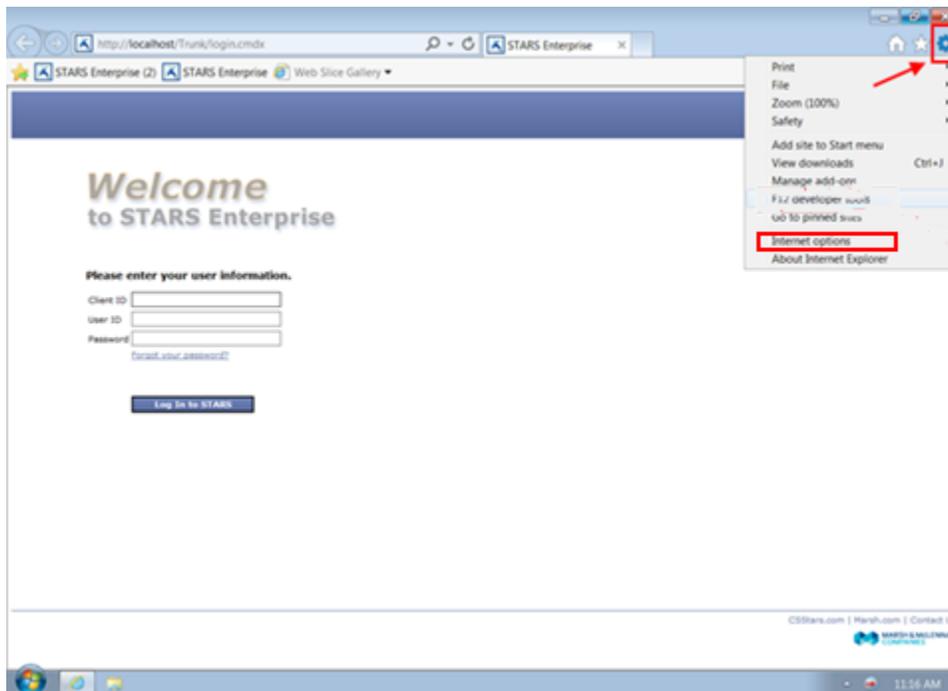
## Internet Explorer® Settings

### Internet Options

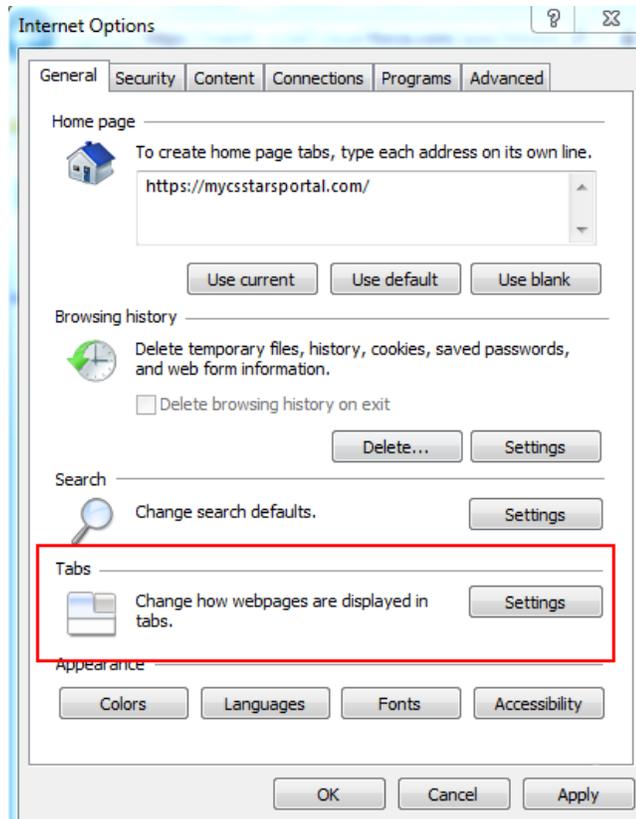
### General Tab Settings

Ensure Internet Explorer opens pop-ups in a new window.

1. In Internet Explorer, from the **Tools**  menu, select **Internet Options**.



2. Select the **General** tab.



3. In the Tabs section, click **Settings**.



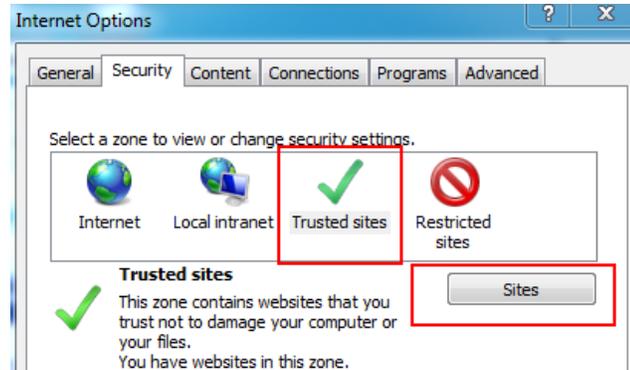
4. Ensure that **Always open pop-ups in a new window** is selected.
5. Click **OK** to return to **Internet Options**.

## Security Tab Settings

### Security - Trusted Sites

Add URLs as trusted sites.

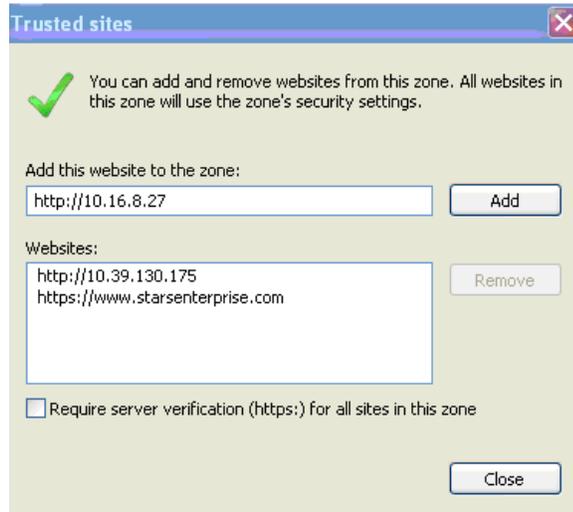
1. Choose **Internet Options** from the Tools menu in Internet Explorer.
2. From the Security tab, select **Trusted Sites** and click on **Sites**.



3. Add the name of the STARS Enterprise Server as a Trusted Site (*see examples that follow*) ensuring that the **Require Server Verification (https)** for all sites in this zone option is *not* selected.
4. When complete, click **Close**.

IP address format: <http://99.99.0.999> (example: [10.15.2.47](http://10.15.2.47))

US ASP hosted clients:	UK ASP hosted clients:	Locally-hosted clients:
<a href="https://www.csstars.com/Enterprise/">https://www.csstars.com/Enterprise/</a>	<a href="https://www.csstars.eu/Enterprise/">https://www.csstars.eu/Enterprise/</a>	<a href="http://yourinternalsitename/stars">http://yourinternalsitename/stars</a>
<a href="https://reporting.csstars.com">https://reporting.csstars.com</a>	<a href="https://reporting.csstars.eu">https://reporting.csstars.eu</a>	
<a href="https://uat.csstars.com/Enterprise/">https://uat.csstars.com/Enterprise/</a>	<a href="https://uat.csstars.eu/">https://uat.csstars.eu/</a>	
<a href="https://test-reporting.csstars.com">https://test-reporting.csstars.com</a>	<a href="https://uatreporting.csstars.eu">https://uatreporting.csstars.eu</a>	

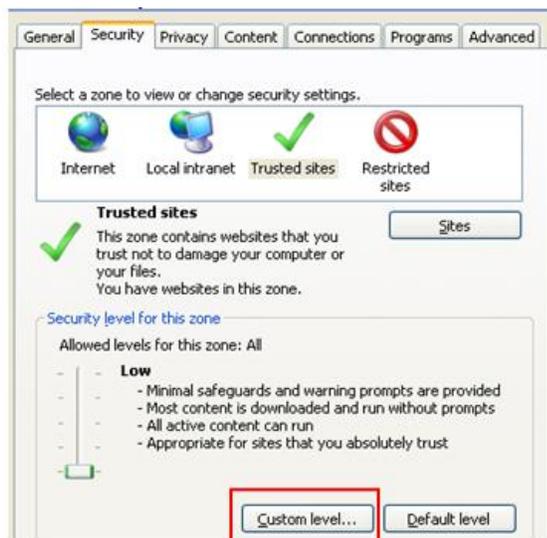


**Note:** If the address is http, uncheck the checkbox marked **Require server verification (https:) for all sites in this zone;** otherwise, leave it checked.

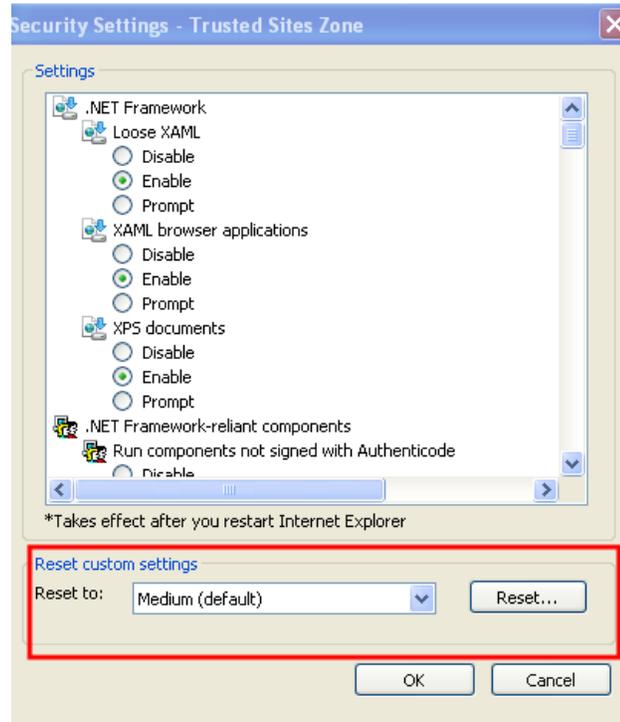
## **Security - Custom Level Setting for Internet and Trusted Sites**

**Note:** You must apply the Custom Level setting changes to BOTH the Internet zone and Trusted Sites zone, regardless of Internet Explorer version. Settings are required for both zones across all Internet Explorer versions.

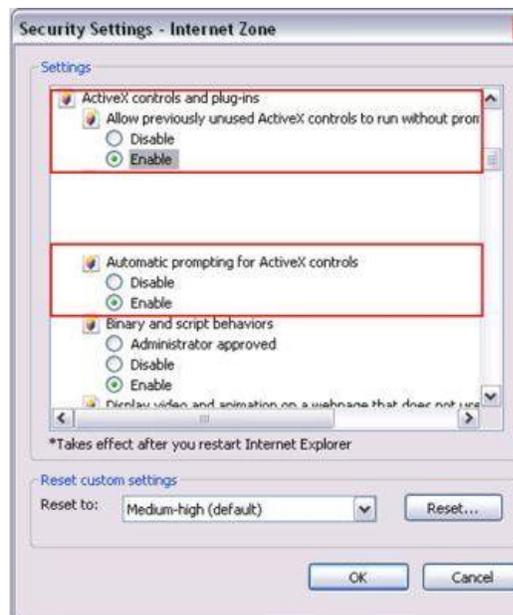
1. In Internet Explorer, choose **Internet Options** from the Tools menu.
2. On the Security tab, click the **Trusted sites** icon.
3. On the Security tab, select **Custom Level...**



4. Ensure that the custom setting is set to **Medium** (default), as shown below. If not, then select **Medium** (default).



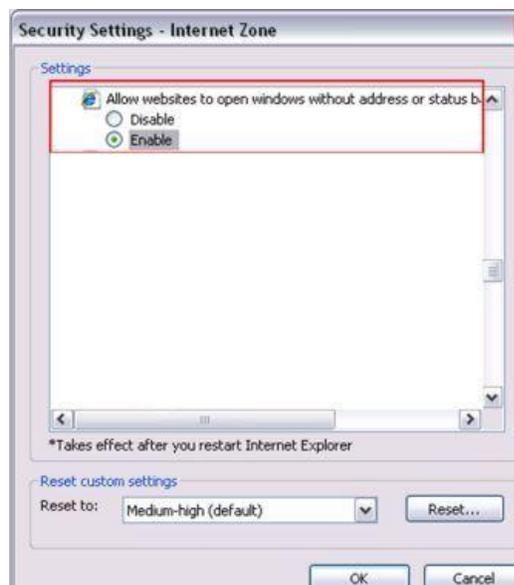
5. Click **Reset...**
6. Scroll to the **ActiveX controls and plug-ins** section.
7. Select **Enable** for the following settings:
  - **Allow previously unused ActiveX controls to run without prompt**
  - **Automatic prompting for ActiveX controls**



8. Scroll to the **Downloads** section.
9. Select **Enable** for the **Automatic prompting for file downloads** setting.

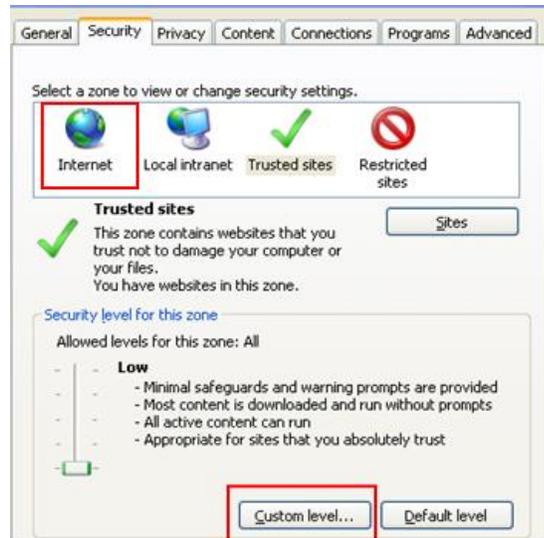


10. Scroll to the **Miscellaneous** section.
11. Select **Enable** to **Allow websites to open windows without address or status bars**.



12. Click **OK**.

13. Click **Yes** when prompted with the following alert: "**Warning! Are you sure you want to change the settings for this zone?**"
14. Click **Internet** (zone) icon.



15. Repeat steps 3-13 of this section to change settings for the **Internet** zone.
16. Click **OK** to close the Security Settings - Internet Zone dialog.
17. Click **OK** to close the Internet Options window.

**Note:** Security level for this zone for Trusted sites and Internet is now set to **Custom**.

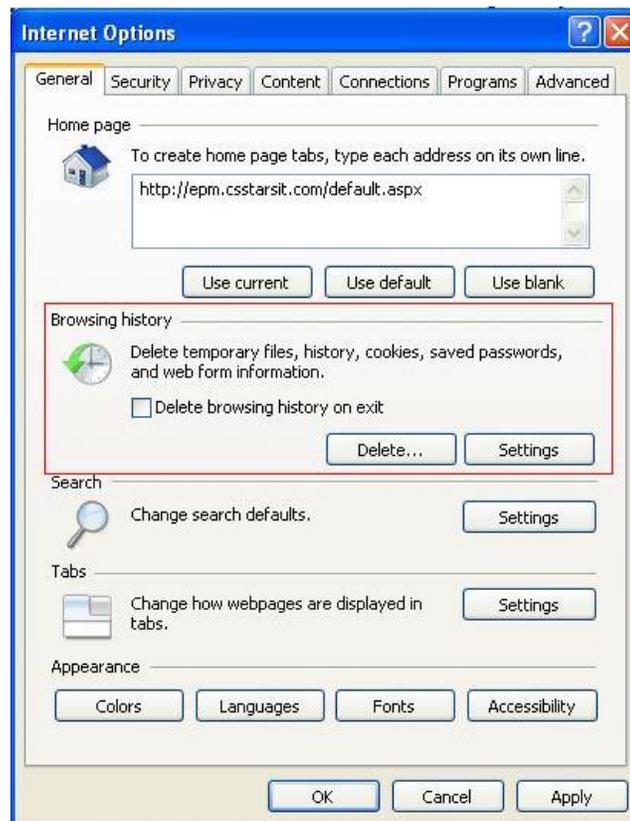
18. Close the browser and restart Internet Explorer.

## Internet Explorer Versions 8, 9, 10, and 11 Settings

In addition to the Internet Explorer Settings (outlined above), the following settings should be configured for workstations with Internet Explorer versions 8, 9, 10, and 11.

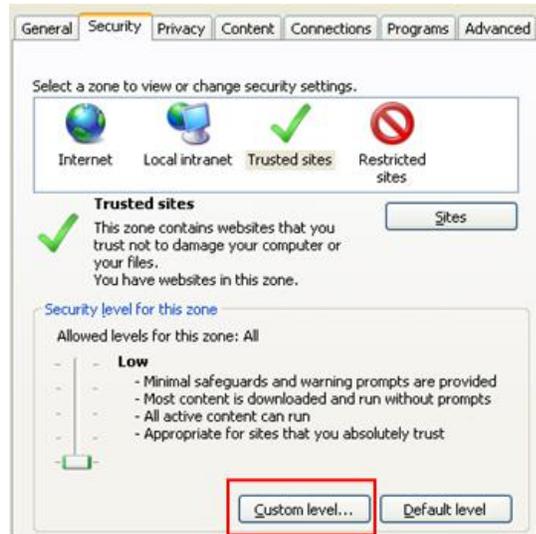
### General Tab Settings

1. In Internet Explorer, choose **Internet Options** from the Tools menu.
2. From the General tab, remove check from **Delete browsing history on exit** box under the Browsing History section.



## Security Tab Settings

1. Choose **Internet Options** from the **Tools** menu in Internet Explorer.
2. Click the **Security** tab (Trusted sites) and then click the **Custom Level** button.



3. Scroll to the **Miscellaneous** section.

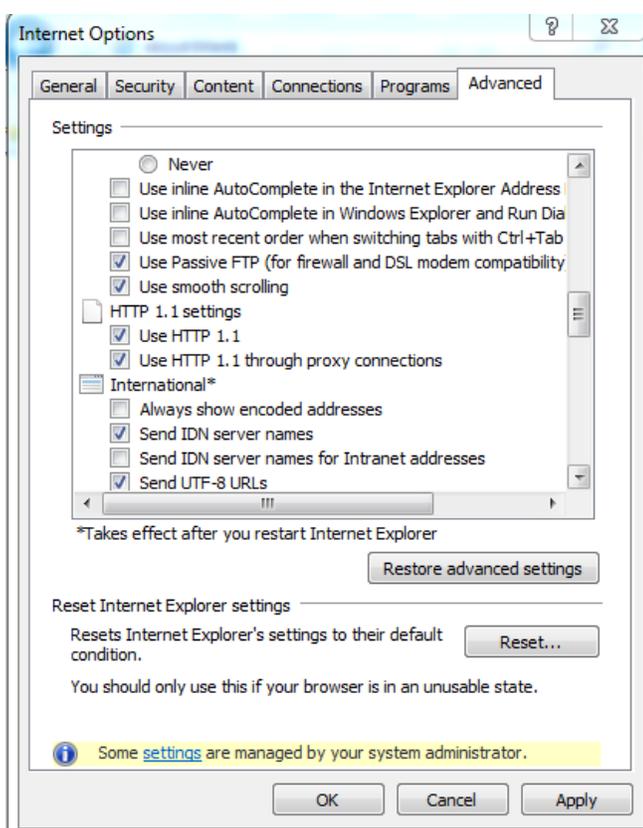


4. Select **Enable** in the **Display mixed content** setting.
5. Click **OK**.

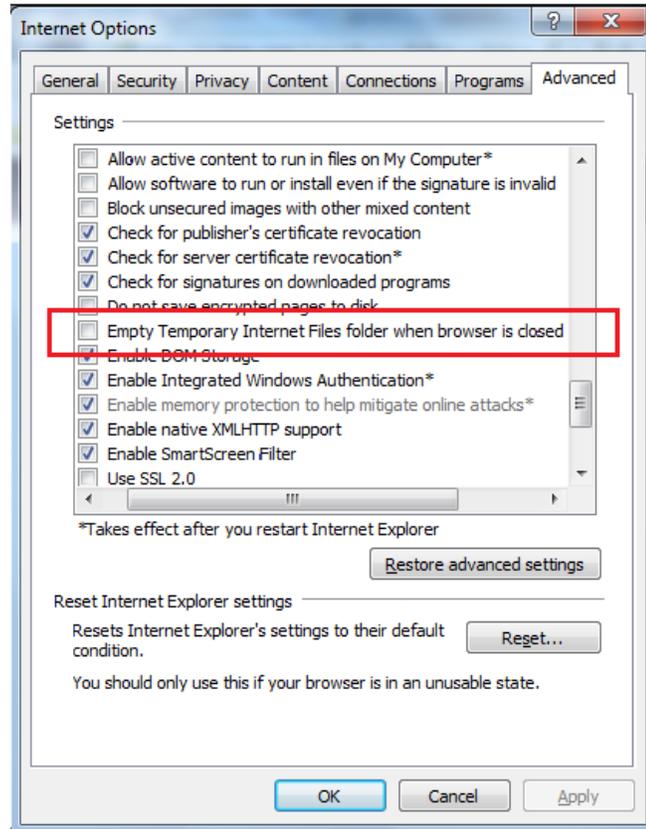
6. Click **Yes** when prompted with the following alert: "**Warning! Are you sure you want to change the settings for this zone?**"
7. Click **OK** to close the Internet Options dialog.  
**Note:** The new level setting for the **Trusted sites** is now set to **Custom**.
8. Close the window and restart Internet Explorer.

## Advanced Tab Settings

1. Choose **Internet Options** from the **Tools** menu in Internet Explorer.
2. Click on the **Advanced** tab.
3. Scroll to the **HTTP 1.1 settings** section.
4. Ensure that **Use HTTP 1.1** box is checked.  
(Check the box if it is *not* already checked).



5. Click **Apply**.
6. Click **OK**.
7. Click the **Advanced** tab.
8. Scroll to the **Security** section.
9. Ensure that **Empty Temporary Internet Files folder when browser is closed** box is *not* checked.  
(Remove the check mark from the box if it is already checked).



10. Click **Apply**.

11. Click **OK**.

## Browser Requirement to Display System Configuration Page

Browser shows a popup message for the first time that it requires "Microsoft Script Runtime" to display system configuration page. Click the **Allow** button to enable Microsoft Script Runtime plugin.

# STARS Enterprise 15

New Release

## Required Settings

Setting	Current Value	Required Value
Silverlight Version	5.1.30514.0.	5.1.20125.0
Internet Explorer Version	10.0.9200.17183	8,9,10,11
Java Enabled	true	true
Java Runtime Engine Version	unable to determine	1.6,1.7
Cookies Enabled	true	true
Popup Blocked	true	false
Operating System Version	Windows 7	Windows 7,Windows XP
.Net Framework Version(s)	2.0.50727, 3.5.30729, 3.0.30729,4.0C,4.0E,	3.5,4.0
Adobe Acrobat Reader Version	10.1	9,10

## Other Settings

Setting	Current Value
Screen Size	1252 x 864
Flash Player Version	.16.0.0.257
IE Document Mode	IE 7 Standards Mode
Language	en-US
Operating System Type	64 Bit
Connection Protocol Type	https:
Mobile	false
Local Time Zone Offset	11
Local Time Zone Name	Australia/Sydney

Local Time	This webpage wants to run the following add-on: 'Microsoft ® Script Runtime' from 'Microsoft Corporation (unverified publisher)'. What's the risk?
Trusted Site	

Allow

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